Operations

Calgary Zone Adult HPTP in Connect Care - Referrals and Results

Some referrals meant for the Home Parenteral Therapy Program (HPTP) are erroneously being directed to the Advanced Venous Access Service (AVAS) or one of the non-urgent Infectious Diseases clinics. This may cause delay in the patient being seen in HPTP.

Please follow the linked instructions to correctly refer to HPTP

Kristen L. Brown

ED Treatment Plans in Connect Care (Exceptional Care Plans)

Please see the attached document for how to find ED Treatment Plans on Connect Care. There are still a few bugs being worked out by the Connect Care development team, but all of our patients' plans are available. Please email me if you notice any issues!

Christine East
Christine.east@ahs.ca

MD Review Pathway for RN initiated ECGs -- Improved Process

Triage or bedside RNs will order ECGs for selected patients prior to MD assessment. This can be an important and timely part of patient care. Some of these ECGs potentially have important findings that require immediate MD review.

In the past, the process to find an MD for ECG review has been ad hoc and frustrating for both the RN and the MD. It was also overly inclusive of all ECGs obtained. There were instances of process failure which contributed to patient harm that were reviewed by a Quality Assurance group of MDs and RNs and a new process has been developed (see below).

This new process provides;

1. Guidance to the ECG ordering RN as to which ECGs should be reviewed immediately — based on computer interpretation — and which do not require immediate review
2. Who the scheduled ED MD for this ECG review (site scheduled, as are other shift responsibilities)
3. How this RN to MD communication should occur in Connect Care.

See the Link for details

Your site may have a slightly different process in MD scheduling for this responsibility and the recommended communication pathways pertain only to Connect Care.
This process can evolve as needed. Please send constructive concerns to me (Adam) and/or Neil.

Adam Oster

**Connect Care Update**

Hello Everyone

Congratulations to everyone for a successful Launch at the SHC and RGH! While there were the usual growing pains, this launch proved to be relatively smooth, thanks in no small part to everyone’s hard prep work and the steadfast contributions of our stellar superusers! As we move forward with our new CPOE environment I wanted to provide the following updates / pearls

1) Connect Care refresher sessions
Haley Cochrane and I will be running some CC refresher sessions in early June. Sign-up sheets are available at the following link:

**Sign-Up Sheet**

Haley’s sessions will have some slots available for people to use AHS computers, while mine will only have spots for people who can bring their own devices. I would encourage anyone from any site to sign up to hopefully learn a few new ‘cheat codes’ to help improve their efficiency with CC.

2) @EDCOURSE@
Connect Care has finally dropped the requirement for the primary note author to sign the note every time someone updates the ED course section, which will substantially reduce everyone's inbox message burden. For this reason I would encourage anyone who has not already done so, to include the .edcourse smart phrase in their note templates. If you aren't sure how to do this, check out the Common ED Workflows document

[https://docs.google.com/document/d/11wPjhRV0wlj_1jzAU9k35BFth2sq03ip/edit](https://docs.google.com/document/d/11wPjhRV0wlj_1jzAU9k35BFth2sq03ip/edit)
or come to a CC refresher session!

3) ERCP Consults
The ERCP service now has their own consult order (instead of needing to use the GI consult order with the ERCP care provider team). You can find it by searching ‘consult ERCP’ in the orders box (the order will appear as a consult to Interventional Endoscopy).

4) Helpful Links
Common Workflows Document: [https://docs.google.com/document/d/11wPjhRV0wlj_1jzAU9k35BFth2sq03ip/edit](https://docs.google.com/document/d/11wPjhRV0wlj_1jzAU9k35BFth2sq03ip/edit)

Calgary Zone Outpatient Referrals Document: [https://docs.google.com/document/d/1nY54n2dgWDfZsh0KCD6R5Zvb2Rx2Wm9n/edit](https://docs.google.com/document/d/1nY54n2dgWDfZsh0KCD6R5Zvb2Rx2Wm9n/edit)


As always, if you have any questions, please don’t hesitate to ask!

Chris Hall

**DEM Faculty Small Group Sessions aka Group Emergency Medicine Sessions (GEMS):**

The DEM is launching NEW **faculty only, expert facilitated, small group sessions** open to ALL DEM **Staff Physicians**.

