



Department of Emergency Medicine

Weekly email

Updates for ED Physicians

May 2, 2023 Edition

Operations

****URGENT** Request for Assistance: Coverage Needed**

The Department of Rural Medicine is requesting assistance in providing ER coverage at Strathmore District Health Services (SDHS) for the following shifts:

- Friday, May 5th 7:00pm-8:00am
- Tuesday, May 9th 7:00pm-8:00am
- Saturday, May 20th 5:00pm-8:00am

If you are available to work any of these shifts (or a portion of the shift), please contact:

- Dr. David Piesas, Section Chief, Strathmore david.piesas@ahs.ca OR
- Dr. Scott Slemko scott.slemko@gmail.com

Exceptional Care Plans

With Wave 6 coming very soon, ED Treatment Plans are making the transition to their permanent home in Connect Care.

ED Treatment Plans will be found in a section of Connect Care called “Exceptional Care Plans.” This applies to all types of ED Treatment Plans, including those authored by our Calgary Zone Dept of EM program, and those created by other departments, such as the Rare Blood and Bleeding Disorders Clinic.

An Exceptional Care Plan is a document type that allows flagging in several places in Connect Care, with the hope that it will be easy to notice and find. Most importantly for us in the ED and Urgent Care, patients with an Exceptional Care Plan will have a flag on the ED Track Board in Connect Care. These plans can be found by performing a Chart Search for “Exceptional Care Plan” or opening the patient’s chart, Notes tab, and clicking the “Exceptional Care Plans” filter.

More details for how these plans are flagged on the ED Trackboard and how to find the plans will be provided soon, including screen shots, once these features go live. The process for suggesting and authoring an ED Treatment Plan remains the same – see our Insite webpage for information: <https://insite.albertahealthservices.ca/edc/Page26721.aspx>

Please reach out to me and/or Ken Mont if you have any questions or notice any glitches with the new plans in Connect Care – we are in the process of transferring all the ED Treatment Plans created by our program from SCM to CC manually and doing our best, but there may be inadvertent formatting issues or other glitches along the way. **The title and authorship information in each Exceptional Care Plan document should make it clear which program is responsible for the plan should you notice any issues.**

Thanks!

Christine East

Christine.east@ahs.ca
Kenneth.mont@ahs.ca

Letter of Thanks to Clinical Operations

We have really seen a huge thanks from EMS to all the teams at the sites who have stepped up to keep ambulances on the road.

Please read the attached [Letter of Thanks](#)

Mark Anselmo

MD Review Pathway for RN initiated ECGs -- Improved Process

Triage or bedside RNs will order ECGs for selected patients prior to MD assessment. This can be an important and timely part of patient care. Some of these ECGs potentially have important findings that require immediate MD review.

In the past, the process to find an MD for ECG review has been ad hoc and frustrating for both the RN and the MD. It was also overly inclusive of all ECGs obtained. There were instances of process failure which contributed to patient harm that were reviewed by a Quality Assurance group of MDs and RNs and a new process has been developed (see below).

This new process provides;

1. Guidance to the ECG ordering RN as to which ECGs should be reviewed immediately -- based on computer interpretation -- and which do not require immediate review
2. Who the scheduled ED MD for this ECG review (site scheduled, as are other shift responsibilities)
3. How this RN to MD communication should occur in Connect Care.

[See the Link for details](#)

Your site may have a slightly different process in MD scheduling for this responsibility and the recommended communication pathways pertain only to Connect Care.

This process can evolve as needed. Please send constructive concerns to me ([Adam](#)) and/or [Neil](#).

Adam Oster

Request for Feedback - AHS-wide Requests from Police Policy Suite DRAFT

As part of Alberta Health Services' commitment to the safety, health and wellness of our patients, Policy Services and a multi-disciplinary working group have developed a new (draft) AHS-wide Policy Suite: Requests from Police. The Policy Suite includes the following three documents

:

- [Requests from Police: Access to Patients, Collection and Release of Evidence Policy draft](#)
- [Request from Police for a Blood Sample to Determine Alcohol or Drug Concentration Levels Procedure draft](#)
- [Police Officer Access to Patients in Treatment Areas or Collection and Release of Evidence Form draft](#)

We are requesting your engagement and asking you to review the attached drafts and memo from the Project Lead, Heather Pyper (Senior Practice Consultant, IPR). The Engagement Consultation List has also been attached for your reference.

