Newsletter Updates
We're introducing some minor changes to make the newsletter a more effective communication tool!

For reoccurring submissions, there is a max three week run. If you would like to re-run your submission, please resubmit with updates.

- Submissions will run for a period of one week unless specified.
- Body copy will be edited at the discretion of the editor to optimize communication.
- Deadline is Tuesday at noon.

Thank you for your cooperation:) If there are any concerns, please email me at: natalie.sun@ahs.ca

Operations
From the Safety Committee

The Quality Assurance Committee is seeking a physician to co-lead a Quality Assurance Review. This would require about 6-10 hours of your time over the next 4-6 weeks. You would primarily be involved as a content expert and would also aid in identifying the relevant areas of risk as well as risk mitigation strategies. It will easily be one of the top five things you undertake as an ED physician.

Please connect with Adam Oster if interested.

Connect Care update for this week:

1) RGH EYE CLINIC REFERRALS

We are still receiving regular feedback from the RGH eye clinic that the proper outpatient referral workflow is not being followed regularly, resulting in problems when the patient arrives in clinic. Please remember that you must **ALWAYS** enter an ambulatory referral to the RGH Eye Clinic from the Dispo tab when discharging a patient with next-day follow up. **This is true even if you have spoken to the ophthalmologist / resident on call directly, and is also true if you are booking directly through RAAPID overnight. PLEASE NOTE that the clinic will not know the patient is coming if you do not enter the ambulatory referral.**

2) PROVLAB RESULTS
Just a friendly reminder that if you are sending any labs that are processed by ProvLab (eg - Syphilis, HIV, Dengue, Chikungunya, etc), these results CANNOT be routed to the common ED lab pool for follow up (at least, not until ProvLab goes live on Connect Care in a future launch). Therefore, these results will ONLY route to the ordering physician - ie - YOU. Positive results for reportable illnesses will also be sent to Public Health, but this should generally not be considered a guarantee that any relevant follow up will be expeditiously arranged by them. If you feel a ProvLab result that you have received needs any follow up action, you should consider yourself responsible for arranging that follow up.

3) POCT URINE TESTING

As some of you may have noted, the Quick List in the Orders tab has been modified to include two options for Point of Care (POCT) urinalysis: Manual and Machine-resulted. In the Calgary Zone, ED nurses are using the Machine-resulted option for POCT urinalysis (urine 'dip' tests), and the Manual option for POCT urine pregnancy tests. Going forward, please try to select the correct option for each test, as this allows the nurses to transmit the result directly from their urinalysis machine to the chart and avoid delays in obtaining urine dip results.

4) DRAGON DICTATION OPTIMIZATION SESSIONS

Anyone interested in receiving additional training to further optimize their use of the Dragon dictation software can reach out to Shelley Much (mailto:shelley.much@ahs.ca) She will be conducting 1:1 sessions with anyone who wants to fine tune their dictation setup, including step-by-step commands, medication orders, navigations, and any other optimization opportunities within Dragon.

5) CHANGES TO OUTPATIENT REFERRAL ORDERS

When making outpatient referrals it will now be mandatory to enter information into the Comments field ('hard stop' function). This is because too many referrals were being sent without adequate clinical information for the receiving clinic to be able to triage them. This shouldn't change our workflow too much, since we should always be entering information into the comments field anyways. The primary upshot of this change will be that any outpatient referrals that you have 'favorited' in the past with pre-populated text in the Comments field will now be erased (an unavoidable consequence of any updates to an order in Connect Care). Details can be found at the following link: https://www.bytesblog.ca/2023/10/23b.html

6) CONNECT CARE BYTES BLOG

It has been brought to my attention that the "What's New" link included in last week's newsletter message did not provide as easy a route to subscribe to the Connect Care Bytes Blog as I had hoped. If you are interested in subscribing to the blog, you will find the following link simpler to use: http://www.bytesblog.ca

As always, if you have any questions, please don't hesitate to reach out to me.

Chris Hall

Grand Rounds and Journal Club
City Wide Emergency Rounds on October 26, 2023 at 0900

Title: E-scooter Injuries in the Pediatric Patient Population: An Emerging Public Health Hazard

Presenter: Dr. Will MacDougall/Preceptor Dr. Jeff Grant

Join Zoom Meeting
https://ucalgary.zoom.us/j/98771528027?pwd=WkJqbmE5NGw0ZnZVST1DR2taHNOZz09
Meeting ID: 987 7152 8027
Passcode: 293344 https://survey.ucalgary.ca/jfe/form/SV_4PCm70yfbEekQRw

Joint Grand Rounds - Emergency Medicine and Section of Ophthalmology - Recording Link

Please find below the link to GR recording from Oct 20 – Joint Virtual Rounds for EM and Section of Ophthalmology:
Grand Rounds CMPA Input

Grand rounds on December 14th will focus on medico-legal aspects of our practice and will be presented by two representatives of the CMPA, and a experienced legal counsel from Gowling LWG will also be present. In order to better target this session to your needs, Dr. Sudhir Pandya appreciates your responses to the questions below.

https://docs.google.com/forms/d/e/1FAIpQLSe1rf38cpiBU4HFeO2AmvP_4mCxxW_Z8s0-L5UUL3adBICng/viewform

Departmental News

Kudos

Congratulations to Niklas Bobrovitz and Thomas Stelfox for their publication: Development of the quality of teen trauma acute care patient and parent-reported experience measure

https://bmcresnotes.biomedcentral.com/articles/10.1186/s13104-022-06194-x

2023 ED Gala Award Winners

Kudos to the team who worked hard pulling together a fantastic celebration. And for those who couldn’t make it, you were missed.

