

# Operations

## Notes from Neil

[Notes From Neil May 30](#)

Neil Collins

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## Calgary Zone Adult HPTP in Connect Care - Referrals and Results

Some referrals meant for the Home Parenteral Therapy Program (HPTP) are erroneously being directed to the Advanced Venous Access Service (AVAS) or one of the non-urgent Infectious Diseases clinics. This may cause delay in the patient being seen in HPTP.

[Please follow the linked instructions to correctly refer to HPTP](#)

Kristen L. Brown

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## ED Treatment Plans in Connect Care (Exceptional Care Plans)

Please see the [linked document](#) for how to find ED Treatment Plans on Connect Care. This will be added to the Common Workflows document by Chris Hall, as well. There are still a few bugs being worked out by the Connect Care development team, but all of our patients' plans are available. Please email me if you notice any issues!

Christine East

[Christine.east@ahs.ca](mailto:Christine.east@ahs.ca)

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## Connect Care Update

Hello Everyone

Please see below for the latest Connect Care Updates:

### 1) Connect Care refresher sessions

Haley Cochrane and I will be running some CC refresher sessions in early June. Sign-up sheets are available at the following link:

<https://docs.google.com/spreadsheets/d/16yO9STmvhJyKxhJq1hGIACKQK2aaMfwTPX1EhLAYtDA/edit> NB: ALL sessions will now have a limited number of slots available for people to use AHS computers, but anyone bringing their own device is also welcome, of course. I would encourage anyone from any site to sign up to hopefully learn a few new 'cheat codes' to help improve their efficiency with CC.

### 2) @EDCOURSE@

Connect Care has finally dropped the requirement for the primary note author to sign the note every time someone updates the ED course section, which will substantially reduce everyone's inbox message burden. For this reason I would encourage anyone who has not already done so, to include the .edcourse smart phrase in their note templates. If you aren't sure how to do this, check out the Common ED Workflows document [https://docs.google.com/document/d/11wPjhRV0wj\\_1jzAU9k35BFth2sq03lp/edit](https://docs.google.com/document/d/11wPjhRV0wj_1jzAU9k35BFth2sq03lp/edit), or come to a CC refresher session!

### 3) ERCP Consults

The ERCP service now has their own consult order (instead of needing to use the GI consult order with the ERCP care provider team). You can find it by searching 'consult ERCP' in the orders box (the order will appear as a consult to Interventional Endoscopy).

#### 4) Helpful Links

Common Workflows Document:

[https://docs.google.com/document/d/11wPjhRV0wj\\_1jzAU9k35BFth2sq03lp/edit](https://docs.google.com/document/d/11wPjhRV0wj_1jzAU9k35BFth2sq03lp/edit)

Calgary Zone Outpatient Referrals Document:

<https://docs.google.com/document/d/1nY54n2dgWdfZsh0KCD6R5Zvb2Rx2Wm9n/edit>

Mike Betzner's BYOD Primer: <https://trk.cp20.com/click/cgk7-2ojz4o-cjowao-8alnri00/>

As always, if you have any questions, please don't hesitate to ask!

Chris Hall

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## DEM Faculty Small Group Sessions aka Group Emergency Medicine Sessions (GEMS):

The DEM is launching NEW **faculty only**, expert facilitated, *small group sessions* open to **ALL DEM Staff Physicians**.

**WHEN:** Once monthly (October 2023 - June 2024; Not running over summer)

**WHAT:** Topics are pre-planned with the goal to cover bread and butter Emergency Medicine topics and will be facilitated **IN PERSON** by experts in the topic areas. Some of the topics we will be covering this year include: pediatrics (twice), addictions, sports medicine, connect care optimization, geriatrics and neurology. Each session will be 1.5 hours long, with a maximum of 20 staff participating in each group. The goal is to have not just the expertise of the facilitator but also that of the various years of practice and knowledge of the staff attending the session for a shared experience.

