



Department of Emergency Medicine

Weekly **email**

Updates for ED Physicians

Oct 31, 2023 Edition

Natalie

Newsletter Updates

We're introducing some minor changes to make the newsletter a more effective communication tool!

For reoccurring submissions, there is a max three week run. If you would like to re-run your submission for more weeks, please resubmit with updates.

- Submissions will run for a period of one week unless specified.
- Body copy will be edited at the discretion of the editor to optimize communication.
- Deadline is **Tuesday at noon**.

Thank you for your cooperation:) If there are any concerns, please email me at: natalie.sun@ahs.ca

Operations

ED Treatment Plans Updates

Survey Results:

- In a nutshell, attitudes towards our program are strongly positive. See full results here.

https://secure.campaigner.com/media/77/776142/Emergency_Medicine/October_2023/EDTPStaffSurveyResults.pdf?id=lvgggc8?f_type=file&f_name=EDTPStaffSurveyResults.pdf

- Opportunities were recognized regarding improving our referral process, and concerns were expressed with the user-friendliness of Exceptional Care Plans in Connect Care. We hear you loud and clear! We have been working hard with Connect Care to identify short, medium and longer term means of addressing these important issues. We will keep pushing for much needed improvements.

Program Impact:

- See the attached poster for a summary of our impact. Our work has been shown to significantly reduce ED visits, length of stay, diagnostic imaging, inpatient admission, EMS events, and opioid administration.

Next Steps:

- ED Treatment Plans have served 129 patients in Calgary Zone, with a current caseload of 111 patients. There are many high-priority patients in our queue, and we receive multiple referrals weekly.
- Currently, our resources are tapped out and there is a hold on any new plans.
- We have been hard at work on proposals to expand our program. Adequate funding would allow us to formalize our workflows, referral processes, partnerships and pathways. Stay tuned for more details as we have them.

From the Safety Committee

The Quality Assurance Committee is seeking a physician to co-lead a new Quality Assurance Review. This would require about 10 hours of your time over the next 6-8 weeks. You would primarily be involved as a content expert and would also aid in identifying the relevant areas of risk as well as risk mitigation strategies. This QAR work will liaison with OB/GYNE and Radiology. It will easily be one of the top three things you undertake as an ED physician. Please connect with me if interested. Adam.

Connect Care Update for this Week

1) RGH EYE CLINIC REFERRALS

We are still receiving regular feedback from the RGH eye clinic that the proper outpatient referral workflow is not being followed regularly, resulting in problems when the patient arrives in clinic. Please remember that you must **ALWAYS** enter an ambulatory referral to the RGH Eye Clinic from the Dispo tab when discharging a patient with next-day follow up. **This is true even if you have spoken to the ophthalmologist / resident on call directly, and is also true if you are booking directly through RAAPID overnight.** PLEASE NOTE that the clinic will not know the patient is coming if you do not enter the ambulatory referral.

2) PROVLAB RESULTS

Just a friendly reminder that if you are sending any labs that are processed by Provlab (eg - Syphilis, HIV, Dengue, Chikungunya, etc), these results CANNOT be routed to the common ED lab pool for follow up (at least, not until Provlab goes live on Connect Care in a future launch). Therefore, these results will ONLY route to the ordering physician - ie - YOU. Positive results for reportable illnesses will also be sent to Public Health, but this should generally not be considered a guarantee that any relevant follow up will be expeditiously arranged by them. If you feel a Provlab result that you have received needs any follow up action, you should consider yourself responsible for arranging that follow up.

3) POCT URINE TESTING

As some of you may have noted, the Quick List in the Orders tab has been modified to include two options for Point of Care (POCT) urinalysis: Manual and Machine-resulted. In the Calgary Zone, ED nurses are using the Machine-resulted option for POCT urinalysis (urine 'dip' tests), and the Manual option for POCT urine pregnancy tests. Going forward, please try to select the correct option for each test, as this allows the nurses to transmit the result directly from their urinalysis machine to the chart and avoid delays in obtaining urine dip results.

4) DRAGON DICTATION OPTIMIZATION SESSIONS

Anyone interested in receiving additional training to further optimize their use of the Dragon dictation software can reach out to Shelley Much (<mailto:shelley.much@ahs.ca>). She will be conducting 1:1 sessions with anyone who wants to fine tune their dictation setup, including step-by-step commands, medication orders, navigations, and any other optimization opportunities within Dragon.

5) CHANGES TO OUTPATIENT REFERRAL ORDERS

When making outpatient referrals it will now be mandatory to enter information into the Comments field ('hard stop' function). This is because too many referrals were being sent without adequate clinical information for the receiving clinic to be able to triage them. This shouldn't change our workflow too much, since we should always be entering information into the comments field anyways. The primary upshot of this change will be that any outpatient referrals that you have 'favorited' in the past with pre-populated text in the Comments field will now be erased (an unavoidable consequence of any updates to an order in Connect Care). Details can be found at the following link: <https://www.bytesblog.ca/2023/10/23b.html>

6) CONNECT CARE BYTES BLOG

If you are interested in subscribing to the Connect Care Bytes Blog, you will find the sign-up at the following link: <http://www.bytesblog.ca> Once you are on the blog webpage, simply enter your email in the text box in the right-hand margin under the heading 'Follow (subscribe)'.

As always, if you have any questions, please don't hesitate to reach out to me.

