Newsletter Updates

We're introducing some minor changes to make the newsletter a more effective communication tool!

- Submissions will run for a period of one week unless specified.
- Body copy will be edited at the discretion of the editor to optimize communication.
- Deadline is Tuesday at noon.

Thank you for your cooperation:) If there are any concerns, please email me at: natalie.sun@ahs.ca

Operations

Announcement: Dr. James Andruchow New Emergency Department Deputy Head

Below is a link to the bio and a message from Dr. James Andruchow.

Dr. James Andrchow has accepted a new position, and as a result the FMC Assistant Site Chief position is becoming available effective November 1, 2023.

The Emergency Department FMC Assistant Site Chief position is a 0.1 FTE role and is compensated at the rate of $25,650 annually ($2,137.50 monthly). If interested, please email me a cover letter highlighting your interest and skillset for this position, and an updated CV on or before October 6, 2022.

Accountabilities and Deliverables of the Emergency Department FMC Assistant Site Chief include but not limited to:

- Have a high visibility and availability on the site and be a strong advocate for the members of the Department at that site.
- Serves as the lead physician at the FMC Site dealing with all physician complaints as they pertain to emergency care, in a prompt manner and in accordance with the zone medical bylaws; communicate and collaborate with the Site Chief on all patient complaints whenever deemed necessary.
- Acts as the FMC Site Chief and covers all related duties in the absence of the FMC Site Chief.
- In collaboration with the Site Chief, monitors patient volumes as they relate to wait times and physician manpower including but not limited to, the implementation of strategic physician shifting, shift additions and removals, and shift start times and durations.
- Monitors flow data in the ED and assists the Site Chief in flow improvements to achieve benchmarks for ED processing times.
- Assists the Site Chief to facilitate open and effective communication between the site and the Zone Department of Emergency Medicine as well as with other disciplines and departments.
- Leads development of "care plans" for ED frequent visitors.

Thanks - if you have any questions about the role, please feel free to call or email me, or Eddy or speak directly to James about the role.

Scott Banks

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**Chair of the Hiring Committee**

We are recruiting for the role of Chair of the Hiring Committee. This is a new dedicated position to improve our hiring practices in the Calgary Zone for associate physicians. It is an important but well-defined role that will help to shape the future of our department, and we hope to see a lot of interest.

This position will be remunerated at a rate $5000 annually, with a term of five years.

We have funding confirmed for the Fall 2024 hiring cycle through the PSF, and expect that funding will be renewed for the remaining 4 years of the term.

Deliverables are as follows in the link below:


Because of the recent leadership transition, and the tight timeline we face this year, we would not expect the successful candidate to take on the full responsibilities of the role for the Fall 2023 hiring cycle, but would be available to shadow the hiring committee to gain experience. This would entail assisting with applicant file review and taking part in interviews on October 12 and 13.

Interested candidates should submit a CV and Letter of Intent to Lilian Prudencio at mailto:Lilian.Prudencio@albertahealthservices.ca by October 2nd.

For any questions about the role, please feel free to email James Andrchow at mailto:James.Andrchow@albertahealthservices.ca or Claire Acton at mailto:actonclaire@gmail.com

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**Connect Care Update For Sept 25**

1) RGH EYE CLINIC REFERRALS
We are still receiving regular feedback from the RGH eye clinic that the proper outpatient referral workflow is not being followed regularly, resulting in problems when the patient arrives in clinic. Please remember that you must ALWAYS enter an ambulatory referral to the RGH Eye Clinic from the Dispo tab when discharging a patient with next-day follow up. This is true even if you have spoken to the ophthalmologist /
2) CALGARY ZONE PATIENT HANDOVER PROCESS
Patient handover charting processes have become highly variable in Calgary Zone EDs since the initial launch of Connect Care last year, leading to confusion among our physicians and breakdowns in communication for patients held for prolonged periods of time in the department and receiving consultations from multiple different services. It has long been a CZ ED policy that all patients being handed over in the ED require a formal handoff note be written in the chart, which has been demonstrated to reduce the likelihood of medical error. Zone leadership would like to remind all ED physicians that a formal handoff note remains a MANDATORY component of the handoff process even with our new EMR. In order to standardize this process and improve communication efficiency for patients with prolonged ED stays, the Physicians’ Executive Committee has agreed that ALL handoff notes should be written in the HANDOFF tab of the patient chart. Please review the Common Workflows document for additional details on standards of documentation and a primer on the recommended workflow at this link:
https://docs.google.com/document/d/11wPhRV0wlj_1jzAU9k35BFth2sg03lp/edit

3) HOME CARE ORDER PANELS DISCONTINUED
Please note that Home Care Order Panels (accessed from the Dispo tab) have now been discontinued and replaced with the Home Care Order Set (accessed from the Orders tab). The order set still has essentially the same prefabricated orders (e.g. - for Foley care) as the order panels did, it is just found in a different heading and organized as an order set which can be customized and ‘favorited’ with your own preferred parameters. See the Outpatient Referral Workflows document for details at this link:
https://docs.google.com/document/d/1nY54n2dgWDfZsh0KD6R5Zvb2Rx2Wm9n/edit#bookmark=id.gjdgxs

As always, if you have any questions, please don’t hesitate to reach out to me.

