



Department of Emergency Medicine

Weekly email

Updates for ED Physicians

Operations

Transfers from LTC to an Emergency Department

The AHS Emergency Strategic Clinical Network (SCN) is partnering with RAAPID, the Seniors Health SCN, Community Paramedicine, and Long Term Care Facilities (LTC) in designing an initiative to address unnecessary transfers from LTC to an Emergency Department (ED). Our proposed solution is a centralized care referral pathway supported by RAAPID (Referral, Access, Advice, Placement, Information & Destination), that utilizes Community Paramedicine to avoid an ED transfer where appropriate.

What ED Physicians Need to Know:

Review the attached [1 page communication](#) and [implementation schedule](#) to learn more about the initiative, the LTC-ED care referral pathway, and how you will be impacted.

ESCN Podcast:

This episode features a conversation with senior healthcare leaders discussing the initiative aimed to optimizing transfers from Long Term Care Facilities to an Emergency Department. Thank you to Alberta's Minister of Health, Tyler Shandro, for highlighting the ESCN podcast on Twitter and bringing awareness to the project.

You can listen to the 20-minute ESCN podcast here:

[Listen Now](#)

As always, we appreciate your comments and feedback on the project. We encourage you to email them to Andrea Golding

You can follow us on Twitter [@EMERGENCY_SCN](#)

Blank printable prescription pad for use on computer

[Please find attached my template](#) for a word document that has been universally accepted as an alternative to using a prescription pad.

If interested, please see below.

1. Features:

- a) Auto-population of date on opening,
- b) legible,
- c) can copy the body of the Rx and paste into SEC discharge summary.

2. Use:

- a) In sunray/any desktop, you have a shared folder on the AHS 'cloud'. This means any AHS computer will have your 'cloud' drive and is available at any site. If you do not see this drive, please contact AHS IT.
- b) Prior to first use: There are 2 places for your name and 1 place for your Prac-ID/Any ID number. Update them, save the file as a template from the save dialogue box drop down menu, then put on AHS cloud.
- c) Fill it out, print it, put correct sticker on it, provide to patient.
- d) Copy and paste Rx text into the discharge summary on SEC.

Feel free to use, share, update. If you make this awesome, please send me a copy. It is released under the creative commons Attribution-ShareAlike 4.0 (<https://creativecommons.org/licenses/by-sa/4.0/>).

Given that it is an equivalent to a prescription pad, please use the same safeguards you would with a paper copy.

Typical caveats: Use at your own risk, user accepts responsibility and liability for the use/misuse/stewardship, paper has sharp edges, don't run with scissors.

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Dr. C. Rebus
Emergency Physician
Alberta Health Services, Calgary Zone

EDSP Outage - Oct 16

In order to update EDSP terminals for Connectcare launch, there will be a brief interruption of service between **5:30 - 6:30 am on Wednesday Oct. 16.**

50 randomly selected terminals will be processed every 5 minutes. This means that not all the terminals in an area will be affected at the same time. So, you can wait a couple of minutes for your terminal to reboot or tap into another EDSP terminal and complete your work.

An onscreen message will be displayed on the EDSP terminal for 2 minutes prior to the interruption. It will say *"Terminal will reboot for updates in 2 minutes. No data will be lost."*

The interruption will be for approximately 2 minutes, while the terminal receives an update and restarts. Once you see the login screen you can tap back in and be reconnected to your virtual desktop
- Matthew Grabove, MD CCFP(EM)

Alberta Netcare Portal Outage Postponed to Oct. 17 & Oct. 24

Scheduled Outages to Alberta Netcare Portal:

- Thursday, October 17, 2019 from 9:00pm to 3:00am on Friday, October 18, 2019
- Thursday, October 24, 2019 from 8:30pm to 3:00am on Friday, October 25, 2019

If you anticipate urgent access to results, please refer to and complete the ANP Downtime Contingency Kit <http://www.albertanetcare.ca/documents/ANP-Downtime-Prep-Kit.xlsx> in advance of the maintenance

Difficult Airway Management (DAM) Cart Update - It is finally here and coming to an ED near you!