Chris

Grand Rounds and Journal Club

Pearl of the Week

This week's topic: Doxycycline use in Pediatrics

https://secure.campaigner.com/media/77/776142/Emergency_Medicine/October_2023/POW_Tetracyclinesinpedspatient_2023.pdf?id=854v659?f_type=file&f_name=POW_Tetracyclinesinpedspatient_2023.pdf

Grand Rounds Thurs, November 2, 2023 0900 – 1000

Speaker: Dr. Robert Puckrin

Moderator: Dr. Harry Koonar MD CCFP (EM)

Title: Taming the Toxicities of T-cell Therapies

Short Bio: Dr. Robert Puckrin is a Hematologist and Clinician Investigator at the Tom Baker Cancer Centre and the Alberta Blood and Marrow Transplant Program with interests in lymphoma, stem cell transplantation, CAR-T cell therapy, and clinical research.

Zoom Link: <https://albertahealthservices.zoom.us/j/68891970879?pwd=dHB5YjNWaE9XUkNrYU9rbFIXbmpWdz09>

Evaluation Link:

https://docs.google.com/forms/d/e/1FAIpQLScfE89aef_BC5V_zgP6JjXVrkJ3GP0fcyMezgAXKCKvwrQRog/viewform

Departmental News

FMC Level 1 Trauma Process Sim – Sign Up

These sessions will be multi-disciplinary with trauma surgery. We are looking for a minimum of 2 EDMD participants, but can accept up to 4. City wide EDMDs welcome.

Thanks for considering.

<https://www.signupgenius.com/go/5080D4CA5AC2EAAFF2-45345906-fmclevel#/>

KUDOS

Congratulations to Dr. Alexandra Hamelin's excellent new article, Just the facts: Precipitous Deliveries in the Emergency Department. Read it below:

https://link.springer.com/epdf/10.1007/s43678-023-00552-9?sharing_token=sf_i5sloRrEvxVeTzCkSfe4RwlQNchNByi7wbcMAY7P8gt198OuFpXU34ZiYCPxXzjYicqRKMRGkizbQxyiPYnl315tAHVVYfnyHmRNRChIVljWj9_mH6Ulmz_ccNwMM-eaFydgk802Q952A2sFOYIx21v-x2j9J_qCMrEPA9I=

Job Postings

EM Health Services Researcher - Associate Professor Level

The Department of Emergency Medicine is recruiting an emergency medicine clinician-scientist to lead a research program in health services research.

The Health Services Researcher will leverage comprehensive administrative and clinical data from our EPIC-based Connect Care Electronic Medical Record, and work with the IOC to develop optimized models of care delivery in the Calgary Zone Emergency Departments.

Full details can be found at the link below:

<https://medicine.careers.ucalgary.ca/jobs/13480926-emergency-medicine-health-services-researcher-department-of-emergency-medicine-cumming-school-of-medicine>

For more information please contact: Dr. Eddy Lang at <mailto:eddy.lang@ahs.ca>

Research

GIRR Awards

Attention all EM residents:

Applications for the Grant Innes Resident Research (GIRR) Award are now open! With up to \$3000 in funding to support your research.

Application Deadline: Thursday January 4, 2024.

Application and details are attached to this email and will be circulated in the EM newsletter until end of December 2023. https://secure.campaigner.com/media/77/776142/Emergency_Medicine/October_2023/GIRResidentResearcAward.pdf?id=upy3a9o?f_type=file&f_name=GIRResidentResearcAward.pdf

For Completed applications or questions please contact:

<mailto:jillian.vandenbrand@albertahealthservices.ca>

CME Learning



40th Annual Emergency Medicine for Rural Hospitals

Date and time: 5:30pm - 12:00pm Jan 19 - Jan 21

Location: Banff Park Lodge, 222 Lynx Street, Banff AB

More information about this course can be found here:

<https://events.ucalgary.ca/cumming/cme-pd/event/443430-40th-annual-emergency-medicine-for-rural-hospitals>



Paediatric Fractures Course

Date and time: January 18th 2024 All Day

Location: Banff Park Lodge, 222 Lynx Street, Banff AB

More information about this course can be found here:

<https://events.ucalgary.ca/cumming/cme-pd/event/443427-paediatric-fractures-dislocation-course>



Mindful Practice in Medicine Workshop

Date and time: February 21st 6:00pm to February 24th 2:00pm, 2024

Location: In-Person at the Banff Centre for Arts and Creativity More information about this course can be found here:

<https://events.ucalgary.ca/cumming/cme-pd/event/450091-mindful-practice-in-medicine-workshop>

Emergency Department Administration Conference - EDAC

Nov 21, 2023 - Toronto Ontario

This year's session will cover three broad topics:

- Leadership, System Thinking, and Alignment
- The Psychology of Persuasion and Influence
- Leading Change

Learn more about the EDAC conference:

[https://secure.campaigner.com/media/77/776142/Emergency Medicine/October 2023/EDAC2023_compressed.pdf?id=j6jpx6b?f_type=file&f_name=EDAC2023_compressed.pdf](https://secure.campaigner.com/media/77/776142/Emergency%20Medicine/October%2023/EDAC2023_compressed.pdf?id=j6jpx6b?f_type=file&f_name=EDAC2023_compressed.pdf)

<https://sremi.ca/edac>