**HOW:** [Using the link](#), you can sign up for ONE of 6 possible time slots. Given these sessions don't start until October there's lots of time for you to request shifts off/yellow to accommodate the sessions.

**WHERE:** At the medical school/FMC (or a location of your groups choosing if you decide to have a change of scenery for a session.)

**QUESTIONS:** send an email to Faren at [fzaver@gmail.com](mailto:fzaver@gmail.com)

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## Grand Rounds and Journal Club

### Grand Rounds June 01

You are invited to the following via “Zoom” & In-Person.

Please complete an “evaluation” form to provide your feedback to our speakers.

If there is more than 1 session complete 1 eval for each session.

**Evaluation Link:** <https://cutt.ly/xT82kgH>

**For Emergency Physicians** (Calgary Zone):

The evaluation form must be submitted to receive your education credits.

This applies to both Zoom & In-Person attendance.

Your credits will be compiled at the end of the year and sent to you for submission.

**Event:** Emergency Medicine Grand Rounds

**Date:** Thurs, June 01, 2023

**Time:** 0900 – 1000 (1.00 Education Credits)

**Room:** Clara Christie - HSC

**Zoom Link:** <https://albertahealthservices.zoom.us/j/67568401147?pwd=Tk04MkwYnNFOczZVRjdRSVkzU0FOZz09>

**Short Zoom:** <https://cutt.ly/B3jCc3h>

**Passcode:** 864282

**One tap mobile:** +15873281099, 67568401147# Canada

**By phone:** Canada: +1 587 328 1099 **Webinar ID:** 675 6840 1147

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### **Session #1 (0900 – 1000)**

**Moderator:** Dr. Rob Lafreniere

**Speaker:** Dr. Wayne Rosen MD, MSc. FRCS(C) FASCRS ([Bio Attached](#))

**Topic:** Anorectal Emergencies for the ER Physician

**Description:** *The presentation will deal with the management of common anorectal emergencies facing the ER physician, including when to ask for help and how to refer to an appropriate surgeon.*

**\*\* Recording Link:** Archived Rounds Recordings & Rounds Pearls can be found on our website:

<https://cumming.ucalgary.ca/departments/emergency-medicine/professional-development/grand-rounds/grand-rounds-archive>

**Shortened URL:** <https://cutt.ly/NIJq5fZ>

**Disclaimer:** Please don't share the zoom link and connection details on social media or any website.

Judy Mackay

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### **CAEP Toronto 2023 Presenters**

#### **Causes, Harms, and Measures of Global Emergency Department Overcrowding: An Overview of Reviews**

Sabrina Pearce, MSc, HBSc, University of Calgary; Eddy S. Lang, University of Calgary; Tyara Marchand, Cumming School of Medicine; Tara Shannon

[Emergency department crowding: an overview of reviews describing measures causes, and harms - PubMed \(nih.gov\)](#)

#### **Tranexamic Acid in Emergency Medicine, An Overview of Reviews**

Matthew Yeung, University of Calgary; Eddy S Lang, University of Calgary; Chel Hee Lee, PhD; Riley Hartmann; Colin Weaver, PhD

[Tranexamic acid in emergency medicine. An overview of reviews - PubMed \(nih.gov\)](#)

#### **Opioid-Related Emergency Department visits and deaths following a harm-reduction intervention: A time-series analysis.**

Matthew Yeung, University of Calgary; Eddy S. Lang, University of Calgary; Chel Hee Lee, PhD; Riley Hartmann; Colin Weaver, PhD

#### **Bridging the Gap: A qualitative assessment of multi-disciplinary emergency service provider's experience with patients experiencing methamphetamine induced behavioral disturbance.**

Bobbi Wiens RN BScN, RN BScN and Clinical Clerk at University of Calgary, University of Calgary; Janelle Lee Beaven, RN, BN, University of Calgary; Dylan Viste, University of Calgary; Sumantra Ghosh, Alberta Health Services; Stephanie VandenBerg