2023 ED Gala Award Winners

<table>
<thead>
<tr>
<th>MIKE HODSMAN LIFELONG LEARNING AWARD</th>
<th>FMC SITE AWARDS</th>
<th>PLC SITE AWARDS</th>
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<tbody>
<tr>
<td>Aaron Johnston</td>
<td>Outstanding colleagues: Anjali Pandya, Steve Clark, Stuart Rose</td>
<td>Outstanding Colleague: Amanda Schreiner, Jen Puddy, Peter Davids</td>
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<td>Shawn Dowling</td>
<td>Chris Hall</td>
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<tr>
<td>DEPT OF EM HUMANITARIAN AWARD</td>
<td>Outstanding Rookies: Katie Lin, Haley Cochrane, Claire Acton</td>
<td>Outstanding Rookie: Geordan Avery-Cooper, Hilary Ambrose, Kelsey Ragan</td>
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<td>Margriet Greidanus</td>
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<td>Heather Patterson</td>
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<tr>
<td>ACH SITE AWARDS</td>
<td>RGH SITE AWARDS</td>
<td>SHC SITE AWARDS</td>
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<tr>
<td>Outstanding colleagues: Ashlea Wilmott</td>
<td>Outstanding Colleagues: James Huffman, Tony Chad, Ayesha Khory</td>
<td>Outstanding Colleagues: Kathryn Crowder, Bryan Weber, Marge McGillivray</td>
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<td>Peggy Thomson</td>
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<td>Dana Stys</td>
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<td>Outstanding Rookies: Robyn Buna</td>
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<td>Karl Phillips</td>
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<td>Nick Monfries</td>
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<td></td>
<td>Outstanding Rookies: Katie Anker, Ryan Wilkie, Sean Fair</td>
<td>Outstanding Rookies: Elizabeth Williams, Chase Krock, Jolene Bohne</td>
</tr>
</tbody>
</table>

Read the attached document of the winner write ups:
https://secure.campaigner.com/media/77/776142/Emergency_Medicine/October 2023/2023EDGalaAwardWinners.pdf?id=1rveajd?f_type=file&f_name=2023EDGalaAwardWinners.pdf

Online Gallery: https://ourladiesguests.pixieset.com/emergencymedicinega/
Gallery Password: myphotos
2023 ED Staff Sim Sign Up

Please check your availability and sign up with the sign-up genius link below. Thank you.

https://www.signupgenius.com/go/5080d4ca5ac2eaaff2-20231#

November and December spots still available.

Job Postings
EM Health Services Researcher - Associate Professor Level

The Department of Emergency Medicine is recruiting an emergency medicine clinician-scientist to lead a research program in health services research.

The position will have 60% protected time for research, the remainder will include clinical service (35%), and teaching (5%). Research priority areas for the successful candidate would include the evaluation of important Emergency Department quality improvement initiatives such as staffing to demand, redeploying nursing staff, enhanced Emergency Department flow initiatives, triage and resource utilization, as well as evaluating interventions to improve equitable care and access for vulnerable populations.

The Health Services Researcher will leverage comprehensive administrative and clinical data from our EPIC-based Connect Care Electronic Medical Record, and work with the IOC to develop optimized models of care delivery in the Calgary Zone Emergency Departments.

Full details can be found at the link below:
https://medicine.careers.ucalgary.ca/jobs/13480926-emergency-medicine-health-services-researcher-department-of-emergency-medicine-cumming-school-of-medicine

For more information please contact: Dr. Eddy Lang at mailto:eddy.lang@ahs.ca

Emergency Department FMC Assistant Site Chief

The Emergency Department FMC Assistant Site Chief position is a 0.1 FTE role and is compensated at the rate of $25,850 annually ($2,150.83 monthly). If interested, please email me a cover letter highlighting your interest and skillset for this position, and an updated CV. See the link for further details.


Open until a suitable candidate is found.
CME Learning
High Risk Emergency Medicine Hawaii

When: February 16-20, 2024 (Presidents' Day Weekend)
Where: Kahala Hotel and Resort, Honolulu, Hawaii
What: Up to 29 CME Credits with lecture days only until noon and optional workshops on Sunday
Who: Your favorite lecturers: Anil Mattu, Michelle Lin, Chris Colwell, Starr Knight, and so many more.
https://highriskem.ucsf.edu/

Please see the below link for details on the upcoming High Risk Emergency Medicine conference Hawaii.

Other Opportunities
Invitation to Participate in a Provincial Study on Cancer Diagnosis in Alberta's EDs

This initiative is a partnership among the Cancer Strategic Clinical Network (SCN), the Emergency SCN, and the nursing team at the South Health Campus Emergency Department (Calgary), Alberta Health Services.

- Quick Overview: Study Focus: Understand the perspectives and experiences of healthcare providers in Alberta's EDs concerning the cancer diagnosis period. End Goal: Refine and optimize cancer diagnosis pathways to improve patient care across the province.
- Why This Matters: Many patients diagnosed with cancer in Alberta are identified following an ED visit, often at later stages, which complicates treatment. Your insights are invaluable as they are key to ensuring timely diagnoses and improving patient outcomes.
- Participation: Engage in a 45-60 minute interview (in-person, phone, or virtual platforms). Opportunity to review and provide feedback on the study's key findings (optional).

If you are interested in participating in this initiative, or have any questions, please directly contact Cassandra Carrier mailto:Cassandra.Carrier@ahs.ca or Dr. Anna Pujadas Botey mailto:Anna.PujadasBotey@ahs.ca, co-principal investigators.

For a more comprehensive overview, the study information sheet is attached.