



# The Alberta ACCEPT Study

## Findings From Chinook Regional Hospital

Total:  
502 Patients  
Our hospital:  
99 pts

Hospitalized patients over age 55 and living with serious chronic illness were asked about their engagement in Advance Care Planning (ACP) and Goals of Care Designation (GCD) conversations on our unit and across acute care sites in Alberta.

### What are we doing well at our hospital?



**87%** of patients have their current GCD order in their Green Sleeve



**67%** of patients have a match between their GCD preference and their GCD order

### What can we improve?

**Listen to our patients about what matters to them**



"Doctors need to prompt these discussions. It makes it easier when people are asked a question instead of bringing it up themselves"

**81%** of our patients say its important to them to have these conversations

**BUT ONLY**

**22%** report being asked what is important to them in making their health care decisions

**Document on the ACP/GCD Tracking Record**



**ONLY**

**3%** of our patients have a Tracking Record completed

Without the Tracking Record other healthcare providers including the family doctor, specialists and homecare teams won't know what's been discussed

### Why is this important?

**Only 49% of our patients are aware they have a GCD order**

### How can we enhance care together?

*Let's prioritize high quality conversations and documentation in our daily workflow*

**Improve Education & Skills**

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for more information



**Implement Change**

Use process improvement steps, soon to be found at [www.conversationsmatter.ca](http://www.conversationsmatter.ca) under Health Care Provider, QI tab