The new DAM cart is going live in Calgary EDs in October with an updated look, updated content, and additional cognitive and decision making support. Please see the [attached brief presentation](#) for a summary of the changes and what to expect. This could also be a great starting point for additional review and familiarization with the equipment and educational content. **Grand Rounds** on this topic will be occurring **Nov 7th**. Go live dates are FMC (Oct 15), PLC (Oct 16), RGH (Oct 17), and SHC (Oct 18). All your airway management needs organized and readily available!

Physician Participation Needed!

Career Exploration Half Days for UME:

Please consider having a 1st year student join you at work to investigate life and a physician in emergency medicine. No preparation required just a willingness to showcase emergency medicine and answer some questions about the good and the bad of working in the ER.

Nov 18, 25 and December 2 and 9.

Sign up at :

<https://www.signupgenius.com/go/30e0f4cafad2fa7f85-immersive>

Transgender Rounds Survey

In November, I will be hosting Grand Rounds on Transgender Medicine in the ED. We will have a couple of guest presenters and a member of the Trans Community to discuss issues related to transgender medicine as it relates to ED presentations. In preparation for rounds, and to help tailor them to be relevant to emergency medicine, I would appreciate if you could take 2 minutes to complete a short survey. Click on the link below, and rest assured, all answers will remain anonymous. The survey will remain open until October 25, 2019.

[Transgender Rounds Survey](#)

-Fayaz G Harji, MD, CCFP(EM), FCFP, DipAeroRT
Emergency Physician

Education. CME. Rounds

Emergency Medicine Grand Rounds

October 17, 2019 0900-1000 Coombs Theatre Foothills Hospital

Title: [QAER Rounds: Tricky Transfers](#)

Presenter: Dr. Brett Shaw

FRCP Resident

Cumming School of Medicine

University of Calgary

Telehealth:

Alberta Children's Hospital - Room B4-010

Rockyview General Hospital – Room 10332

South Health Campus – Admin Meeting Room 710007

Peter Lougheed Hospital – Room 4056

Banff Mineral Springs Hospital - Room 5018

City Wide Rounds

Citywide Rounds – October 24, 2019

ACH Amphitheatre

Trauma Rounds 7:00-8:00

Pediatric Orthopedic Trauma

Marcel Abouassaly

PEM Rounds 8:00-9:00

PEM Program/Accreditation Primer

Naminder Sandhu

Grand Rounds 9:00-10:00

Palliative Care and PEM – Complimentary or Divergent?

Anne-Josée Cote

Abstract Call- Calgary Emergency Department Nursing Conference

The Emerging Dynamics Conference Planning Committee for 2020 is placing a call for abstracts.

If you or a colleague are interested in presenting at this [Province Wide Conference](#) see the [attached call for abstracts](#).

Please submit to Jennifer Evangelista

Journal Club - October 17th @ 1800

Articles:

Article 1: Dalziel, S.R., Borland, M.L., Furyk, J., Bonisch, M., Neutze, J., Donath, S., ... & Babl, F.E. (2019). Levetiracetam versus phenytoin for second-line treatment of convulsive status epilepticus in children

(ConSEPT): an open-label, multicentre, randomised controlled trial. *Lancet*, 393: 2135-2145

Article 2: Lyttle, M.D., Rainford, N.E.A., Gamble, C., Messahel, S., Humphreys, A., Hickey, H., & Appleton, R.E. (2019). Levetiracetam versus phenytoin for second-line treatment of paediatric convulsive status epilepticus (EcLiPSE): a multicentre, open-label, randomised trial. *Lancet*, 393: 2125-2134.

Presenters: Drs. Daniel Metcalf & Shelly Chopra.

Preceptor: Dr. Katie Lin

Host: Dr. Ian Walker

[Questions Here.](#)

SkiBEEM 2020

[SkiBEEM 2020 featuring Drs Lang, Zaver & Dowling](#)

Jan 20 - Jan 22, 2020

Sun Peaks Grand Hotel and Conference Centre

Sun Peaks, BC Canada

Clinical Pharmacology & Toxicology Pearl of the Week -

[Physostigmine for Anticholinergic Delirium](#)

PLUS EM - Foundations of Leadership in Emergency Medicine

This two day event will explore your leadership identity in Emergency Medicine, how it changes under crisis, and how it interacts with other identities. PLUS EM will also walk you through applying your leadership strengths to launching new initiatives and working in team. [See brochure here.](#)

Half the registration fee is covered by the department and the fee includes materials, lunch, coffee, and snacks.

