Operations

Referral and Launch Information: Provincial Long COVID-19 Inter-Professional Outpatient Program
Please see the attached memo which outlines a new clinical referral process, now available, for patients who have severe and sustained COVID-19 symptoms, following a confirmed COVID-19 infection. This referral process allows physicians and nurse practitioners in Alberta to seek assessment and treatment for any patient experiencing these sustained symptoms of COVID-19 infection in one of three AHS Inter Professional Outpatient Program (IPOP) clinics dedicated to this area of medicine.

Dr. Antonia Stang appointed Head, Department of Pediatrics
Effective May 1, 2022 - Read announcement here.

FMC only clinical lines - Available to all physicians in Calgary
We have received a few requests from physicians to move from a split-line at another hospital (i.e. PLC/FMC) to an FMC-only line.

Previously, all physicians working at the FMC worked a split-line. Recently, we have offered an FMC-only line to some physicians who work a smaller FTE to ensure they can work the required minimum number of shifts at the site. We now have a few physicians who work a 0.5 or greater FTE at two locations and want to move to an FMC-only line.
We are interested in having physicians working FMC-only lines, regardless of working a small or large FTE. As with the PLC/RVGH/SHC, we also see the benefit of having a group of physicians based at the FMC. We wanted to ensure the entire ED group in Calgary knows that we are open to this change and allow everyone to apply.

The exact number of FMC-only lines available is not defined. Any changes to a physician’s FTE must be reviewed and approved by the Physician Resource Committee. We are hoping that those who apply for an FMC-only line will do so to bring expertise to the site, improve the workplace environment, improve diversity, and want to help solve the many identified challenges at this site.

If you are interested in moving to an FMC-only line, please let me know so we can start this discussion.
In good health,

David Lendrum

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**Changing your ED Revisit Admission Notification - Follow up from QAER**

Thank you to everyone who tuned into the QAER talk on ED Revisits last week! In case anyone wanted to change their readmission notification time period from 72-hours, you can do so by email Dongmei Wang ([Dongmei.Wang@albertahealthservices.ca](mailto:Dongmei.Wang@albertahealthservices.ca)).

We are able to change our notification up to 30-days, with literature suggesting an appropriate time frame for capturing relevant ED revisits to be 9-10 days. Changing this notification does not impact any quarterly/annual statistics for providers.

-Cody Dunne

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**Connect Care Training Videos**

As Connect Care training is now fully underway, I wanted to send out a quick reminder that our very own Dr. Ashlea Wilmott has produced an incredible repository of refresher videos covering a multitude of topics from documentation to order sets to discharge. Are you wondering how to document a consent? Order a massive transfusion? Chart a RAAPID call for the receiving doc to review? Look no further than [this immensely useful link](https://example.com).

-Chris Hall

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**Resident Safety Policy**

[Read the policy here.](#)

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**YYC ED Specific**

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**2022 Hodsman Lecture - April 21**

Featuring Dr. Anton Helman & more. [See promo poster.](#)

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**Staff Examiners Needed for CCFP-EM Oral Exams**
The CCFP-EM Residency Program needs 5 more staff examiners for the oral exams on June 9th:

June 9th from 1030 – 1300

These exams will be virtual by Zoom.

Please check your availability and let me know if you can help and please send the responses to TriSurendra.Malasani@albertahealthservices.ca

Your help and assistance is very much appreciated!! Once confirmed I will send Calendar invites

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**Recruitment for Study of racism in emergency medicine**

Researchers at the University of Calgary are studying the experiences of Black, Indigenous, and People of Colour (BIPOC) physicians in our department. Their aim is to link these experiences to new initiatives to reduce discrimination, harassment, and bias. All physicians, regardless of self-identified race, are invited to participate.

Interviews will take between 30 to 90 minutes and will be held in-person, by telephone, or by Zoom, based on your preference and at your convenience. Participants may choose from a diverse group of interviewers who are external to the department. Only your interviewer will know that you participated in this project – your information will not be shared with other members of the study team.

Participants will be invited to review their anonymized interview transcripts and all materials (manuscripts, presentations, etc) before dissemination outside of the study team to ensure that their identity is protected and their data is accurately represented.

Participants will receive a $50 gift card for their time.

If you are interested in participating or have additional questions, please contact any of the following interviewers:

1. Dr. Adrian Chikwanha – Adrian.chikwanha@ucalgary.ca
   I am a PGY-6 Cardiology fellow at the University of Calgary. I am an IMG and completed my medical degree in Zimbabwe. I moved to Canada in 2007 and started my internal medicine residency in Calgary in 2015.

2. Chanda McFadden – chanda.mcfadden@ahs.ca
   I completed my Master of Social Work degree in 2017. I feel privileged to share space with others who are willing to share their personal experiences regarding an important topic. Looking forward to connecting with you!

