



Department of Emergency Medicine

# Weekly email

Updates for ED Physicians

## Operations

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### **Important: Brief EDSP terminal outage Wednesday morning Oct 23 at 05:30**

As many people are aware, there were some problems last week with the EDSP terminals related to a software update on the Calgary based servers. Since Friday, all terminals have been running off the Edmonton servers.

The local servers are back up and running and will be switched on Wednesday early morning at 05:30. This will cause a 15-30 minute EDSP outage. Users will receive a warning message to log off and can log back in once the usual sign in screen is displayed.

- Matthew Grabove, MD CCFP(EM)

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### **Monthly SEC downtime Thursday Oct 24 00:30-04:30**

SEC will be unavailable for the duration of the outage and the downtime tracking board will be on. This downtime will also affect REPAC. An announcement will be made overhead when SEC is back online.

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### **Updated version! Blank printable prescription pad for use on computer**

[Please find attached my template](#) for a word document that has been universally accepted as an alternative to using a prescription pad.

If interested, please see below.

#### **1. Features:**

- a) Auto-population of date on opening,
- b) legible,
- c) can copy the body of the Rx and paste into SEC discharge summary.

#### **2. Use:**

- a) In sunray/any desktop, you have a shared folder on the AHS 'cloud'.

This means any AHS computer will have your 'cloud' drive and is available at any site. If you do not see this drive, please contact AHS IT.

- b) Prior to first use: There are 2 places for your name and 1 place for your Prac-ID/Any ID number. Update them, save the file as a template from the save dialogue box drop down menu, then put on AHS cloud.
- c) Fill it out, print it, put correct sticker on it, provide to patient.
- d) Copy and paste Rx text into the discharge summary on SEC.

Feel free to use, share, update. If you make this awesome, please send me a copy. It is released under the creative commons Attribution-ShareAlike 4.0 (<https://creativecommons.org/licenses/by-sa/4.0/>).

Given that it is an equivalent to a prescription pad, please use the same safeguards you would with a paper copy.

Typical caveats: Use at your own risk, user accepts responsibility and liability for the use/misuse/stewardship, paper has sharp edges, don't run with scissors.

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Dr. C. Rebus  
Emergency Physician  
Alberta Health Services, Calgary Zone

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## Physician Participation Needed!

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### UME Career Exploration Program

*Hi all, I have had a personal plea from Melinda Davis to ask for Emergency Physicians to be involved in this UME program. Apparently 75% of the incoming class has asked for an EM placement (115 - by far the largest single specialty) and we have had 5 physicians sign up. More radiation oncologists have signed up than EP's! If you can spare any time then please go the link below or email Sue-Ann Fachini or Melinda Davis. A reminder that no clinical teaching is required; they are super fresh and are simply doing a few hours of observation to see what EM is like to help frame career decisions down the road. Thanks.*

- Geoff

### CUMMING SCHOOL OF MEDICINE CAREER EXPLORATION PROGRAM.

The Cumming School of Medicine has introduced a Career Exploration Program for medical students.

The goal of this program is to encourage meaningful, informed decision making around career choices. Activities are weighted early in the MD program to allow adequate time for consideration of multiple career pathways.

In November and December of this year first year students will have 4 half days in which to join faculty from 4 different disciplines in their clinical activities. This is akin to shadowing but with the very specific purpose of career exploration. They will likely have very little knowledge about the clinical content and that is not their main focus. Rather, we want to immerse them in a real clinical setting so they can see how physicians in various disciplines work, and how fits with how they imagine their careers in the future. They will come with questions about what it's like to do the job you do, how you got there, and how it fits in with all the other aspects of your career and life. No preparation is required and no evaluation of the student is required.

Please consider having a student join you for a few hours.

The link for signing up is <https://www.signupgenius.com/go/30e0f4cafad2fa7f85-immersive>

If you are part of a group and unsure of clinical schedules on these days we can be accommodate a "group sign up".

For any questions please contact Dr. Melinda Davis.

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### Looking for New PSF Committee Member

The PSF is looking for a new member to join our governance committee. This is a great opportunity for non clinical contribution to our department and also allows insight into the exciting projects that are going on in our emergency medicine community. Please direct your email expressing interest in the position to Lilian Prudencio

The PSF Committee

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### **PGY-5 Oral Exam Help Needed**

I am in the process of developing a formal oral prep program for the R5s in addition to the on-shift orals they receive throughout the year and I'm hoping recruit staff to help give sessions 1 Wednesday afternoon a month.