WHEN: Once monthly (October 2023 - June 2024; Not running over summer)

WHAT: Topics are pre-planned with the goal to cover bread and butter Emergency Medicine topics and will be facilitated IN PERSON by experts in the topic areas. Some of the topics we will be covering this year include: pediatrics (twice), addictions, sports medicine, connect care optimization, geriatrics and neurology. Each session will be 1.5 hours long, with a maximum of
20 staff participating in each group. The goal is to have not just the expertise of the facilitator but also that of the various years of practice and knowledge of the staff attending the session for a shared experience.

**HOW:** Using the link, you can sign up for ONE of 6 possible time slots. Given these sessions don’t start until October there’s lots of time for you to request shifts off/yellow to accommodate the sessions.

**WHERE:** At the medical school/FMC (or a location of your groups choosing if you decide to have a change of scenery for a session.)

**QUESTIONS:** send an email to Fareen at fzaver@gmail.com

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**Grand Rounds & Journal Club**

**ACH City-Wide Rnds – Thursday, May 25th, 2023**

You are invited to the following Zoom Webinars.

**Of Special Note:**

1) There are 1 to 3 individual sessions.

2) Each session may have its own unique **Zoom Link** and **Feedback Survey**.

**Session #1:** Trauma Rounds (0800 – 0900)

**Speaker:** Dr. Hossam Badr

**Topic:** Radiation Dose & Dose Optimization in Pediatric Imaging, with Emphasis on Pediatric Trauma

Hybrid Meeting: ACH Conf. Room 2 & Zoom

Zoom Link # 1: [https://albertahealthservices.zoom.us/j/62792718045?pwd=d1dXN2dhM3UzRkU1ZURzNkozZ1RoQT09](https://albertahealthservices.zoom.us/j/62792718045?pwd=d1dXN2dhM3UzRkU1ZURzNkozZ1RoQT09)

Meeting ID: 627 9271 8045  Passcode: 499467

Attendance & Eval Link: [https://survey.ucalgary.ca/jfe/form/SV_5bQewYdLkPQRiWW](https://survey.ucalgary.ca/jfe/form/SV_5bQewYdLkPQRiWW)

**Session #2:** City-Wide Rounds (0900 – 1000)

**Speaker:** Dr. Gloria Yoo

**Topic:** Pediatric Asthma: An Update on Preschoolers

Zoom Link # 2: [https://ucalgary.zoom.us/j/96057829018?pwd=QmVteE5aV0tSb1gzazFxaGpab1JZUT09](https://ucalgary.zoom.us/j/96057829018?pwd=QmVteE5aV0tSb1gzazFxaGpab1JZUT09)

Meeting ID: 960 5782 9018  Passcode: 250781

Attendance & Eval Link: [https://survey.ucalgary.ca/jfe/form/SV_3l4zPE74MfFYFMi](https://survey.ucalgary.ca/jfe/form/SV_3l4zPE74MfFYFMi)

**Disclaimer:** Please don’t share the zoom link and connection details on social media or any website.

**Evaluation & Attendance Form:**

See above links unique to each session.

If you require further info on the ACH Rnds please email the coordinators listed below:
Journal Club:

You are invited to attend the In-Person Emergency Medicine Journal Club:

Date: May 25, 2023
Time: 18:00 to 21:00
Topic: PE Assessment - YEARS vs. Adjust-Unlikely

Presenters: Drs. Dyon Tucker and John Gunawan
Preceptor: Dr. Andrew McRae
Hosted by: Dr. Ryan Deedo


Please RSVP to Tris TriSurendra.Malasani@albertahealthservices.ca by May 21 if attending and also to get the Address.