After reviewing all of the materials, please provide your feedback through the [survey link](#). The survey opens on **April 17, 2023** and closes **May 7, 2023** (23:59). Please feel free to share this message and the attachments with any colleagues, as appropriate.

Alternatively, if your **ZMAC is interested in a consultation presentation** with the Project Lead and Policy Advisor, please contact me at lindsay.kaufman@ahs.ca.

Once engagement has been completed, we will discuss the collected feedback with the working group. Next steps include:

- review of the Policy Suite by the AHS Health Law Team;
- return for ZMAC endorsements;
- obtaining PPEC endorsement; and
- approval of the Policy Suite by COEC.

Thank you in advance for taking the time to complete this survey and move this important work forward. If you have any questions or concerns, please feel free to reach out.

Lindsay Kaufman

Informatics Message

Hi Everyone

Launch 6 is upon us! Starting 0500 on May 6, SHC and RGH EDs as well as the lab will be going live on Connect Care. Please see below for a few announcements:

1) **Review sessions:** There have been some requests for additional Connect Care review sessions to be held after launch, once everyone has had a chance to get their feet wet. Haley and I will try to aim to schedule some sessions 4-6 weeks after launch, stay tuned for details.

2) **Useful links:** As per previous newsletter messages, the following links should prove useful during the transition to Connect Care, and can be added to the CMIO Home tab for easy access while on shift (details on how to do this are included in the Common Workflows document itself). If you're struggling with this process, let me know and I can walk you through it.

[Common ED Workflows Document](#)

[Calgary Zone Outpatient Referral Workflows \(NEW ZONE-WIDE DOCUMENT\)](#)

[Mike Betzner's BYOD Document](#) (you will need your AHS password to access this site)

3) **RAAPID referrals:** The leadership team at RAAPID has now officially confirmed that the RAAPID consult order that was rolled out at PLC in November is available at **ALL CZ ED sites!** This means no more calling and waiting for stable patients (still have to call them directly for unstable patients / STEMIs / acute strokes). I am attaching a [PDF](#) detailing the workflow, and a screenshot showing how to find the RAAPID consult order in CC.

[RAAPID Consults Screenshot](#)

As always, if you have any questions please let me know!

Chris Hall

DEM Faculty Small Group Sessions aka Group Emergency Medicine Sessions (GEMS):

The DEM is launching NEW **faculty only**, expert facilitated, *small group sessions* open to **ALL DEM Staff Physicians**.

WHEN: Once monthly (October 2023 - June 2024; Not running over summer)

WHAT: Topics are pre-planned with the goal to cover bread and butter Emergency Medicine topics and will be facilitated **IN PERSON** by experts in the topic areas. Some of the topics we will be covering this year include: pediatrics (twice), addictions, sports medicine, connect care optimization, geriatrics and neurology. Each session will be 1.5 hours long, with a maximum of 20 staff participating in each group. The goal is to have not just the expertise of the facilitator

but also that of the various years of practice and knowledge of the staff attending the session for a shared experience.

HOW: [Using the link](#), you can sign up for ONE of 6 possible time slots. Given these sessions don't start until October there's lots of time for you to request shifts off/yellow to accommodate the sessions.

WHERE: At the medical school/FMC (or a location of your groups choosing if you decide to have a change of scenery for a session.)

QUESTIONS: send an email to Fareen at fzaver@gmail.com

Grand Rounds & Journal Club

Grand Rounds May 11

You are invited to the following via “Zoom”.

Please complete an “evaluation” form to provide your feedback to our speakers.

If there is more than 1 session complete 1 eval for each session.

Evaluation Link: <https://cutt.ly/xT82kgH>

For Emergency Physicians (Calgary Zone):

The evaluation form must be submitted to receive your education credits.

This applies to both Zoom & In-Person attendance.

Your credits will be compiled at the end of the year and sent to you for submission.