They will be the second Wednesday of each month, with the exception of November which will be on the 27th, in the library rooms at the University of Calgary from approximately 3:00-5:00pm. I would like to aim for a minimum of 2 and a max of 4 examiners for the sessions. If we have two examiners the residents will be in pairs and will watch their colleague get two cases and receive two cases; if we have more, we will separate them. Depending on the number of examiners each month, I will ask that they bring at least 2 and up to 4 cases. I will have a bank of orals available that I have collected over the last couple of years if people need more cases or if that is a limiting factor to being able to help out.

Lastly, closer to the actual orals (May 14) I would like to arrange two mock oral sessions in which we mimic the actual oral format with rest stations, etc. May 8 + 9.

We would really appreciate the help and I realize the winter/spring schedule isn't out yet but if we could at least fill the November + December dates that would be great! I am happy to chat re: any questions or feedback to help make this better for the R5s. I have attached a google doc link below for people to sign up- if people can even commit to just one session we can easily do this for them! I will leave myself off the list for now for others to start with preferred dates and fill in as needed!

<https://docs.google.com/spreadsheets/d/1qOOocS4a20wBcPgrlIRoRNT5dp-a2goZO8w1WQVhFh4/edit?usp=sharing>

Brit Sunderani MD FRCPC-EM  
Pediatric Emergency Medicine Fellow  
Alberta Children's Hospital

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### **Seeking MDs and RNs interested in ED Treatment Plans!**

ED Treatment Plans provide background and guidance for managing our most challenging and vulnerable frequent visitors. After seeing success with our project on a limited scale, we are moving Zone wide and will gradually create more plans at all 4 adult sites. Thanks to generous support from the PSF, we will be able to offer a limited number of honoraria for EDMD authors. There are two opportunities:

1. Seeking EDMDs interested in authoring plans: Please contact me and Ken Mont and we will get you started. If you have a patient in mind, great! Otherwise we can help you to identify a candidate at your primary site based on ED utilization data.
2. Seeking EDMDs and RNs at FMC and PLC to become Treatment Plan champions: This role will involve helping to identify Treatment Plan candidates at your sites, assisting EDMD authors, intermittently monitoring and reviewing your site's plans, and attending quarterly multidisciplinary case conferences. The time commitment is expected to be small, and billing codes are available for the case conferences. MDs who are Treatment Plan champions are also welcome to author plans.

Please contact me if you would like more information  
Dr. Christine East  
Physician Lead ED Treatment Plans, Calgary Zone

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### **Transgender Rounds Survey**

In November, I will be hosting Grand Rounds on Transgender Medicine in the ED. We will have a couple of guest presenters and a member of the Trans Community to discuss issues related to transgender medicine as it relates to ED presentations. In preparation for rounds, and to help tailor them to be relevant to emergency medicine, I would appreciate if you could take 2 minutes to complete a short survey. Click on the link below, and rest assured, all answers will remain anonymous. The survey will remain open until October 25, 2019.

[Transgender Rounds Survey](#)

-Fayaz G Harji, MD, CCFP(EM), FCFP, DipAeroRT  
Emergency Physician

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## Education. CME. Rounds

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### SHC Site Wide Grand Rounds

Monday, October 28, 2019  
SHC Auditorium A  
12:00 – 1:00 p.m.  
[Climate Health](#)  
Presenter: Joe Vipond

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### Special Psychiatry Grand Rounds of Interest

Tomorrow (Wednesday Oct 23rd from 12-1) the Dept of Psychiatry will be hosting [grand rounds on the recent LH vs AHS legal case](#) which found that sections of the Alberta Mental Health Act violate certain charter rights, and which has significant implications for our use of mental health certificates and the issues surrounding them.  
Please consider attending.

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### City Wide Rounds

#### Citywide Rounds – October 24, 2019

ACH Amphitheatre

Trauma Rounds 7:00-8:00  
*Pediatric Orthopedic Trauma*  
Marcel Abouassaly

PEM Rounds 8:00-9:00  
*PEM Program/Accreditation Primer*  
Naminder Sandhu

Grand Rounds 9:00-10:00  
*Palliative Care and PEM – Complimentary or Divergent?*  
Anne-Josée Cote

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### Journal Club Summary

[Click here to read](#) October 17th Journal Club Summary.

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### SkiBEEM 2020

[SkiBEEM 2020 featuring Drs Lang, Zaver & Dowling](#)  
Jan 20 - Jan 22, 2020

Sun Peaks Grand Hotel and Conference Centre  
Sun Peaks, BC Canada

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## **Clinical Pharmacology & Toxicology Pearl of the Week - [Tramadol](#)**

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### **AMA Leadership Courses 2019-2020 Information and Registration Links**

Registration is now open to all members for the 2020 leadership courses.

We still have seats available for the 2019 sessions of Team Dynamics.

Please see below for additional information and the registration links for all courses.