3. Dr. Pamela Roach – pamela.roach@ucalgary.ca
   I am an Assistant Professor in the Department of Family Medicine, a Métis woman, and qualitative methods expert. My research is in Indigenous Health Systems Safety, largely in community-based brain and mental health services. My research portfolio is at the intersection of health systems and medical education research. I lead Indigenous health and anti-racism research, service, and teaching.

4. Dr. Shannon Ruzycki – Shannon.ruzycki@ucalgary.ca
I am a general internist in the Department of Medicine and co-PI of this project. I am committed to translating this research into tangible change in our school of medicine and our workplaces.

Other members of this study team include Dr. Cheryl Barnabe, Dr. Sachin Pendharkar, Dr. Eliana Castillo, and Dr. Patrick McLane.
This study has received ethics approval from the University of Calgary REB, REB20-1668.

**Undergraduate Medical Education (UME) Hub Update**

Many thanks to Dr. Gavin Greenfield for his work as Clerkship Director of Emergency Medicine for the past seven years. He leaves very large shoes to fill.

Many thanks also to the 200+ physicians who preceptor and engage with our rotating clerkship students on a daily basis.

The UME Hub includes a dedicated group of physicians who help develop and deliver our weekly Key Concept rounds. If you are not already a part of the UME Hub and would like to be, please contact me. Similarly, if you have any questions or feedback about the emergency medicine clerkship rotation, please let me know.
-Melanie Sohn (melanie.sohn@ahs.ca)

**Opportunity: FMC Site Chief**

We would like to formally thank Dr. Ian Walker for his many outstanding contributions serving as FMC Site Chief these past years. Ian has decided to step down and take on the EMS Medical Director role.

This now creates a great opportunity for others to continue to build on Ian's outstanding work.

The Emergency Department FMC Site Chief position is a **0.3 FTE** role. Further details will be provided to interested physicians. The FMC Site Chief position is available effective **April 1, 2022**.

To apply for this rarely available opportunity, please email me a cover letter highlighting your interest and skillset for this position, and an updated CV.

Cover letters and CVs should be emailed to: scotth.banks@albertahealthservices.ca and should be received no later than **March 25, 2022**.
See [Accountabilities and Deliverables of the ED FMC Site Chief here](#).

**Pre-Clerks (pc)**

You may have a learner on your shifts marked as a "pc" which stands for Pre-Clerk. These are learners from the medical school in first year who are shadowing for the week as part of their Career Exploration program. They will do 4 shifts during the week with the intent to see what life is like as an ER doc. These are NOT elective students and you are not expected to have them see patients independently or participate in medical care.

Their focus is on emergentology as a career, so I would encourage you to discuss any questions they have around our lifestyle, hours, and the many pros and cons of our job. We have worked hard to
distribute them between sites and between staff, so most staff will only have one shift that week with a PC. We have also tried to ensure that they have at least one shift with a resident so they can ask questions of our trainees as well. You will automatically be paid a small stipend for each shift you work with one of these students directly from the UME.

As always, thank you for your support of the medical school and our future colleagues. Any questions can be sent my way (or to my replacement once chosen).
Meira Louis  calgaryERelectives@gmail.com

AEBM Students

Students are currently looking for preceptors willing to take them on for the Applied Evidence Based Medicine course (formerly med440) at the medical school. These are students at the beginning of second year who are interested in emergency medicine. They are looking for 24h of clinical exposure between May 5 and August 18, 2022 which works out to a total of 3 shifts over 4 months.

If you are willing to take on a student for this, email Judy cgymergelectives@albertahealthservices.ca and we will match you up.

You get paid a stipend directly from the medical school.

We have already had several student requests!

Meira Louis  calgaryERelectives@gmail.com

PSF application is open
See attached PSF mandate and review process and application form.

Deadline for submission: April 1, 2022  
Next withdrawal: April 8, 2022

Wellness

Parenting & working as a physician during COVID - resources from CSM

Wellness Supports

1. Call your Peer Support Team. HERE are their phone numbers (updated October 2021). The Peer Support Team member can provide an empathetic ear, screen for safety and guide you to resources that exist in our community (i.e PFSP),
2. Call Physician and Family Services (PFSP) – 1877SOS4MDS. THIS LINE IS AVAILABLE 24/7. You have free hours of counselling for yourself and for your family members.

Grand Rounds & Journal Club
ACH Emergency City-Wide Rounds - Thurs March 24, 2022

- Session #1: Pediatric Trauma Rnds (0800 – 0900)
  - Speaker: Dr. Duncan Simmons
  - Topic: TXA – Yea or Nay?
  - Zoom Link # 1: https://cutt.ly/cSjILMYa
  - Meeting ID: 625 0715 6192 Passcode: 215080

- Session #2: City-Wide Rnds (0900 – 1000)
  - Speakers: Dr. Gloria Yoo & Dr. Sarah McPherson
  - Topic: Physician Wellness
  - Zoom Link # 2: https://ucalgary.zoom.us/j/99555962839
  - Meeting ID: 995 5596 2839 Passcode: 041312

Attendance & Eval: Click here

- Session #3: 1030 - PEM Division Rnds (Cancelled)

Please don't share zoom links online.

