





# Department of Emergency Medicine



Updates for ED Physicians

June 02. 2020

# **COVID-19 Updates**

# **Wellness CoVID Updates**

- 1. **Call your Peer Support Team.** The Peer Support Team member can provide an empathetic ear, screen for safety and guide you to resources that exist in our community (i.e PFSP). They will virtually meet with you once for a full session and can connect briefly a second time again.
- 2. Call Physician and Family Services (PFSP) 1877SOS4MDS. THIS LINE IS AVAILABLE 24/7. You have 6 free hours of counselling for yourself and 6 free for your family members. Your family members can call directly themselves to access counselling. You will speak to an intake physician who will direct you to a therapist if appropriate. They are offering therapy via phone and video.
- 3. This video moves me. It reminds me that leadership is not about having an official title, but rather we are each leaders, every single day. We each have incredible power to influence change. This is a short 6min TED Talk on Everyday Leaders.

"Our deepest fear is not that we are inadequate. Our deepest fear is that we are powerful beyond measure. It is our light, not our darkness that most frightens us." Marianne Williamson

https://www.youtube.com/watch?v=uAy6EawKKME&feature=emb\_logo

Support local: If you have a significant other/family member who has a small business you would like us to advertise please reach out to Fareen Zaver.

- Your Wellness Hub

# **Operations**

# New Process for off-site ED Specialist Consultation and intra-zone Direct Referrals

AHS now requires that all transfers between hospitals use RAAPID. This includes all Direct Referrals between Calgary Zone EDs. In large part this is to standardize information regarding patient COVID risk. But it also serves to further support important communication amongst ED and Consultant care providers.

For us, this means all consultations with an off-site Consultant now will go though RAAPID. You will put the page request in SCM as per usual. The Unit Clerk will know to phone RAAPID for off-site consultations and will give the patient demographics to them. If there is an initial delay in reaching the consultant, RAAPID will call the unit clerk back when the Consultant is on the line. You will then get paged to the phone. If the Consultation does not require Direct Referral then you are done. If the consultation requires the transfer of the patient (Direct Referral), stay on the line and RAAPID will get the receiving ED MD at the destination site on the line for you as well. The Consultant may or may not stay on the line for this. RAAPID will arrange transport of the patient unless it is a time critical event (STEMI for example). If the transfer is acutely time dependent, the unit clerk will arrange the transfer using local ED site protocols. Please remember to put a Handover Note in SCM. Note that transferring any patient will require that the transferring MD will answer 4 screening COVID questions.

As we work with RAAPID on this, we endeavour to make the process as efficient and seamless as possible.

We are currently working on a zone approach to overnight Urology Direct Referral for operative stone management. Follow any current practices you have for now.

Please email Neil and myself regarding any issues that come up.

Adam and Neil.

# FRACTURE CLINIC REFERRALS

There have been a number of patients referred to the orthopedic fracture clinic that have post closed reduction with or without conscious sedation. These patients require a post reduction x-ray **prior** to being discharged from the ER to assess adequacy of alignment and prior to being referred to the fracture clinic. This will greatly expedite assessment and needs of treatment.

Please ensure this is part of the routine for fracture care. If you have any questions or concerns please do not hesitate to contact my office.

With Regards,

David L Parsons, B.Sci.(H), B.MedSci., MD, FRCSC Head of Pediatric Orthopedics Alberta Children's Hospital

### **SCM Updates!**

#### Click here for:

- Addition of Info Link and Update Textboxes for 'ED COVID-19' and 'ED COVID-19 Peds' Order Sets
- Addition of 'Urgent Neurology Clinic Referral' Item to 'ED .Referral Clinics Outpt Forms'
  Order Set

#### - Eddy El-Haddad

Senior Clinical Informatician

# DSP Terminal Outages - June 11 12:30 AM

DSP terminals will be unavailable on **June 11<sup>th</sup> from 12:30AM to 2:30AM**, I have attached the notice accordingly. In order to proceed with regular operations during this time, it is advised that users use another PC to access the applications such as the WOW devices.

### - Eddy El-Haddad

Senior Clinical Informatician

Optional Faculty Reporting - Clinical/Adjunct/Research appointments (non-AMHSP)

OFDP has created a fillable reporting form "Individual Academic Medicine Report (IAMR)" for this purpose. This provides an **option** to record extraclinical accomplishments. In order to assist faculty members to navigate the CSM faculty reporting system, the Office of Faculty Development and Performance has created the attached bulletin. Questions can be sent to Eddy.

# **Physician Participation Needed!**

### **ATTENTION - Staff preceptors required for the Fall**

The residency program is looking for staff preceptors for the Fall academic full day sessions. These are resident lead sessions that require a staff preceptor. Please email Marc Francis directly with your requests.

