

## Newsletter Updates

We're introducing some minor changes to make the newsletter a more effective communication tool!

- Submissions will run for a period of **one week** unless specified
- Body copy will be edited at the discretion of the editor to optimize communication
- Deadline is Tuesdays at noon

Thank you for your cooperation :) If there are any concerns, please email me at : natalie.sun@ahs.ca

## Operations

### Professionalism

#### Collegial Interactions With Consultant Services

Dear colleagues,

One of the issues arising from the recent email discussions and town hall meetings has related to the topic of professionalism in the workplace and the sentiment of being disrespected by some consulting services.

While healthcare system strains and coverage gaps can contribute to diminished support and collegiality across the range of services we work with, there is no tolerance for disrespect and unprofessionalism in our department.

If you feel you have had an unprofessional encounter in the ED, please report this through the following channels and it will be routed to the appropriate medical leaders. I would be pleased to advocate for you in this regard as it is one of the most important parts of my job as department head.

#### **Reporting Physician Professionalism Concerns**

If a physician has a professionalism concern about a colleague, they should discuss this with their medical leader. There is a Safe Disclosure Line physicians can reach out to for support at 1-800-661-9675 or by emailing [complianceofficer@ahs.ca](mailto:complianceofficer@ahs.ca). If a physician has a professionalism concern about a colleague, they should discuss this with their medical leader. There is a Safe Disclosure Line physicians can reach out to for support at 1-800-661-9675 or by emailing [complianceofficer@ahs.ca](mailto:complianceofficer@ahs.ca).

Thanks to Dr. Yael Moussadji for highlighting this resource for us.

Thx,

Eddy

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### **Job Opportunity - Deputy Department Head Emergency Medicine Calgary**

[https://secure.campaigner.com/media/77/776142/June\\_2023/Deputy\\_Department\\_Head\\_Opportunity.pdf?id=o9xswk2?f\\_type=file&f\\_name=Deputy\\_Department\\_Head\\_Opportunity.pdf](https://secure.campaigner.com/media/77/776142/June_2023/Deputy_Department_Head_Opportunity.pdf?id=o9xswk2?f_type=file&f_name=Deputy_Department_Head_Opportunity.pdf)

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### **Important Announcements**

On behalf of Dr. Francois Belanger, please find two important announcements regarding the successful candidates for the positions of Associate Chief Medical Officer, Community Development, Strategic Communications, Medical Service Models and Compensation and Associate Chief Medical Officer, Medical Staff Workforce, Academic Medicine & Strategic Partnerships.

**Associate Chief Medical Officer, Medical Staff Workforce, Academic Medicine & Strategic Partnerships - Dr. Laurie-Ann Baker**

[https://secure.campaigner.com/media/77/776142/July\\_2023/Announcement\\_Laurie\\_Ann\\_Baker.pdf?id=kdngfal?f\\_type=file&f\\_name=Announcement\\_Laurie\\_Ann\\_Baker.pdf](https://secure.campaigner.com/media/77/776142/July_2023/Announcement_Laurie_Ann_Baker.pdf?id=kdngfal?f_type=file&f_name=Announcement_Laurie_Ann_Baker.pdf)

**Associate Chief Medical Officer, Community Development, Strategic Communications, Medical Service Models and Compensation - Dr. Sarah Hall**

[https://secure.campaigner.com/media/77/776142/July\\_2023/Announcement\\_Sarah\\_Hall.pdf?id=m0xd4ld?f\\_type=file&f\\_name=Announcement\\_Sarah\\_Hall.pdf](https://secure.campaigner.com/media/77/776142/July_2023/Announcement_Sarah_Hall.pdf?id=m0xd4ld?f_type=file&f_name=Announcement_Sarah_Hall.pdf)

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## Connect Care Update

### 1) @EDCOURSE@

There still seem to be a large number of docs who are not including the .edcourse smartphrase in their note template. If you have not been using this function, please consider adding it to your notes. The frustrating In Basket messages requesting our signatures for post-handover updates to the ED Course are now a thing of the past, making this a much less onerous request. Because critical information is often included in this section (Discharge plan, meds, etc) it is immensely useful to have it included in all your primary notes (even for many non-handover patients). Please consider including it in your primary note - downstream docs and pharmacists will thank you! (And for anyone working with residents - please encourage them to add EDCOURSE to their notes as well!)