#### **Reframe, Reconnect, Reengage**

Heather Patterson

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# Kudos

## FR Residency Program

The FR residency program is ecstatic to announce that Dr. Natasha Goumeniouk is the winner of the CanVECTOR Junior Investigator grant awarded through the CAEP annual grants competition for her project: "Evaluating diagnostic strategies for suspected venous thromboembolism among postpartum individuals who present to urgent medical attention"

Thanks,

Catherine and Anj

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## Alberta Wildfires

We are all very concerned about the wildfires in Alberta and the widespread impact it is having. It is great to know that Dr. Laurie-Ann Baker is leading the Zone Emergency Operations Committee to handle the current situation.

Eddy Lang

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## PUB NIGHT: COVID Retiree Edition

Please join us for a long overdue pub night to raise a glass, catch up outside of the ED and celebrate the careers of our recent soon to retire and those that have recently retired! It has been too long and it is time to raise a cheer for these kind souls and for all of us to come together to celebrate what we all share and value so dearly.

**Date: Wednesday June 7th**

**Time: 1600 start**

**Location: The Banquet, University Heights District**

**Snacks provided!**

All Welcome. Kindly rsvp just so we have numbers to work with far as management goes at the site.

RSVP to: Sudhir Pandya - [erdocsp@gmail.com](mailto:erdocsp@gmail.com)

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# YYC ED

## EDAC – the ED Administration Conference

Colleagues, this year EDAC – the ED Administration Conference – will be a full day event on Tuesday November 21st. EDAC is Canada's foremost annual meeting for nursing and physician leaders – and future leaders – in emergency services as well as other system leaders with emergency responsibilities.

This year we will have several components to the program.

- A morning in person workshop for emerging leaders in emergency medicine and nursing geared to their specific needs.
- Followed by a virtual program featuring policies updates from across Canada as we all continue to respond to the ongoing crisis in emergency services. The program will run from 11:30 am to 5 pm

- Eastern time to facilitate participation from all parts of Canada.
- For those in the Toronto area that evening we will have an in-person networking dinner to enable our audience to get to know our speakers and each other a little more personally.

More information and links to register will be forthcoming over the next several weeks and will be emailed to you and as information becomes available will be posted here; <https://sremi.ca/edac>  
PLEASE FORWARD TO ANYONE YOU KNOW WHO MIGHT BE INTERESTED!

On behalf of the EDAC Planning Committee thanks for your interest, hope to see you there Nov. 21st!

[More Information Click Here](#)

Howard Ovens

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### Seeking Academic Day Preceptors

We are currently seeking Academic Day Preceptors for the upcoming academic year. As a preceptor, your role is to guide the assigned resident as they develop their presentation and to be present during their presentation to help guide discussion and answer questions. All preceptors are remunerated at the standard PGME hourly teaching rate.

- August 24th Neck Trauma 1600-1700
- October 5th CHF 1400-1500
- October 12th Peds GI Emergencies 1500-1700
- November 2nd Aortic Syndromes and PVD 1300-1500
- November 30th Peds Resp Emergencies 1500-1700

Thank you for everything you all already do to support residency education and please contact Anjali at [anjali.pandya@gmail.com](mailto:anjali.pandya@gmail.com) if you are able to help!

Catherine, Anjali & Charles

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### Seeking Simulation Facilitators

We are seeking two facilitators for an intro simulation session for incoming FR PGY-1s on August 10th from 10:30-12:00. This is a great chance to get to know our new learners and build some rapport with them. Please contact Anjali at [anjali.pandya@gmail.com](mailto:anjali.pandya@gmail.com) if you can help

Catherine & Anjali

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### Leadership Opportunities - Quality Improvement and Accreditation, Postgraduate Medical Education

The Office of Postgraduate Medical Education (PGME), Cumming School of Medicine, is accredited by the Royal College of Physicians and Surgeons (RCPSC) and the College of Family Physicians of Canada (CFPC). Residency training programs have independent education curricula and are separately accredited according to the Royal College and College of Family Medicine mandated requirements. CanRac accreditation standards include a new emphasis on continuous quality improvement and highlight “tracer themes” such as patient safety, resident wellness, learner and faculty assessment strategies, infrastructure, and human resources to support residency education. The medical leadership opportunities described below will join the physician leadership team at PGME to build capacity to support continuous quality improvement and accreditation for all residency training programs.