Tri Surendra Malasani

CAEP Toronto 2023 Presenters

Causes, Harms, and Measures of Global Emergency Department Overcrowding: An Overview of Reviews
Sabrina Pearce, MSc, HBSc, University of Calgary; Eddy S. Lang, University of Calgary; Tyara Marchand, Cumming School of Medicine; Tara Shannon
Emergency department crowding: an overview of reviews describing measures causes, and harms - PubMed (nih.gov)

Tranexamic Acid in Emergency Medicine, An Overview of Reviews
Matthew Yeung, University of Calgary; Eddy S Lang, University of Calgary; Chel Hee Lee, PhD; Riley Hartmann; Colin Weaver, PhD
Tranexamic acid in emergency medicine. An overview of reviews - PubMed (nih.gov)

Opioid-Related Emergency Department visits and deaths following a harm-reduction intervention: A time-series analysis.
Matthew Yeung, University of Calgary; Eddy S. Lang, University of Calgary; Chel Hee Lee, PhD; Riley Hartmann; Colin Weaver, PhD

Bridging the Gap: A qualitative assessment of multi-disciplinary emergency service provider’s experience with patients experiencing methamphetamine induced behavioral disturbance.
Bobbi Wiens RN BScN, RN BScN and Clinical Clerk at University of Calgary, University of Calgary; Janelle Lee Beaven, RN, BN, University of Calgary; Dylan Viste, University of Calgary; Sumantra Ghosh, Alberta Health Services; Stephanie VandenBerg

Calgary Reception @ CAEP Conference (Toronto)

Date: Monday May 29, 2023
Time: 1730 to 1930 (immediately following the last event of the day, but before Docs that Rock).
Location: Amsterdam Brewhouse (245 Queens Quay West), reservation “Calgary Department of Emergency Medicine”

Appetizers will be served, Cash Bar

All residents, staff, and friends of the Calgary EM Dept are welcome!
RSVP not required but helpful: Please send a quick note to Charles (charleskhwong@gmail.com) if you might come.

Charles Wong

Kudos

Alberta Wildfires

We are all very concerned about the wildfires in Alberta and the widespread impact it is having. It is great to know that Dr. Laurie-Ann Baker is leading the Zone Emergency Operations Committee to handle the current situation.

Eddy

PUB NIGHT: COVID Retiree Edition

Please join us for a long overdue pub night to raise a glass, catch up outside of the ED and celebrate the careers of our recent soon to retire and those that have recently retired! It has been too long and it is time to raise a cheer for these kind souls and for all of us to come together to celebrate what we all share and value so dearly.

Date: Wednesday June 7th
Time: 1600 start
Location: The Banquet, University Heights District
Snacks provided!

All Welcome. Kindly rsvp just so we have numbers to work with far as management goes at the site.

RSVP to: Sudhir Pandya - erdocsp@gmail.com

YYC ED

Applications Welcome - Medical Director, Master Physician Assistant Program

Applications are invited for the position of Medical Director, Master Physician Assistant Program (MPA). This is a newly developed 2-year program that will offer didactic, clinical, and simulation-based learning experiences. Opportunities for distance learning will be an important aspect of this program. The Director will be involved in all aspects of planning, development and implementation of the program. The Director will chair an MPA Curriculum Committee and work collaboratively with the Associate Dean, Graduate Science Education, Associate Dean, Distributed Learning and Rural Initiatives, and leadership at the Advanced Technical Skills Simulation Laboratory (ATSSL). This position will liaise with external stakeholders, including the College of Physicians and Surgeons of Alberta (CPSA) and the Canadian Association of Physician Assistants (CAPA).

Educational scholarship will be an expectation for this position. The Medical Director will engage in regular review and evaluation of this program and may collaborate with the Office of Health and Medical Education Scholarship or others as appropriate.

The successful candidate will have previous experience in medical education. Expertise or previous experience with program development and/or simulation will be an asset. Candidates must be faculty members of the University of Calgary, Cumming School of Medicine. This position is 0.5 FTE and reports to the Senior Associate Dean, Education.

A detailed job profile is attached

Interested applicants are asked to submit a brief letter of interest and curriculum vitae to Dr. L. Welikovitch, Senior Associate Dean, Education at Jennifer.tucker@ucalgary.ca no later than Wednesday, May 24, 2023.

Jennifer Tucker
Leadership Opportunities - Quality Improvement and Accreditation, Postgraduate Medical Education

The Office of Postgraduate Medical Education (PGME), Cumming School of Medicine, is accredited by the Royal College of Physicians and Surgeons (RCPSC) and the College of Family Physicians of Canada (CFPC). Residency training programs have independent education curricula, and are separately accredited according to the Royal College and College of Family Medicine mandated requirements. CanRac accreditation standards include a new emphasis on continuous quality improvement and highlight “tracer themes” such as patient safety, resident wellness, learner and faculty assessment strategies, infrastructure, and human resources to support residency education. The medical leadership opportunities described below will join the physician leadership team at PGME to build capacity to support continuous quality improvement and accreditation for all residency training programs.