Chris
We are pleased to announce Wonjun (Monica) Lee has been hired as the Emergency Medicine Administrative Assistant V supporting education (role formerly held by Judy Mackay prior to her retirement). Monica begins her new role with us Monday October 9, 2023.


**REMINDER: 2023 Patient Safety Culture and Our People Survey**

A friendly reminder to complete the individualized survey sent to you from Gallup. It takes 5 minutes to complete the survey. Gallup conducts the survey on AHS’ behalf and your responses are completely anonymous. By taking this survey, you will help identify the needs of our team.

The survey is open until Oct. 4, 2023.

If you have any questions about completing the survey, please contact Gallup Client Support by sending an email to [mailto:support@mail.gallup.com](mailto:support@mail.gallup.com) or by calling 1-888-486-9104. Support is available 24 hours a day, every day of the week.

For additional information, visit the Our People Survey Insite page with the link below or email [mailto:engage@ahs.ca](mailto:engage@ahs.ca)

[https://insite.albertahealthservices.ca/about/vmv/page2305.aspx](https://insite.albertahealthservices.ca/about/vmv/page2305.aspx) **(AHS LOGIN NEEDED)**

**2023 ED Staff Sim Sign Up**

Please check your availability and sign up with the sign-up genius link below. Thank you!

- Sept 27 SHC – one spot available

[https://www.signupgenius.com/go/5080d4ca5ac2eaaff2-20231#](https://www.signupgenius.com/go/5080d4ca5ac2eaaff2-20231#)

**Emergency Department Gala - Tickets on Sale**

When: Oct 19th, 2023
Where: Fairmont Palliser downtown
Who: All of the emergency MD’s across the city and their significant others

**Tickets: $185 per person**

- Etransfer (preferred) or Cheques accepted
- Etransfer to bakerla@shaw.ca and please include your name in the message
- Cheques can be made out to “Awards Group - Dept of EM”

Fairmont special room rate for our group on the evening of Oct 19th

- Fairmont - $239
- Deluxe - $259
- Junior Suite - $329

For reservations call 1-800-441-1414 and identify yourself as being with the “Calgary Emergency Department Gala or CALG1023” for ease of booking.

Your ED Gala Planning Committee

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**Teaching Opportunities**

**Seeking Academic Day Preceptors**

We are once again seeking preceptors for the second half of the academic year. The MetricAid draft schedule should be available shortly to help you consider. As preceptor for an Academic Day session, your
job is to guide the assigned residents as they develop their session and be present during the session to help guide discussion and answer questions.

We are seeking preceptors for the following:

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<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Subject</th>
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<tbody>
<tr>
<td>January 18</td>
<td>1300-1400</td>
<td>Cholecystitis &amp; Biliary Disease</td>
</tr>
<tr>
<td>January 18</td>
<td>1400-1500</td>
<td>Cirrhosis &amp; Associated Complications</td>
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<tr>
<td>January 25</td>
<td>1500-1600</td>
<td>Seizures</td>
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<tr>
<td>January 25</td>
<td>1600-1700</td>
<td>STIs</td>
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<tr>
<td>February 8</td>
<td>1500-1600</td>
<td>Diseases of the Pleural Space</td>
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<td>February 22</td>
<td>1600-1700</td>
<td>Cold Related Injuries &amp; Hypothermia</td>
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<td>February 29</td>
<td>1300-1500</td>
<td>PE &amp; DVT</td>
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<td>March 14</td>
<td>1300-1500</td>
<td>ENT Emergencies</td>
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<td>March 28</td>
<td>1300-1500</td>
<td>SAH/Acute Headache</td>
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<tr>
<td>April 18</td>
<td>1300-1500</td>
<td>Urologic Emergencies</td>
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<tr>
<td>April 18</td>
<td>1500-1700</td>
<td>DKA/HHS</td>
</tr>
</tbody>
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Please email Anjali at mailto:anjali.pandya@gmail.com if you are able to preceptor any of these sessions.

Thank you for your consideration.

**Lend your voice to the residency program Equity Diversity Inclusion strategy!!!**

The residency program developed the Calgary Emergency Medicine Post-Graduate equity diversity and inclusion framework a few years ago. We are at the point where we’ve implemented a number of things and we feel it is time to take stock, reflect and reframe our direction. We would like to offer the opportunity for anyone from the broader Calgary ED community to be involved.

We will be meeting on **October 26, 2023 from 12:00-1:00pm** at the Health Sciences Center, lunch from Lazy Loaf will be provided. There will be a hybrid option for those who are unable to attend in person.

Please RSVP to mailto:catherine.patocka@gmail.com so that we have accurate numbers for lunch or so that we can share the zoom link for the meeting.