[PGME Chair of QI and Accreditation](#)

[PGME QI and Accreditation Specialist](#)

The two physician leadership opportunities (attached) will work in concert with one another.

Expressions of interest in these opportunities can be submitted to [Crystal Boisselle](#) on behalf of: Melinda Davis

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## Peer Support

The practice of medicine is rewarding but may be challenging. You may feel the need to seek support from a colleague. The University of Calgary Department of Emergency Medicine has a formal Peer Support Team. We encourage you to reach out to our trained peer supporters when dealing with **personal** or **professional** challenges such as relationship issues, poor patient outcomes, career-track indecision, occupational distress or mental health concerns. **You can reach out at any time for any cause.** Contact a Peer Supporter to set up a time to connect.

[Here is the list of formally trained Peer Supporters for our Department of Emergency Medicine.](#)

You can call the Physician and Family Support Program (PFSP) 24/7 at 1877SOS4MDS for help. You are entitled to free counselling for yourself and for your family members.

Huma Ali

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## Difficult Airway Management Workshop - physician instructors needed

The Difficult Airway Management Workshop is back again this **June 1st**. The workshop will be our 1st post-pandemic offering! We need attending physician instructors for the day. I would be very thankful if you are able to support the workshop by lending your airway management expertise. For those of you who have not yet taught the workshop, **the day runs from about 9:00 until 15:00 at the ATSSL with faculty instructors from various disciplines.**

Participants are guided by experienced faculty as they rotate in small groups to practice key airway management skills. This workshop will welcome Anesthesia, ICU, GIM, Cardiology and ENT residents. As instructors you are compensated PGME hours for teaching and lunch, coffee and snacks are provided. Most importantly, it's a fun day to be involved with and a good opportunity to foster linkages with other Departments and trainees. We are really in need of your support. Please consider helping out if you're able.

Please notify Stephon ([stephon.anderson@albertahealthservices.ca](mailto:stephon.anderson@albertahealthservices.ca)) as soon as possible if you can assist. Thank you in advance for your continued efforts helping the workshop to thrive.

Jonathan Gaudet MD, MSc, FRCPC

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## R5 Graduation Gifts

We are getting ready to celebrate the upcoming graduation of our R5's: Dana Stewart, Meaghan Mackenzie, Sean Crooks, and Zoe Polsky. To send them off in style, we would love to continue the tradition of giving graduation gifts. If they have ever brightened your day, kept you sharp on shift, lifted your overnight morale or stolen your procedures, please consider donating to their send-off.

We will collect the funds and purchase the gifts, to be distributed at the grad BBQ in June. As always your support is much appreciated. Please reach out with any questions.

E-transfers can be directed to: [brett.shaw@ucalgary.ca](mailto:brett.shaw@ucalgary.ca)

Thanks! Brett, Miles, Omar, and Tyson (the R6's)

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## Annual Year-End BBQ June 15

We are pleased to announce our Annual **Year-End/Welcome BBQ is back and will be on June 15th at 18:00 at the Southern Alberta Pioneers Memorial Building** located **3625 4th Street SW**. We're happy to welcome all staff and their families to this great evening to welcome our new staff and new trainees and celebrate our graduating learners!