Event: Emergency Medicine Grand Rounds

Date: Thurs, May 11, 2023

Time: 0900 – 1000 (1.00 Education Credits)

Room: Zoom Only

Short Zoom: <https://cutt.ly/B3jCc3h>

Passcode: 864282

One tap mobile: +15873281099, 67568401147# Canada

By phone: Canada: +1 587 328 1099 **Webinar ID:** 675 6840 1147

Speaker: Dr. Karen Keats

Topic: Tracheostomies: “The Hole Story”

Description: *An overview of tracheostomies for acute care providers: what types of patients have them, how to routinely care for them, and how to trouble shoot complications*

**** Recording Link:** Archived Rounds Recordings & Rounds Pearls can be found on our website:

<https://cutt.ly/NIJq5fZ>

Disclaimer: Please don't share the zoom link and connection details on social media or any website.

Journal Club:

Still looking for a host for the final Journal Club of the year on **Thursday, June 22nd**.

As a host, you will receive \$750 for food purchases (this does not include alcohol purchases). If you are willing to host a Journal Club in your home June 22 from 1800-2100, please reach out to Sean Crooks (smcrooks@ucalgary.ca).

[Please see Google Sheet link for Journal Club dates, hosts, resident leaders and preceptors](#)

Sean Crooks

CAEP Toronto 2023 Presenters

Causes, Harms, and Measures of Global Emergency Department Overcrowding: An Overview of Reviews

Sabrina Pearce, MSc, HBSoc, University of Calgary; Eddy S. Lang, University of Calgary; Tyara Marchand, Cumming School of Medicine; Tara Shannon

[Emergency department crowding: an overview of reviews describing measures causes, and harms - PubMed \(nih.gov\)](#)

Tranexamic Acid in Emergency Medicine, An Overview of Reviews

Matthew Yeung, University of Calgary; Eddy S Lang, University of Calgary; Chel Hee Lee, PhD; Riley Hartmann; Colin Weaver, PhD

[Tranexamic acid in emergency medicine. An overview of reviews - PubMed \(nih.gov\)](#)

Opioid-Related Emergency Department visits and deaths following a harm-reduction intervention: A time-series analysis.

Matthew Yeung, University of Calgary; Eddy S. Lang, University of Calgary; Chel Hee Lee, PhD; Riley Hartmann; Colin Weaver, PhD

Bridging the Gap: A qualitative assessment of multi-disciplinary emergency service provider's experience with patients experiencing methamphetamine induced behavioral disturbance.

Bobbi Wiens RN BScN, RN BScN and Clinical Clerk at University of Calgary, University of Calgary; Janelle Lee Beaven, RN, BN, University of Calgary; Dylan Viste, University of Calgary; Sumantra Ghosh, Alberta Health Services; Stephanie VandenBerg

Kudos

YYC ED

Ten Types of Learners

Ten different types of learners rotate through our department on a regular basis, and it can be confusing who they are when looking at Metricaid. Below is a legend which explains which learner you may be paired with on a shift. This legend will also be posted in the MyED App.

FR = FR resident
EM = CCFP-EM resident
OSR = off-service resident
ELR = elective resident
ELC = elective clerk
pc = pre-clerk (Career Development Week)
ss = shadowing student
AEBM = Applied Evidence Based Medicine pre-clerk
mcc = mandatory core clerk
vc = elective clerk
OHP = Observed history and physical
NB = Nursing block (clerk shadowing RN during this time)

If you have questions regarding UofC core clerks, please email Melanie Sohn:

Melanie.Sohn@albertahealthservices.ca

If you have questions regarding off-service residents, elective residents or clerks, pre-clerks (Career Development Week, shadowing, AEBM) please email Claire Acton (calgaryelectives@gmail.com) and/or Judy Mackay (cgyemergelectives@albertahealthservices.ca)

FAQs regarding the learners I schedule for can be found [here](#).

Claire

Peer Support

1. The practice of medicine is rewarding but may be challenging. You may feel the need to seek support from a colleague. The University of Calgary Department of Emergency Medicine has a formal Peer Support Team. We encourage you to reach out to our trained peer supporters when dealing with **personal** or **professional** challenges such as relationship issues, poor patient outcomes, career-track indecision, occupational distress or mental health concerns. **You can reach out at any time for any cause.** Contact a Peer Supporter to set up a time to connect. [Here is the list of formally trained Peer Supporters for our Department of Emergency Medicine.](#)
 2. You can call the Physician and Family Support Program (PFSP) **24/7** at 1877SOS4MDS for help. You are entitled to free counselling for yourself and for your family members.
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Difficult Airway Management Workshop - physician instructors needed

