The Quill

Quality Improvement Learning and Leadership

A monthly newsletter curated by the Neuro Quality Council to highlight department projects, and communicate opportunities for improvement science learning and leadership.





THE ART OF IMPROVING

Doing well, and getting better, rely on understanding where we are at, where we are going, and the best way to get there. Improvement science provides tools to help us understand and prepare for the journey ahead, while the art of improving is about putting those tools to the best use, and involving the right people to help guide our way. Planning and evaluating is how we know if we are on course, improving is how we course correct if we are off target.



Neuro Base - All Staff

Everyone contributes to quality.

Recognizing if and when something is a problem, and connecting with the right people to address it.

Start Strona:

Understanding and Taking Control of Change (MyLearningLink (MLL): 15mins)



Neuro Plus - Leaders, Educators

Leaders for quality.

Working with Base to investigate the how and why, use basic improvement science to improve.

Level Up:

Manager's Guide to Becoming a Change Leader (MLL: 30mins)



Neuro Expert - Quality Council

Advisors and consultants for quality.

Expertise for quality planning, improvement and measurement.

Achievement Unlocked!

<u>Quality Management Systems: Building the</u>
<u>Conditions</u> (YouTube: 2 hrs)

Highlights

Code Stroke Go-Live
Code Stroke Resources
FEB. 20, 2024

Office Hours

Meet a Quality Council Member (Drop In)

<u>Quality Office Hours</u>

Monthly, 1st and 3rd Tuesday: 1200 - 1300

Helping Hands

Not sure where to start?

QuIET Time

(Quality Improvement Expert Time)

By Appointment: erin.barrett@ahs.ca

Ready to work with Quality Council on a project?

<u>Project Intake Tool</u>



Find out More:

<u>DCNS Quality SharePoint</u>

<u>cumming.ucalgary.ca/departments/dcns/qi</u>