

July 11, 2023 Edition

# Newsletter Updates

We're introducing some minor changes to make the newsletter a more effective communication tool!

- Submissions will run for a period of one week unless specified
- · Body copy will be edited at the discretion of the editor to optimize communication
- Deadline is Tuesday at noon

Thank you for your cooperation:) If there are any concerns, please email me at : natalie.sun@ahs.ca

### Operations Professionalism

### **Collegial Interactions With Consultant Services**

Dear colleagues,

One of the issues arising from the recent email discussions and town hall meetings has related to the topic of professionalism in the workplace and the sentiment of being disrespected by some consulting services.

While healthcare system strains and coverage gaps can contribute to diminished support and collegiality across the range of services we work with, there is no tolerance for disrespect and unprofessionalism in our department.

If you feel you have had an unprofessional encounter in the ED, please report this through the following channels and it will be routed to the appropriate medical leaders. I would be pleased to advocate for you in this regard as it is one of the most important parts of my job as department head.

#### **Reporting Physician Professionalism Concerns**

If a physician has a professionalism concern about a colleague, they should discuss this with their medical leader. There is a Safe Disclosure Line physicians can reach out to for support at 1-800-661-9675 or by emailing If a physician has a professionalism concern about a colleague, they should discuss this with their medical leader. There is a Safe Disclosure Line physicians can reach out to for support at 1-800-661-9675 or by emailing <u>complianceofficer@ahs.ca</u>.

Thanks to Dr. Yael Moussadji for highlighting this resource for us.

### **Connect Care Update**

Please note that this week's Connect Care downtime will be bringing an important change to our Form 1 workflow. As of July 13, various Mental Health Act Forms (including Form 1) will be available to be filled out electronically within Connect Care itself. Please see the attached document for details about the relevant e-form workflows.

https://secure.campaigner.com/media/77/776142/July 2023/mental-health-act-Forms-tipsheet.pdf? id=b6knfku?f type=file&f name=mental-health-act-Forms-tipsheet.pdf

If you have any questions, please let me know, Chris

# **Departmental News**

My Safety Net Reporting

At the last town hall meeting there were a few questions about My Safety Net. In brief: the my safety net reporting system is used for worker safety; where as the RLS (reporting and learning system) is used for patient safety. Please report all safety incidents you or your colleagues face while at work on my safety net. This can range from verbal abuse/harassment from patients or other staff to physically threatening behavior.

A direct link that you can save on your connect care web resource page is: <u>https://insite.albertahealthservices.ca/Main/assets/hr/tms-hr-all-zones-msn-non-employee-reporting-</u> <u>documentation.pdf</u>

To access my safety net through the Eolas Medical App please see: <u>https://secure.campaigner.com/media/77/776142/July 2023/My safety net access through the Eolas Medical.pdf?id=rvwpkbv?f\_type=file&f\_name=My safety net access through the Eolas Medical.pdf</u>

Of note, the report can be filled out at home if you use the link from the app. Thank you. Please feel free to reach out with any questions or concerns. Ayesha Khory <u>askhory1@gmail.com</u>

#### ED Gala Oct 19, 2023

The ED Gala has been confirmed for **Oct 19th** after a long three year hiatus and **tickets are now on sale!** This year's event will return to the **Fairmont Palliser downtown**. It's time to ditch the scrubs and pull out those suits/tuxes and fine gala dresses to wine, dine and dance the night away! Please see the link below for more information:

https://secure.campaigner.com/media/77/776142/July 2023/Emergency Department Gala.pdf?id=18by3ty? f\_type=file&f\_name=Emergency Department Gala.pdf

### **Job Postings**

### Job Opportunity - Deputy Department Head Emergency Medicine Calgary

The Deputy Department Head Emergency Medicine Calgary position is open. Click the link below for more information:

https://secure.campaigner.com/media/77/776142/June 2023/Deputy Department Head Opportunity.pdf? id=vi2oljn?f\_type=file&f\_name=Deputy Department Head Opportunity.pdf

### Research

#### July Update

EMRAC is on summer hiatus - next meeting will be **September 14, 2023 from 1035-1200 on Zoom**. Please contact Jenny Woo: jenny.woo@albertahealthservices.ca for the link.

The research team would like to welcome Samantha McIntosh, a research assistant recruiting at FMC ED for the ongoing RACE concussion biomarker study. She will be taking over the role from Linden Penner - thank you Linden for all of your hard work on this study!

We are also nearing the close of Physiotherapy for minor MSK disorders in the ED study at RGH - last day of recruitment is **July 28**. A huge thank you to all of the ED physicians, nurses, and ortho techs that have participated in the study in any way - we appreciate your interest and involvement!

Kudos to Drs. Zaver, Patocka, Pandya, Lang and Dowling for their recent EM publications!! Publication list below:

https://secure.campaigner.com/media/77/776142/July 2023/Research Publications July.pdf?id=gpbd5fo? f\_type=file&f\_name=Research Publications July.pdf

## **Teaching Opportunities**

### **CCFP-EM CaRMS Applications**

We need 8 to 10 staff to assist with file review and applications for the 2024 CaRMS entry. We typically receive between 100-130 applications for our 8 ministry-funded positions. File review will consist of developing our admission strategy, reviewing files, and then participating in virtual interviews on **October 25 / 26, 2023**. This important work will shape the future of our program and specialty. Reasonable remuneration is provided for this work from the UofC PGME. Please email Charles and Tris if you are interested.

charleskhwong@gmail.com / TriSurendra.Malasani@albertahealthservices.ca

### **Career Exploration Coaches - Class of 2026**

Sue-Ann is still urgently in need of about 30 coaches for the Class of 2026. Please let her know ASAP if you would be able to take one or more students on as a coach? See the link to the Information package below.

<u>https://secure.campaigner.com/media/77/776142/July 2023/InformationPackageCoachRecruitment.pdf?</u> id=lgtl4st?f\_type=file&f\_name=InformationPackageCoachRecruitment.pdf

## **Opportunities**

### North American Refugee Health Conference

The North American Refugee health conference which takes place **next week in Calgary - July 21-23 at the Telus Convention Centre**. This is the first time Calgary host this international conference as it is normally hosted in Toronto when in Canada.

Details below:

https://secure.campaigner.com/media/77/776142/July 2023/North American Refugee Health Conference.pdf?id=5mgk500?f\_type=file&f\_name=North American Refugee Health Conference.pdf

## CME and Learning

## Grand Rounds and Journal Club

NOTE: Grand Rounds will resume Sept 7, 2023 @ 09:00