PGME Chair of QI and Accreditation
PGME QI and Accreditation Specialist

The two physician leadership opportunities (attached) will work in concert with one another.

Expressions of interest in these opportunities can be submitted to Crystal Boisselle on behalf of: Melinda Davis

Peer Support

1. The practice of medicine is rewarding but may be challenging. You may feel the need to seek support from a colleague. The University of Calgary Department of Emergency Medicine has a formal Peer Support Team. We encourage you to reach out to our trained peer supporters when dealing with personal or professional challenges such as relationship issues, poor patient outcomes, career-track indecision, occupational distress or mental health concerns. You can reach out at any time for any cause. Contact a Peer Supporter to set up a time to connect. Here is the list of formally trained Peer Supporters for our Department of Emergency Medicine.

2. You can call the Physician and Family Support Program (PFSP) 24/7 at 1877SOS4MDS for help. You are entitled to free counselling for yourself and for your family members.

Difficult Airway Management Workshop - physician instructors needed

The Difficult Airway Management Workshop is back again this June 1st. The workshop will be our 1st post-pandemic offering! We need attending physician instructors for the day. I would be very thankful if you are able to support the workshop by lending your airway management expertise. For those of you who have not yet taught the workshop, the day runs from about 9:00 until 15:00 at the ATSSL with faculty instructors from various disciplines.

Participants are guided by experienced faculty as they rotate in small groups to practice key airway management skills. This workshop will welcome Anesthesia, ICU, GIM, Cardiology and ENT residents. As instructors you are compensated PGME hours for teaching and lunch, coffee and snacks are provided. Most importantly, it’s a fun day to be involved with and a good opportunity to foster linkages with other Departments and trainees. We are really in need of your support. Please consider helping out if you’re able.

Please notify Stephon (stephon.anderson@albertahealthservices.ca) as soon as possible if you can assist. Thank you in advance for your continued efforts helping the workshop to thrive.

Jonathan Gaudet MD, MSc, FRCPC

R5 Graduation Gifts

We are getting ready to celebrate the upcoming graduation of our R5’s: Dana Stewart, Meaghan Mackenzie, Sean Crooks, and Zoe Polsky. To send them off in style, we would love to continue the tradition of giving graduation gifts. If they have ever brightened your day, kept you sharp on shift, lifted your overnight morale or stolen your procedures, please consider donating to their send-off.
We will collect the funds and purchase the gifts, to be distributed at the grad BBQ in June. As always your support is much appreciated. Please reach out with any questions.

E-transfers can be directed to: brett.shaw@ucalgary.ca

Thanks! Brett, Miles, Omar, and Tyson (the R6’s)

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**Please save the date for 2024 Winter Resident Retreat!**

You are ALL invited to the 2024 winter resident retreat being held from **Friday February 23, 2024 – February 25, 2024 at the Malcolm Hotel in Canmore.**

*Please save the date to your calendar!*

Catherine, Anj & Charles

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**Annual Year-End BBQ June 15**

We are pleased to announce our Annual **Year-End/Welcome BBQ** is back and will be on June 15th at 18:00 at the **Southern Alberta Pioneers Memorial Building**, located 3625 4th Street SW. We’re happy to welcome all staff and their families to this great evening to welcome our new staff and new trainees and celebrate our graduating learners!

Please RSVP to Madhavi at madhavi.talasila@albertahealthservices.ca if you are able to come and be sure to include how many family members you’ll be bringing, and whether you’d prefer a beef, chicken or veggie burger. **Please send your RSVP by June 1st!**

Cheers,
Catherine, Anjali & Charles

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**STAFF EXAMINERS FOR CCFP-EM ORAL EXAMS : 2023**

**June 8, 2023 – In Person**

The CCFP-EM Residency Program is in need of 3 staff examiners for the oral exams on the following dates:

- **June 8th** from 1000 – 1300

**These exams have returned to In-Person sessions.**

Please check your availability and let me know if you are able to help on any of these dates and please send the responses to TriSurendra.Malasani@albertahealthservices.ca

Your help and assistance is very much appreciated!! Once confirmed I will send Calendar invites.