Please RSVP to Madhavi at [madhavi.talasila@albertahealthservices.ca](mailto:madhavi.talasila@albertahealthservices.ca) if you are able to come and be sure to include how many family members you'll be bringing, and whether you'd prefer a beef, chicken or veggie burger. **Please send your RSVP by June 1st!**

Catherine, Anjali & Charles

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## **STAFF EXAMINERS FOR CCFP-EM ORAL EXAMS : 2023**

### **June 8, 2023 – In Person**

The CCFP-EM Residency Program is in need of 3 staff examiners for the oral exams on the following dates:

- **June 8th from 1000 – 1300**

**These exams have returned to In-Person sessions.**

Please check your availability and let me know if you are able to help on any of these dates and please send the responses to [TriSurendra.Malasani@albertahealthservices.ca](mailto:TriSurendra.Malasani@albertahealthservices.ca)

Your help and assistance is very much appreciated!! Once confirmed I will send Calendar invites.

Tris

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## **ROYAL COLLEGE ORAL EXAM PREP**

We are still looking for examiners for our oral exam preparation sessions for our fourth year residents on the following date: **June 2**. [Please sign up in the google document](#). Chase Krook has an oral exam bank to draw from for these sessions, as needed. NOTE: Please also sign up for the USask session if you are able as their staff are providing a session for our residents.

Brit

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## **Research**

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## **Opportunities**

### **Grief Support Program Workshop**

We are very excited to be partnering with the Grief Support Program to offer our staff an opportunity to attend their redeveloped "How to Care What to Say; Conversations about Death, Dying, Loss, and Grief" workshop

This is a great opportunity for providers to feel more confident, capable and knowledgeable in providing support to individuals experiencing grief and loss.

This session will explore how to support "in the moment" grief reactions, provide clarity on our own experiences with death and loss, and finally provide concrete tools on how to best support those dealing with loss. This workshop is suitable for any health care provider.

WHEN: June 26, 2023  
TIME: 0900-1600  
WHERE: FMC ED F Pod  
COST: No Cost

Space is limited

[Click the link to register](#)

Jennifer Evangelista

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### ICU - Locum Physician

Alberta Health Services (AHS) is inviting applications from family physicians with a background in urgent or emergency care or emergency physicians to join the Department of Family Medicine in Calgary.

This position will provide locum coverage (including days, evenings, and weekends) from June 15, 2023 – September 30, 2023 at the South Calgary Health Centre (SCHC) Urgent Care Centre (UCC).

[For more details, please click here](#)

Charles Wong

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### Vest Orders

This year we are opening up the resident vest order to the rest of the department!

Unfortunately, Arc'teryx no longer offers corporate sales for vests, so we will be moving to these similar Spyder light insulator vests (see form for photos).

Each vest will have the CalgaryEM logo and the option for personalization on the opposite chest.

A men's large and a women's small are available for try-on if needed. Please see size chart included in the link.

Please email Natasha Goumeniouk PGY4 ([ngoumeniouk@gmed.ca](mailto:ngoumeniouk@gmed.ca)) with any questions.

Cost per vest (taxes/shipping etc included) is approximately \$160. Completing the form confirms purchase -- payment will be collected once the order is finalized. If you are ordering multiple vests, please submit the form multiple times.

**Order deadline is May 31, 2023.**

The following link can be used to order -- those who place requests in the fall have had their orders carried forward, so please let me know if you have changed your mind.

**Form: <https://forms.gle/fNahhWuToc2UqEZz8>**

Natasha Goumeniouk

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### Jim Mayhew Memorial Golf Day

Five spots left! Enter as a team, partial team or individual.

When: August 14, 2023

Registration still open. [Please see poster for details](#)

Jim Eisner

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# CME and Learning

## Leadership Summer School

OFDP is offering two Practical Leadership for University Scholars (PLUS) programs in on-site formats over the summer.

These two-day programs are:

### **PLUS 3E – Educational Leadership**

For those with leadership responsibilities in educational units, programs or initiatives.

### **PLUS 3A – Administrative Leadership**

For those with administrative leadership at the University of Calgary or Alberta Health Services.

[Click here for more information](#)

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