- Dr. Marc N. Francis MD, FRCPC

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# **Education & CME**

Emergency Medicine Grand Rounds Date & Time: June 04<sup>th</sup> at 0900 – 1000 9:00 - Wellness update with Fareen Zaver

9:05 - Topic: Rapid Access Addiction Medicine (RAAM)

"Home detox and supports for vulnerable populations"

Presenter: Dr. Monty Ghosh - Dept. of Internal Medicine, U of A

Monty Ghosh is an assistant clinical professor, Internist and Addiction Specialist who works at both the University of Alberta Hospital and Sheldon Chumir and Rockyview Hospitals. He works with multiple

community based not for profit organizations to provide support for marginalized populations including The Alex and The Calgary Drop-In Centre.

He is heavily involved with provincial policy building in Alberta, as well as with research and is the recipient or co-recipient of grants from Alberta Innovates (PRIHS), Alberta Health, and the Canadian Institute of Health Research. He also currently co-chairs the provincial AHS task force for isolation shelter spaces helping to support clients with no fixed address during the COVID crisis.

Please join the grand rounds and bring your questions!

#### **Zoom Connection details:**

Please contact Judy at judy.mackay@ahs.ca, or Aaron Peterson @ ajpeters@ucalgary.ca or your team lead to obtain the connection details.

#### **Evaluation form:**

Please fill out the <u>evaluation form</u> and email to <u>Judy.Mackay@albertahealthservices.ca</u>
If you have watched any of our online grand rounds to receive credit for your respective college for MOC.

Please don't share the zoom link and connection details on social media or any website.

# **Grand Rounds Recording Links. May 28:**

ACH City Wide Emergency Rounds. **Topic:** "Peds Hand Fracture Triage."

Presenter: Becky Hartley)
Click here for recording.

### Calgary ED COVID clinical working group update #8

Leadership - Dr. Eddy Lang Wellness -Dr. Kelsey MacLeod

Clinical - Dr. Chris Bond - How to complete the order to isolate a COVID positive or suspected COVID

positive patient

PPE update - Dr. Kathryn Crowder Q&A - Dr. Shawn Dowling moderating.

Click here for recording.

# **Opportunities**

### **Associate Research Director Position**

After serving for eight successful years as the Associate Research Director, Dr. James Andruchow has decided to step down and focus on other things effective June 30, 2020. Dr. Andruchow has done an exceptional job in this role, and has helped to make the research area very successful. We would like to thank Dr. Andruchow for his many contributions to research within the Calgary Zone Emergency Department. We are now in the process of recruiting a new Associate Research Director.

Deadline for application: June 15, 2020

#### Reminder: UME Leadership Positions

UME has some exciting leadership opportunities posted if you are interested in joining our team and have an interest in Medical Education. Below is the link of all current opportunities as well as the job profiles for the roles.

https://cumming.ucalgary.ca/mdprogram/faculty/job-opportunities

If you are interested, please submit your application to our Associate Dean, Dr. Chris Naugler to the following email: <a href="mailto:associatedean.ume@ucalgary.ca">associatedean.ume@ucalgary.ca</a>

# **ED Highlights**

### International Awards: Naloxone Kit and Harm Reduction Covid Materials:

Our ED health design research team received for our work re-designing the instructional material for take home naloxone kits. It was a collaboration between emergency providers, harm reduction nurses, public health, AHS human factors and the University if Alberta's design department.

The 1) Naloxone Kit instructions and the 2) Harm Reduction Covid Materials have won silver in the Institute for Information Design (IIID) Awards (<a href="https://www.iiid.net/iiid-award-2/">https://www.iiid.net/iiid-award-2/</a>). These are international information design awards, awarded in Vienna Austria.

Dr. Stephanie Vandenberg.

## Congrats to Dr. Dowling - Recent publication

Group-facilitated audit and feedback to improve bronchiolitis care in the emergency department

# **Webpage for ED Academic Appointment Promotions**

A page on our University of Calgary website was created to include the candidates with successful Academic Appointment Promotions at the Department of Emergency Medicine. Here is the page link: <a href="https://cumming.ucalgary.ca/departments/emergency-medicine/about/academic-appointment-promotions-emergency-medicine">https://cumming.ucalgary.ca/departments/emergency-medicine/about/academic-appointment-promotions-emergency-medicine</a> for any questions, please contact Amani Otoom (<a href="mailto:Amani.otoom@ahs.ca">Amani.otoom@ahs.ca</a>).

### **R5 Resident Graduation Gifts**

Ken Chan, Steve Liu, Dave Mainprize and Nic Packer are graduating this year and we'd like to thank them for all their contributions to us and the department by showering them with praise, but also with gifts!

If you would like to contribute, please e-transfer to Sean Fair Thank you for your support!

Hilary, Chase, Katie and Sean