Tris

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**ROYAL COLLEGE ORAL EXAM PREP**

We are still looking for examiners for our oral exam preparation sessions for our fourth year residents on the following date: **June 2. Please sign up in the google document.** Chase Krook has an oral exam bank to draw from for these sessions, as needed. **NOTE:** Please also sign up for the USask session if you are able as their staff are providing a session for our residents.

Brit

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**Research**

**Second Annual Canadian Paramedicine Research Day May 25**

Please join us for the Second Annual Canadian Paramedicine Research Day to be hosted by a national coalition of researchers and services. As part of the paramedic services week, this virtual event will showcase exciting research from coast to coast! This year’s theme is **Trouble on the Frontline: Evidence Based Approaches to Paramedicine’s Biggest Challenges.**
Opportunities

Urgent Care - Locum Physician

Alberta Health Services (AHS) is inviting applications from family physicians with a background in urgent or emergency care or emergency physicians to join the Department of Family Medicine in Calgary.

This position will provide locum coverage (including days, evenings, and weekends) from June 15, 2023 – September 30, 2023 at the South Calgary Health Centre (SCHC) Urgent Care Centre (UCC).


Vest Orders

This year we are opening up the resident vest order to the rest of the department!

Unfortunately, Arc'teryx no longer offers corporate sales for vests, so we will be moving to these similar Spyder light insulator vests (see form for photos).

Each vest will have the CalgaryEM logo and the option for personalization on the opposite chest.

A men’s large and a women’s small are available for try-on if needed. Please see size chart included in the link.

Please email Natasha Goumeniouk PGY4 (ngoumeniouk@gmed.ca) with any questions.

Cost per vest (taxes/shipping etc included) is approximately $160. Completing the form confirms purchase -- payment will be collected once the order is finalized. If you are ordering multiple vests, please submit the form multiple times.

Order deadline is May 31, 2023.

The following link can be used to order -- those who place requests in the fall have had their orders carried forward, so please let me know if you have changed your mind. Form: [https://forms.gle/fNahhWuToc2UqEZe8](https://forms.gle/fNahhWuToc2UqEZe8)

Jim Mayhew Memorial Golf Day

Five spots left! Enter as a team, partial team or individual.

When: August 14, 2023

Registration still open. Please see poster for details

Jim Eisner

Mentor Recruitment

Are you >2 years in practice? Then you are skilled and eligible to be a mentor for our first and second year staff.
Minimal commitment - with a couple of social events through the year and help support new staff with their transition to practice!

Please email Fareen Zaver at fzaver@gmail.com if you are interested in volunteering your time and expertise!

Fareen Zaver

CME & Learning

2023 CRISP Course (Calgary Resident Introductory Sonography Program)

I am recruiting preceptors for the 2023 CRISP course (Calgary Resident Introductory Sonography Program ie. Core ultrasound skills).

The course takes place on July 13. The course will run 9 AM to 4pm. I still need at least three preceptors. Your help would be greatly appreciated.

You need to have IP certification (or equivalent).

It is best if you teach for the whole day. However, if you can only come for a morning or afternoon please still indicate this, in case I have some scheduling issues.

The remuneration will be at the standard PGME rate which will get submitted through the residency program.

Here is the link to the sign up sheet: https://docs.google.com/spreadsheets/d/1xXCcjwVz3xkb96bADQ5q0Mod-vSEH3pF47Y4xUvN_FE/edit?usp=sharing

If you have any questions. Please feel free to contact me (lenz.kasia@gmail.com /403-667-3764)

Thank you!

Kasia Lenz

OFDP Leadership Summer School

OFDP is offering two Practical Leadership for University Scholars (PLUS) programs in on-site formats over the summer.

These two-day programs are:

PLUS 3E – Educational Leadership

For those with leadership responsibilities in educational units, programs or initiatives.

PLUS 3A – Administrative Leadership

For those with administrative leadership at the University of Calgary or Alberta Health Services.

Click here for more information