### 2) RAAPID Documentation

Similar to #1 - there still seem to be many docs not documenting their conversation with RAAPID on patients being sent into the ED. These notes can prove invaluable to the downstream EDMD to help clarify the reason for transfer and the preliminary plan of action. Even if the reason for transfer is straightforward, please try your best to include a brief note. If you've forgotten how to add RAAPID documentation, check out the ED Common Workflows document below.

[https://docs.google.com/document/d/11wPjhRV0wj\\_1jzAU9k35BFth2sq03lp/edit?pli=1](https://docs.google.com/document/d/11wPjhRV0wj_1jzAU9k35BFth2sq03lp/edit?pli=1)

### 3) HPTP on Weekends

Don't forget that **PLC and SHC HPTP are not open on weekends**. If your patient is going to be seen on a weekend, you must refer them to either the RGH or FMC HPTP department. If you send the referral to one of the HPTP departments that is closed on the weekend, they may not check the referral queue until Monday and follow up will be delayed, which has led to some near misses.

### 4) 'Ab-Lab' Pool Login Woes

If you are having difficulty logging in to the shared ED lab pool on your 'ab-lab' shift, please reach out to nurse clinician on shift to see if you can have your name added to the pool list. Please **DO NOT** just walk away from the 'ab-lab' list and leave it to the next doc, there could be very important labs requiring review in there (eg - positive blood cultures) and a delay in reviewing them could lead to adverse events. To any new hires: if you are uncertain if you have access to the pools, please let me know, and we can set you up.

### 5) Refused outpatient referrals

If one of your outpatient referrals has been declined, please note that you can still enter a new referral to a different clinic even if the patient has left the department. Simply access the 'ED Chart' tab to search for the patient encounter, and once you have access to the patient's chart you can enter a new referral in the 'Dispo' tab in the usual fashion. **NOTE** - you **CANNOT** do this if you use the 'Patient Chart' item from the 'Epic' dropdown menu. You **MUST** use the 'ED Chart'

As always, if you have any questions, please let me know

Chris

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## Departmental News

### My Emergency Department App

Update is required. Please read the information at the link below.

[https://secure.campaigner.com/media/77776142/June 2023/EMDepartmentApp.pdf?id=5yy6004?f\\_type=file&f\\_name=EMDepartmentApp.pdf](https://secure.campaigner.com/media/77776142/June 2023/EMDepartmentApp.pdf?id=5yy6004?f_type=file&f_name=EMDepartmentApp.pdf)

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## CME and Learning

### OFDP News

If you are applying for promotion or tenure, are a candidate for a teaching award, or are simply wanting to keep track of your teaching activities, consider attending our Teaching Dossier workshop this month. Read more of the OFDP news: [https://secure.campaigner.com/media/77776142/July 2023/OFDP News.pdf?id=99s4s1v?f\\_type=file&f\\_name=OFDP News.pdf](https://secure.campaigner.com/media/77776142/July 2023/OFDP News.pdf?id=99s4s1v?f_type=file&f_name=OFDP News.pdf)

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## Opportunities

### ER Coverage Needed

Sent on behalf of Dr. John Hagens, Zone Clinical Department Head, Rural Medicine

The Department of Rural Medicine is requesting assistance in providing coverage at the Strathmore District Health Services' Emergency Department on **Friday, July 7th 1900-0800**.

If you can cover this shift, please contact Dr. David Piesas, Section Chief, Strathmore [david.piesas@ahs.ca](mailto:david.piesas@ahs.ca) or Scott Slemko [scott.slemko@gmail.com](mailto:scott.slemko@gmail.com)

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## Grand Rounds and Journal Club

**NOTE: Grand Rounds will resume Sept 7, 2023 @ 09:00**

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## Job Postings

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## Research

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## Teaching Opportunities

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