



The Alberta ACCEPT Study


Findings From Calgary Zone

Total:
502 Patients

Our zone:
250 Patients

Hospitalized patients over age 55 and living with serious chronic illness were asked about their engagement in Advance Care Planning (ACP) and Goals of Care Designation (GCD) conversations on our unit and across acute care sites in Alberta.

What are we doing well at our hospital?




98% of our patients have a GCD order in SCM



82% of our patients who had patient centered conversations were satisfied

What can we improve?

Listen to our patients about what matters to them



"Be more direct and tell people what is going on so they can make the best of the time they have"

59% of our patients say its important to them to have these conversations

BUT ONLY

14% report being asked what is important to them in making their health care decisions

Put GCD orders in Green Sleeves & Document on the ACP/GCD Tracking Record



40% of GCD Orders were in Green Sleeves in patients' charts

AND ONLY

8% of our patients have a Tracking Record completed

Without the GCD order and Tracking Record in the Green Sleeve, patients' values and plans may not be followed

Why is it important?

Only 26% of our patients are aware they have a GCD & only 53% have a match between their GCD preference and their GCD order

How can we enhance care together?

Let's prioritize high quality conversations and documentation in our daily workflow

Improve Education & Skills

Register for the Serious Illness Care Conversations workshop or contact calgaryconversations.matter@ahs.ca for unit-customized education



Implement Change

Use process improvement steps, soon to be found at www.conversationsmatter.ca under Health Care Provider, QI tab