The Difficult Airway Management Workshop is back again this **June 1st**. The workshop will be our 1st post-pandemic offering! We need attending physician instructors for the day. I would be very thankful if you are able to support the workshop by lending your airway management expertise. For those of you who have not yet taught the workshop, **the day runs from about 9:00 until 15:00 at the ATSSL with faculty instructors from various disciplines.**

Participants are guided by experienced faculty as they rotate in small groups to practice key airway management skills. This workshop will welcome Anesthesia, ICU, GIM, Cardiology and ENT residents. As instructors you are compensated PGME hours for teaching and lunch, coffee and snacks are provided. Most importantly, it's a fun day to be involved with and a good opportunity to foster linkages with other Departments and trainees. We are really in need of your support. Please consider helping out if you're able.

Please notify Stephon (stephon.anderson@albertahealthservices.ca) as soon as possible if you can assist. Thank you in advance for your continued efforts helping the workshop to thrive.

Jonathan Gaudet MD, MSc, FRCPC

R5 Graduation Gifts

We are getting ready to celebrate the upcoming graduation of our R5's: Dana Stewart, Meaghan Mackenzie, Sean Crooks, and Zoe Polsky. To send them off in style, we would love to continue the tradition of giving graduation gifts. If they have ever brightened your day, kept you sharp on shift, lifted your overnight morale or stolen your procedures, please consider donating to their send-off.

We will collect the funds and purchase the gifts, to be distributed at the grad BBQ in June. As always your support is much appreciated. Please reach out with any questions.

E-transfers can be directed to: brett.shaw@ucalgary.ca.

Thanks! Brett, Miles, Omar, and Tyson (the R6's)

Please save the date for 2024 Winter Resident Retreat!

You are ALL invited to the 2024 winter resident retreat being held from **Friday February 23, 2024 – February 25, 2024 at the Malcolm Hotel in Canmore.**

Please save the date to your calendar!

Catherine, Anj & Charles

Annual Year-End BBQ June 15

We are pleased to announce our Annual **Year-End/Welcome BBQ is back and will be on June 15th at 18:00 at the Southern Alberta Pioneers Memorial Building**. located **3625 4th Street SW**. We're happy to welcome all staff and their families to this great evening to welcome our new staff and new trainees and celebrate our graduating learners!

Please RSVP to Madhavi at madhavi.talasila@albertahealthservices.ca if you are able to come and be sure to include how many family members you'll be bringing, and whether you'd prefer a beef, chicken or veggie burger. **Please send your RSVP by June 1st!**

Cheers,
Catherine, Anjali & Charles

STAFF EXAMINERS FOR CCFP-EM ORAL EXAMS : 2023 June 8, 2023 – In Person

The CCFP-EM Residency Program is in need of 3 staff examiners for the oral exams on the following dates:

- **June 8th from 1000 – 1300**

These exams have returned to In-Person sessions.

Please check your availability and let me know if you are able to help on any of these dates and please send the responses to TriSurendra.Malasanani@albertahealthservices.ca

Your help and assistance is very much appreciated!! Once confirmed I will send Calendar invites.

Tris

ROYAL COLLEGE ORAL EXAM PREP

We are still looking for examiners for our oral exam preparation sessions for our fourth year residents on the following dates: **May 16 and June 2**. [Please sign up in the google document](#). Chase Krook has an oral exam bank to draw from for these sessions, as needed. *NOTE:* Please also sign up for the USask session if you are able as their staff are providing a session for our residents.

Brit

Research

Research Day May 4

The Department of Emergency Medicine will be hosting our **2023 Annual Research day** with our Keynote speaker, Dr. Teresa Chan.

Event on: May 4, 2023, from 8:30 am to 12:30 pm at the HSC, Libin Theatre. We strongly encourage in-person attendance. Register [here](#) on Eventbrite.

For Zoom virtual option, please register [here](#) to get a link for the Webinar.

[Research Day Agenda](#)

[Poster](#)

Pecha Kucha Pub Night

Our Annual Pecha Kucha Pub night will take place at Crafts Beer Market Calgary downtown (345 10 Ave SW).

The event will be on May 3rd from 1900-2100.

As you are aware, this is our traditional get-together before Research Day. Get to know our keynote speaker, Dr. Teresa Chan and chat about all kinds of research everyone's been up to.