- \* Each course is \$225 (including GST).
- \* All courses include a light breakfast, lunch and refreshment breaks.
- \* There is a maximum of 30 participants for each course.
- \* Travel and other expenses are the responsibility of participants

#### Repeat Courses 2019

- Edmonton [Team Dynamics and Communication](http://www.cvent.com/d/vyq6w4) Nov 5 <http://www.cvent.com/d/vyq6w4>
- Calgary Team Dynamics and Communication Nov 13 <http://www.cvent.com/d/6ygybt>
- Edmonton [Spectrum of Behavior in Health Care](http://www.cvent.com/d/lhq1d) April 1 <http://www.cvent.com/d/lhq1d>
- Calgary Spectrum of Behavior in Health Care April 15 <http://www.cvent.com/d/rhq14>

#### New Courses 2020

- Edmonton [Walk Your Talk Three Levels of Diversity](http://www.cvent.com/d/thqnp4) Feb 4 <http://www.cvent.com/d/thqnp4>
  - Calgary Walk Your Talk Three Levels of Diversity March 18 <http://www.cvent.com/d/hqnp4>
  - Calgary Errors in Decision Making May 4 <http://www.cvent.com/d/bhqng4>
  - Edmonton [Errors in Decision Making](http://www.cvent.com/d/5hq1t) May 27 <http://www.cvent.com/d/5hq1t>
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## **ED Highlights**

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### **Save the Date: Resident Retreat in Canmore, Feb 7-9**

You are all invited to the upcoming resident retreat being held on **February 7 to 9, 2020 at the Canmore Malcolm Hotel**. We are looking forward to another fantastic weekend this upcoming year at our new venue.

Kindly save the date to your calendar.

Catherine, Marc and Jason

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### **EMERG SCN Newsletter**

[Click here](#) to read October edition.

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## **Opportunities**

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### **Physician Builder for Connect Care**

We are looking for an Emergency Physician to fill the role of "Physician Builder" for Connect Care.

Please see the [job description here](#).

This is an important position for our department. Implementation of Connect Care for the first Calgary hospitals starts in less than a year. Please email me with questions.

Thanks

Neil Collins

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### **PLC Leadership - deadline Nov 4th, 2019**

There will be a transition in leadership at the PLC site this fall/winter. The Site Chief and Assistant Site Chief positions at the PLC ED need to be filled.

Please see advertisement below from Scott Banks.

The two positions together represent the MD leadership at the highest volume ED in Alberta.

In addition to providing leadership at the site, the Site Chief and Assistant are part of the operational leadership for the whole zone. They work with the other site leaders and the Department Head and Deputy Department Head to lead hiring and develop operational policies for the Emergency Medicine in the Calgary Zone.

Qualities that would be beneficial for this role include:

- clinical expertise
- ability to work collaboratively with RN's in a multidisciplinary team at PLC Site Operations
- ability to work compassionately with patients in resolving complaints

- Neil and Ian

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Sent on behalf of Scott Banks

ED Physicians:

We would like to formally thank Dr. Rick Morris and Dr. Cathy Dorrington for their many outstanding contributions serving in the roles of PLC Site Chief, and PLC Assistant Site Chief. They have both made several exceptional contributions, and have now decided to step down and pursue other interests.

This now creates a great opportunity for others to continue to build on their outstanding work.

The PLC Site Chief and Assistant Site Chief positions are available effective January 1, 2020, possibly sooner if the right candidates can be located and have availability to start sooner.

The Emergency Department PLC Site Chief position is a .3FTE role and is compensated at the rate of \$69,597 annually (\$5,799.75 monthly).

The Emergency Department PLC Assistant Site Chief position is a .1FTE role and is compensated at the rate of \$23,199 annually (\$1,933.25 monthly).

To apply for these rarely available opportunities, please email me a cover letter highlighting your interest and skillset for this position, and an updated CV.

Cover letters and CV's should be emailed to: [scott.banks@albertahealthservices.ca](mailto:scott.banks@albertahealthservices.ca) and should be received no later than November 4, 2019.

In your cover letter please state which position you're interested in.

Accountabilities and Deliverables of the Emergency Department PLC Site Chief & PLC Assistant Site Chief Roles:

In a competent and professional manner, the Contractor will:

- Have high visibility and availability on the site and be a strong advocate for the members of the Department at the PLC site.
- Encourage clinical and professional development of site members; promote excellence in patient care delivery; ensure adequate site specific orientation for new emergency MD staff.
- Coordinate clinical care for the Emergency Department at their designated acute care site; report directly to the Deputy Department Head on all operational matters.