Opportunities

Airdrie Urgent Care Center LOCUM Position Posted

AUC is 24/7 facility located approximately 30-45m from Calgary. They see a large volume of patients (~38000 visits per year), typically of lower acuity, and including a large proportion of pediatric patients (~30-40%). It is a collaborative, multidisciplinary environment that would provide an interesting challenge and change of pace for most ED docs. Potential leadership and educational opportunities abound in this smaller group of physicians. The schedule is typically fairly flexible. Experienced ED physicians are an asset and have been favoured amongst recent UCC hires across the zone. As always I am happy to answer any questions.

Airdrie Job Posting

-Charles K Wong

Call for Applicants - 2022-2023 Teaching Excellence Program (CSMTEP)

Calling all teaching faculty! The Office of Faculty Development and Performance has been hard at work drafting a schedule for the Cumming School of Medicine Teaching Excellence Program (CSMTEP), and we’re looking for applicants for the September 2022 – April 2023 offering of the program.

CSMTEP is designed to help faculty solidify fundamental teaching skills, learn relevant educational theory, and explore more advanced topics related to special areas of interest in medical education.
Applicants should be involved in teaching at the graduate, postgraduate, and/or undergraduate level and ideally planning on pursuing medical education as a major component of their career.

* Program will be offered mostly virtual with a few sessions being held in person*

CSMTEP will run every second Friday from September 2022 to April 2023. Tentative dates are Sept 9, 23, Oct 7, 21, Nov 4, 18, Dec 2, 16, Jan 13, 27, Feb 10, 24, Mar 10, 24.

To apply, please submit the following documents to ofdp@ucalgary.ca by no later than April 19, 2022. More details here.

CME

**Dare to Lead 3 Day Workshop**

Dare to Lead certified facilitator Laura Cooke is offering a three-day workshop April 22, 29 and May 6 for O’Brien Institute members and affiliates. Dare to Lead is based on the research of Dr. Brené Brown. Research that recognizes measurable, observable, and teachable skillsets that make up courage that encompasses vulnerability and living into our values.

This will be an opportunity to learn and link vulnerability as the birthplace of the many behaviours that define daring leadership, such as creativity, accountability and having difficult conversations.

**Schedule:**

- April 22, April 29, and May 6
- 9:00 a.m. - 4:00 p.m. each day
- Online via Zoom

**How to register:**

- Eligible staff and faculty members may use tuition support benefits towards University of Calgary Continuing Education courses. Prior to enrolling for a Continuing Education course, please ensure that you have not already reached the maximum tuition support benefit for the July 1 to June 30 tuition support benefit year.
- Submit your tuition support application at this link.
- Course information:
  - Tuition Fee: $1,200 (see tuition support info above)
  - Course name: Dare to Lead – O’Brien Institute
  - Course number: COR 554-001

If you are not eligible for tuition support and would like to register contact inh@ucalgary.ca.

**#CAEP2022**

With the easing of COVID restrictions, CAEP is moving forward with the planned in-person conference in Quebec city, May 29-June 1st (https://caepconference.ca). The preliminary program should be posted on the website in the next 1-2 weeks, but it's shaping up to be extremely good (with a wide variety of Core-EM topics, Resuscitation/Critical Care, Wellness, Medicolegal, Toxicology etc.). Please consider attending!
CAEP Geriatric EM Clinical Course

CAEP is offering a four-hour virtual course covering the core clinical topics in Geriatric Emergency Medicine on Thursday April 28 at 1200 Eastern. The course is highly interactive with ample opportunity for learning from Canadian emergency physicians focussed on geriatric care AND your peers. Registration includes free access to 14 instructional videos covering other Geri EM topics. Please encourage at least one member from your department to register for this course. It is accredited by both the CFPC and the RCPSC.

Register here.

From Bystander to Upstander: Intervention Training

For CSM community members interested in developing skills to intervene in challenging situations.

This three-hour virtual course will prepare learners, faculty, and staff to speak up and stand up when they witness discrimination and harassment.

Friday, April 8, 2022, 9:00am – 12:00pm

Register Now

Kudos Corner

Congratulations to Dr. Ashlea Wilmott on being appointed Medical Director, RAAPID South.
Read Announcement here.

Congratulations to Andrew Schumas on winning the CAEP Research Committee award Top Medical Student Abstract Award for abstract titled "Geographical perspective on Health Link referrals and emergency department utilization in Alberta".

Congratulations to Dr. Macleod on this Patient Commendation!

Retirement Highlights: Sam Backlin

“I can only echo the EMRAP mantra
“What you do matters” – in and out of the department.”

Sam served in the Calgary Emergency Department form 1989-2019. He was a committed clinician, advocate and business manager. Click on the document below to
read more about Sam's remarkable career and what he is up to now. Read more about Sam.

Thanks to Leo Zalmanowitz for his contribution making the highlight of Sam.