So what is Pecha Kucha? Connect, inspire and tell us about your research in a storytelling format. This event has been super fun and casual, come and join in on some light snacks, drinks and festivities. There is no costs to this event.

RSVP by April 26th to Jenny.Woo@albertahealthservices.ca

Dr. Kathryn Crowder and the Emergency Medicine Research Team

Research Town Hall - May 4

May 4, 2023 from 1:00 pm to 3:30 pm.

Health Science Centre, Room 1405B

Dr. Kathryn Crowder and the Emergency Medicine Research Team will be hosting a Research Townhall.

Purpose: Build a productive, collaborative research environment in the Emergency Medicine Department

Objectives:

- To learn about how other emergency medicine centres have approached the academic medicine
- To reach consensus on research objectives for the department,
- To understand the best approach to integrate research with our current educational and clinical programs.
- To share institutional knowledge about how to navigate academic emergency medicine in Calgary
- To determine how the Department actively achieves knowledge translation of ongoing work

[Town Hall Agenda](#)

To register for this event

<https://www.eventbrite.ca/e/research-townhall-tickets-620075200617>

Option – To register for Zoom Webinar

https://albertahealthservices.zoom.us/webinar/register/WN_a1EhphyXQ7m1dnPu-Sf2eQ

Opportunities

Jim Mayhew Memorial Golf Day

Five spots left! Enter as a team, partial team or individual.

When: August 14, 2023

Registration still open. [Please see poster for details](#)

Jim Eisner

Mentor Recruitment

Are you >2 years in practice? Then you are skilled and eligible to be a mentor for our first and second year staff.

Minimal commitment - with a couple of social events through the year and help support new staff with their transition to practice!

Please email Fareen Zaver at fzaver@gmail.com if you are interested in volunteering your time and expertise!

Fareen Zaver

CSM Teaching Excellence Program

CSMTEP is designed to help faculty solidify fundamental teaching skills, learn relevant educational theory, and explore more advanced topics related to special areas of interest in medical education.

The previous iterations of CSMTEP ran over 14 full Fridays (80 hours), from September to April. Recognizing the difficulty of such a commitment, and the need to provide more flexibility for participants, OFDP and the Dean's office have elected to divide the program into the following three modules, with a total of 61 hours of instruction. In order to maximize faculty participation, the modules will be offered several times per year. In order to balance the value of in-person sessions versus the practicality of an online format, approximately half of the sessions will be in-person, half on Zoom. As the overall program has been condensed, participants should expect up to one hour of preparation time for each program date.

The modules are not meant to be sequential: participants can start with any of the three modules.

Module 1: TC-1: Building blocks of education (total 20 hours): will be offered in Fall 2023, Winter 2024, Fall 2024

Module 2: TC-2: Teaching in different environments (total 21 hours): will be offered in Winter 2024, Spring 2024

Module 3: TC-3: Assessment and feedback (total 20 hours): will be offered in Spring 2024, Fall 2024

Applicants should be involved in teaching at the graduate, postgraduate, and/ or undergraduate level and ideally planning on pursuing medical education as a major component of their career.

Successful completion of each module requires:

- Minimum 80% attendance
- Completion of one learning application
- Participation in formative learning exercises/quizzes

Applications for Module 1 are now open. [See full details CSM TEP website.](#)

To apply, please submit the following documents to ofdp@ucalgary.ca by no later than **May 05, 2023**.

1) A Letter of Interest outlining your current career and future plans in medical education.

2) A Curriculum Vitae

3) If you are a resident/fellow, a letter of support from your program director must be included (PLEASE NOTE: first priority will be given to CSM Faculty/Staff. If space permits, consideration will be given to residents and fellows).

CME & Learning

OFDP Leadership Summer School

OFDP is offering two Practical Leadership for University Scholars (PLUS) programs in on-site formats over the summer.

These two-day programs are:

PLUS 3E – Educational Leadership

For those with leadership responsibilities in educational units, programs or initiatives.

PLUS 3A – Administrative Leadership

For those with administrative leadership at the University of Calgary or Alberta Health Services.

[Click here for more information](#)

2023 Health & Medical Education Scholarship Symposium

[Preliminary program available here.](#)

[Register Here by May 8.](#)