- November 28 - Rose Room, 3rd Floor TRW, Foothills Campus
- December 19- G639, Health Sciences Centre, Foothills Campus

Registration Link: <https://www.eventbrite.ca/e/plus-em-foundations-of-leadership-in-emergency-medicine-tickets-68499591121>

Further questions? Please email Fareen Zaver

ED Highlights

Save the Date: Resident Retreat in Canmore, Feb 7-9

You are all invited to the upcoming resident retreat being held on **February 7 to 9, 2020 at the Canmore Malcolm Hotel**. We are looking forward to another fantastic weekend this upcoming year at our new venue.

Kindly save the date to your calendar.

Catherine, Marc and Jason

LAST CHANCE TO ORDER YOUR EM CLOTHING!!

Sample sizes are available for you to try on in the FMC Dept of EM Office on the 11th floor. Please ask Tris for directions into the resident's lounge. Please see the [attached catalogue](#) and visit <https://emergency-scrubs.myshopify.com> to place your order (pw: **EMERG2019**).

The embroidery options takes a few seconds to load on the website so please wait for all of it to load to enter in your embroidery preferences. Please send money via e-transfer to Ken Chan. The last day for clothing order will be **October 17, 2019**. Pickup will be at the FMC Dept of EM Office. If you have any further questions, please email me.

Thanks!
KC

Book re History of Med School

Dr. Bob Lampard is working on the history book about the medical school.

He has requested that if, you or any of your present or former faculty members have any photos that you might like considered to be included in the book, to please pass them on to Dr. Lampard

Opportunities

PLC Leadership - deadline Nov 4th, 2019

There will be a transition in leadership at the PLC site this fall/winter. The Site Chief and Assistant Site Chief positions at the PLC ED need to be filled.

Please see [advertisement](#) from Scott Banks.

The two positions together represent the MD leadership at the highest volume ED in Alberta.

In addition to providing leadership at the site, the Site Chief and Assistant are part of the operational leadership for the whole zone. They work with the other site leaders and the Department Head and Deputy Department Head to lead hiring and develop operational policies for the Emergency Medicine in the Calgary Zone.

Qualities that would be beneficial for this role include:

- clinical expertise
- ability to work collaboratively with RN's in a multidisciplinary team at PLC Site Operations
- ability to work compassionately with patients in resolving complaints

- Neil and Ian

sent on behalf of Scott Banks

ED Physicians:

We would like to formally thank Dr. Rick Morris and Dr. Cathy Dorrington for their many outstanding contributions serving in the roles of PLC Site Chief, and PLC Assistant Site Chief. They have both made several exceptional contributions, and have now decided to step down and pursue other interests.

This now creates a great opportunity for others to continue to build on their outstanding work.

The PLC Site Chief and Assistant Site Chief positions are available effective January 1, 2020, possibly sooner if the right candidates can be located and have availability to start sooner.

The Emergency Department PLC Site Chief position is a .3FTE role and is compensated at the rate of \$69,597 annually (\$5,799.75 monthly).

The Emergency Department PLC Assistant Site Chief position is a .1FTE role and is compensated at the rate of \$23,199 annually (\$1,933.25 monthly).

To apply for these rarely available opportunities, please email me a cover letter highlighting your interest and skillset for this position, and an updated CV.

Cover letters and CV's should be emailed to: scott.banks@albertahealthservices.ca and should be received no later than **November 4, 2019**.

In your cover letter please state which position you're interested in.