Catherine and Anj

**Procedural Skills - Preceptors Needed**

We are looking for preceptors for the Bedside Ultrasound and Casting/Splinting sessions for the Year 2 (pre-clerkship) medical students at the Cumming School of Medicine.

They will run September 22nd and October 13th, 2023, 1:30-5:30 pm. If you are interested in teaching one or both of these sessions, please use the following link to sign-up:


As preceptors, you are compensated the UME hourly rate. Please e-mail Shauna Bonnett, Program Coordinator, Undergraduate Medical Education if you have additional questions medskill@ucalgary.ca

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**Job Postings**

**Assistant Dean, Research & Scholarship Precision Equity and Social Justice Office (formerly OPED)**

The Assistant Dean, Research & Scholarship, PESJO, will help lead a CSM EDIA and anti-oppression research portfolio and collaborate with a community of anti-oppression and EDIA scholars internal and external to the Cumming School of Medicine (CSM) on scholarly work.

The position is up to 0.4FTE with a start date of November 1, 2023. The term of office is 3 years, renewable. Please submit a statement of interest and curriculum vitae by **Tuesday October 10, 2023** to: Pamela Chu mailto:pamela.chu@ahs.ca, Associate Dean, Precision Equity and Social Justice Office (PESJO)

Please see attached the complete terms of reference for the position.
Senior Medical Director, Emergency Strategic Clinical Network

The Senior Medical Director (SMD) of a Strategic Clinical Network™ (SCN™) is a key leadership position in the Alberta health system. In partnership with a Senior Provincial Director (SPD), the SMD is co-responsible for the overall leadership and direction of the SCN. The SMD and SPD work collaboratively with the SCN’s Scientific Director (SD), Core Committee, executive team, operational partners, patient and family advisors, and working groups to achieve the SCN mandate and objectives.

To learn more about this opportunity, please see the link below:

https://doctorjobsalberta.albertahealthservices.ca/jobs/senior-medical-director-emergency-strategic-clinical-network-2551

Research
CanTreatCOVID Trial

There’s a new Canada-wide clinical trial evaluating the effectiveness of paxlovid for patients with mild (ie well enough for discharge) COVID. Patients have to be <5 days from positive test (home tests are OK, don’t need a nucleic acid test).

Physicians don’t need to do anything, and no testing in the ED is necessary. Patients with ILI symptoms can do a test at home, and if they’re positive, they can self refer to the study by going to https://cantreatcovid.org/

Dr. Andrew McRae created a connect care smartphrase about the study that you can put in your discharge instructions. It’s "cantreatcovid".

Other Opportunities
CAWM Conference

The Canadian Association of Wilderness Medicine invites you to join them for their fourth annual wilderness medicine conference, CAWM 2023, this October 13-15 in Penticton, British Columbia. Plenty of CME and FAWM credits up for grabs with both in-person and virtual options available! Visit their website https://cawm.ca/cawm-2023/ for more details and to register. If you have any questions please reach out to Kendra Young at mailto:kyoung@cawm.ca or find her on shift!

CPSA Elections: Ian Walker

Dear Colleagues
As many of you know, I have had the pleasure on service on the CPSA council for the past three years. I am now up for re-election for a second and final term. I would appreciate it if you would consider voting for me. My profile and candidate statement can be found here: https://cpsa.ca/about-cpsa/governance/council/cpsa-council-elections/cpsa-council-election-candidates/ and the voting itself can be done here: https://portal.cpsa.ca

I am of course more than happy to hear from anyone who has questions or concerns about issues that CPSA-related, either now or in the future. Like all things in health care, physician regulation is complex, but some of the most impactfull ideas that I have been able to share at the College have started as helpful discussions with regulated members.
Thanks for your consideration.

Ian Walker

CSART Recruitment
CSART is urgently in need of physicians to join their multidisciplinary team. CSART is a team of family physicians and Emergency physicians, specially trained nurses and advocates/social workers who provide 24/7 response to examine patients of all ages and genders who have experienced sexual violence in the prior 7 days. We also provide telephone consultation to physicians who may need advice about patients they are seeing in or outside of Calgary.

For more information see link: https://secure.campaigner.com/media/77/776142/Emergency_Medicine/September_2023/CSART_Recruitment.pdf?id=24vot027f_type=file&f_name=CSART_Recruitment.pdf

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**Family Med +1 Speed Dating Event**

The FRMIG (Family/Rural Medicine Interest Group) is hosting an event (Family Med +1 Speed Dating Event) on **October 11 from 6-8pm**.

To participate, please contact the organizer Gurreet Bhandal at mailto:gurreet.bhandal@ucalgary.ca

1st and 2nd year medical students can spend 5-10 minutes, one-on-one time, with a family medicine doctor who completed a +1 before moving on to a different room with a different doctor. This would be a great way for students to ask questions in a comfortable setting and learn more about family medicine and the breadth of practice it offers.