- In collaboration with the Deputy Department Head and/or Department Head, establish and periodically update any policies and procedures relating to the operation of the Emergency Department consistent with the AHS and University of Calgary mission, roles and goals.
- Participate in the strategic and operational planning of emergency care in the Calgary Zone; attends all monthly zone department meetings relating to clinical operations.
- Be an active member of the Emergency Department Physician Resources Committee and provide input on physician performance including but not limited to clinical competence and professionalism. The Site Chief will aid in compiling feedback in relation to new physician hires during their locum and probationary periods and when available, will be a participant in the interviewing process of potential physician hires.
- Coordinate and oversee the reviews/complaints of all patient, physician, consultant, and resident training at your designated site as it pertains to emergency care, in a prompt manner and in accordance with the zone medical bylaws; communicates and collaborates with the Deputy Department Head on all escalating reviews or when deemed necessary.
- Collaborate and participate in Emergency Medicine Safety & Quality Improvement meetings and activities.
- As a Site Chief/Assistant Site Chief in Emergency Medicine, will be responsible for the day-to-day administrative duties in the Emergency Department at the designated site by monitoring benchmarks and measurement mechanisms in accordance with the departmental quality assurance framework.
- Attend and participate in site specific Emergency Medicine and other interdepartmental meetings relating to clinical operations i.e. site flow committees, site specific disaster committees; site QAC, site leadership.
- In collaboration with the Deputy Department Head, monitor patient volumes as they relate to wait times and physician resources including but not limited to, the implementation of strategic physician shifting, shift additions and removals, and shift start times and durations.
- Site Chief to collaborate and communicate with assistant Site Chiefs to designate site specific tasks and divide Site Chief work load as appropriate; Assistant Site Chiefs will report directly to the Site Chief and Operational Lead as appropriate.
- In collaboration with the Zone Department of Emergency Medicine research section, support approved research activities of all disciplines within the designated Emergency Department.
- Represent Emergency Medicine in dealing with site specific management issues in a timely manner, assist in the site specific strategic planning and provide site specific leadership on issues relevant to the Emergency Department as needed; attend at site leadership meetings when appropriate.
- As needed, participate in site specific Emergency Department and hospital redesign/rebuild planning meetings when appropriate; provide updates of departmental construction or rezoning to the physician executive and physician large group as necessary.
- Facilitate open and effective communication between the site and the Zone Department of Emergency Medicine as well as with other disciplines and departments.
- In collaboration with department leadership, develop, review, revise and implement AHS policies, procedures and guidelines relating to patient care in a timely fashion.
- Provide input for an Annual Report or any other material relevant to the site as requested by the Deputy Department Head and/or Department Head; attend and deliver site report at annual Emergency Department Retreat.
- Advise the Deputy Department Head and Clinical Department Head on matters relating to bed utilization and resources required to carry out the patient care responsibilities of the Department at his/her particular site.

Thanks - if you have any questions about these roles, please feel free to call or email me, Neil, Ian or speak directly to Rick and Cathy about the roles.

Scott H. Banks, MBA, CITP, CHRP

Emergency Medicine Zone Department Manager & Co-Chair ED Physician Resources Committee & Zone Manager for Critical Care Medicine & Obstetrics & Gynecology Alberta Health Services

Email: [scott.banks@albertahealthservices.ca](mailto:scott.banks@albertahealthservices.ca)

Cell: (403) 681-7309

Critical Care Medicine Office: (403) 944-3413 Emergency Medicine Office: (403) 943-7575 Obstetrics &

Gynecology Office: (403) 944-4400

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**MD Spotlight**

## Dr. Allison Foran

Allison is currently one of the newest members of the Marda Loop emerg MD street gang and it's subsidiary clubs but grew up in London, Ontario where she completed her undergraduate and medical degrees. She moved to Edmonton for her FRCP emergency medicine residency and sports medicine fellowship. Upon graduating she worked in the emergency room at Royal Alexandra Hospital, Edmonton STARS base as a transport physician as well the AMSAFE sports medicine clinic and loves this combination of clinical activities. However, after realizing she could have completed another degree and bought her own plane with all the time and money she was spending travelling to friends, family and activities in other places she migrated South. She enjoys didactic and clinical teaching, having developed an MSK component for the residency at U of A. She is also interested in process improvement having participated in various related clinics surrounding ED and clinic processes. The energy, variety and people in the emergency room keep her excited to go to work. When not at work she can likely be found doing something outside whether it be in the mountains, a sunny destination or even her back patio.



## Misc

### Congrats to Dr. Battison!

Gabrielle Sadie Battison was born October 11 weighing 6 lbs 15 oz. Both mom and her are doing great. Gabby's hobbies include hiccups, making other weird noises, staring, and sleeping. Her parents are overjoyed!