Accountabilities and Deliverables of the Emergency Department PLC Site Chief & PLC Assistant Site Chief Roles:

In a competent and professional manner, the Contractor will:

- ✓ Have high visibility and availability on the site and be a strong advocate for the members of the Department at the PLC site.
- ✓ Encourage clinical and professional development of site members; promote excellence in patient care delivery; ensure adequate site specific orientation for new emergency MD staff.
- ✓ Coordinate clinical care for the Emergency Department at their designated acute care site; report directly to the Deputy Department Head on all operational matters.
- ✓ In collaboration with the Deputy Department Head and/or Department Head, establish and periodically update any policies and procedures relating to the operation of the Emergency Department consistent with the AHS and University of Calgary mission, roles and goals.
- ✓ Participate in the strategic and operational planning of emergency care in the Calgary Zone; attends all monthly zone department meetings relating to clinical operations.
- ✓ Be an active member of the Emergency Department Physician Resources Committee and provide input on physician performance including but not limited to clinical competence and professionalism. The Site Chief will aid in compiling feedback in

relation to new physician hires during their locum and probationary periods and when available, will be a participant in the interviewing process of potential physician hires.

- ✓ Coordinate and oversee the reviews/complaints of all patient, physician, consultant, and resident training at your designated site as it pertains to emergency care, in a prompt manner and in accordance with the zone medical bylaws; communicates and collaborates with the Deputy Department Head on all escalating reviews or when deemed necessary.
- ✓ Collaborate and participate in Emergency Medicine Safety & Quality Improvement meetings and activities.
- ✓ As a Site Chief/Assistant Site Chief in Emergency Medicine, will be responsible for the day-to-day administrative duties in the Emergency Department at the designated site by monitoring

benchmarks and measurement mechanisms in accordance with the departmental quality assurance framework.

- ✓ Attend and participate in site specific Emergency Medicine and other interdepartmental meetings relating to clinical operations i.e. site flow committees, site specific disaster committees; site QAC, site leadership.
- ✓ In collaboration with the Deputy Department Head, monitor patient volumes as they relate to wait times and physician resources including but not limited to, the implementation of strategic physician shifting, shift additions and removals, and shift start times and durations.
- ✓ Site Chief to collaborate and communicate with assistant Site Chiefs to designate site specific tasks and divide Site Chief work load as appropriate; Assistant Site Chiefs will report directly to the Site Chief and Operational Lead as appropriate.
- ✓ In collaboration with the Zone Department of Emergency Medicine research section, support approved research activities of all disciplines within the designated Emergency Department.
- ✓ Represent Emergency Medicine in dealing with site specific management issues in a timely manner, assist in the site specific strategic planning and provide site specific leadership on issues relevant to the Emergency Department as needed; attend at site leadership meetings when appropriate.
- ✓ As needed, participate in site specific Emergency Department and hospital redesign/rebuild planning meetings when appropriate; provide updates of departmental construction or rezoning to the physician executive and physician large group as necessary.
- ✓ Facilitate open and effective communication between the site and the Zone Department of Emergency Medicine as well as with other disciplines and departments.
- ✓ In collaboration with department leadership, develop, review, revise and implement AHS policies, procedures and guidelines relating to patient care in a timely fashion.
- ✓ Provide input for an Annual Report or any other material relevant to the site as requested by the Deputy Department Head and/or Department Head; attend and deliver site report at annual Emergency Department Retreat.
- ✓ Advise the Deputy Department Head and Clinical Department Head on matters relating to bed utilization and resources required to carry out the patient care responsibilities of the Department at his/her particular site.

Thanks - if you have any questions about these roles, please feel free to call or email me, Neil, Ian or speak directly to Rick and Cathy about the roles.

Scott H. Banks, MBA, CITP, CHRP

Emergency Medicine Zone Department Manager & Co-Chair ED Physician Resources Committee & Zone Manager for Critical Care Medicine & Obstetrics & Gynecology Alberta Health Services

MD Spotlight

Dr. Kelsey MacLeod

Kelsey grew up on a cattle farm outside of High River, riding horses and chasing cows at the family ranch down by Chain Lakes. She completed her undergrad and medical school at the University of Alberta. For the last 3 years, she has been practicing emergency medicine in Edmonton, Lethbridge, Medicine Hat, and now is very happy to be at South Health Campus. She is privileged to also work with great people as a physician examiner with the Calgary Sexual Assault Response Team. Outside of clinical work, she has an interest in

equity in the healthcare industry. For fun, Kelsey likes being outside, board games, and podcasts (if you have favourites, please stop and tell her about them!). She is fortunate to travel frequently with her partner, which includes yearly ski trips with a great crew – the next one is Chamonix 2020.

