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The Quill

Quality Improvement Learning and Leadership



Curated by the Neuro Quality Council, to highlight department projects, and communicate opportunities for improvement science learning and leadership.

Journey to Quality GOAL: 80%



Current progress: 5%

Our aim:

Build awareness and skill by teaching effective ways to contribute to quality within our department.

Watch this short video to know:

- When something is a problem
- How to get started addressing it

Intro to Quality and Improvement Science: (DCNS OI Website / XeuTub



Horizons Stroke Patient Placement Matrix Winter 2025

Highlights

Neurosurgery Complications Expansion of successful NP pilot -Winter 2025

> **EEG Wait Times** Improve timely access to EEG by Dec. 2025

Helping Hands

QuIET Time (Quality Improvement Expert Time) By Appointment: <u>erin.barrett@ahs.ca</u>

Ready to work with the Quality Council?





STAYING FOCUSED ON WHAT

In times of change, focusing on what matters helps maintain clarity and stability. **"Caring, Educating, Innovating, Together."** is our departmental mission, which helps to guide our choices. Our people, relationships and collaborative team acts as an anchor, ensuring we remain centered on the goal of delivering high-quality care.

Using our priorities, we can **identify challenges within our control** and work with leaders to address them. We can control our own responses, communication, and commitment to collaboration. These ongoing relationships and **shared goals provide the foundation for solving problems, educating one another, and navigating change together** – ensuring we continue delivering high-quality, compassionate care to those we serve.

MATTERS MOST

Our priorities:

- Providing safe, effective care for **patients and families**.
- Fostering inclusivity and wellbeing for **our people and teams**.
- Improving the value and quality of health and care.

Findout More: <u>DCNSQualitySharePoint</u> <u>cumming.ucalgary.ca/departments/dcns/qi</u>