

Department of Emergency Medicine

Calgary Zone

weekly email updates for ED Physicians

DEM News Subscriber,

Operations

Notes from Catherine

Children's Christmas party

Thanks to those that were able to make it, the kids had a great time with face painting, bouncy castle and a visit for Santa. We're hoping to make this an annual event, so keep an eye out for a save the date for next year.

Clinical promotions

Just a quick reminder that anybody considering applying for promotion (Clinical Assistant Professor, Clinical Associate Professor or Clinical Professor) should reach out to Jordan-rose to let her know. We can share details of the process and procedure and deadlines (which are all in the new year - Feb/March)

Ticagrelor

Just another quick reminder that apart from clear STEMI patients, Cardiology generally likes to weigh in on the decision to initiate Ticagrelor in ACS patients as its use can have downstream implications for the various procedures (surgery, balloon pumps, management of tamponade) that they perform on patients admitted with ACS.

Memorandum from Anticoagulation Management Clinics - Calgary Zone

Over the upcoming holiday period patients may experience barriers to receiving full services from Calgary Zone Anticoagulation Management clinics (AMS) due to reduced operating hours of clinics as well as lab services. Delays in processing new referrals and managing ongoing patients can be expected.

[Please find the detailed memo through this link](#)

Anticoagulation Management Services

Grand Rounds and Clinical Pearls

Grand Rounds Thursday Dec. 12, 2024 (0900—
1030) (1.0 Education Credits)

Room: O'Brien 1500 – HSC

Zoom Link: <https://albertahealthservices.zoom.us/j/61834756597?pwd=Skg1ZmdXOGdRWmgxMUc0U3INMjR5Zz09>

Short Zoom:

Meeting ID: 618 3475 6597

Passcode: 407952

One tap mobile: +15873281099,,68891970879# Canada

By phone: Canada: +1 587 328 1099 Webinar ID: 618 3475 6597

Session #1 (0900-0945)

Speaker: Dr. Anil Keshvara

PGY-3 CCFP – EM

Department of Emergency Medicine

Cumming School of Medicine, University of Calgary

akeshvara@gmail.com

Title: PERTinent management of Pulmonary Embolism in the ED

Description: Focus on pulmonary embolism risk stratification using clinical tools and utilization of PE response team pathways for complex cases. Prioritize careful selection of advanced therapies and enhance skills in imaging to identify patients at risk of clinical deterioration.

Session #2 (0945-1030)

Speaker: Dr. Daniel Park

PGY-3 CCFP – EM

Department of Emergency Medicine

Cumming School of Medicine, University of Calgary

dansjpark@gmail.com

Title: Ocular Trauma: A View from the Emergency Medicine Lens

Description: The presentation will provide a review of five important presentations in ocular or orbital trauma (orbital blow-out fractures, eyelid injury, traumatic hyphema, globe rupture and retrobulbar hemorrhage) and touch on some of the evidence on controversies in management.

**** Recording Link:** Archived Rounds Recordings & Rounds Pearls can be found on our website:

<https://cumming.ucalgary.ca/departments/emergency-medicine/professional-development/grand-rounds/grand-rounds-archive>

Disclaimer: Please don't share the zoom link and connection details on social media or any website

[DEM Academic Grand Rounds Evaluation](#)

[To view archived grand rounds, please visit our website.](#)

Clinical Pharmacology and Toxicology Pearl of the Month

https://media.campaigner.com/media/77/776142/Emergency_Medicine/12_December/Alcohol_withdrawal_pearl_December_2024.pdf?id=v4og6st?f_type=file&f_name=Alcohol_withdrawal_pearl_December_2024.pdf

Department News

Extreme Weather Response

The Extreme Weather Response is a comprehensive and collaborative program designed to address the needs of unhoused persons during extreme weather events. The program engages existing shelters and social agencies with capacity to offer space and supports to those most in need during the difficult winter months. The Calgary Homeless Foundation coordinates these efforts in collaboration with The City of Calgary and a multitude of community partners.

A list of resources is provided below for your reference and distribution. If you see someone who needs help, call the HELP Team at 403-998-7388. If someone is in serious distress or non-responsive, call 911.

Helpful Resources

1) One pager for shelter and warming spaces hours and locations

https://www.calgaryhomeless.com/wp-content/uploads/2024/11/EWR-Resource_1-pagerweb-1.pdf

2) Resource Booklet

- <https://www.calgaryhomeless.com/ewr/#resources>
- Both the one pager and resource booklet can be downloaded for printing at the above link.

3) Mobile Warming Station (tent) Schedule

<https://www.calgaryhomeless.com/ewr/#warming-stations>

4) Emergency Shelter Shuttle

Beginning **December 1 and operating from 10:30pm until 4:00am**, the Emergency Shelter Shuttle will run seven days per week to support persons sheltering along the LRT line. If you or someone you know wishes to determine the location of the Emergency Shelter Shuttle on a given night, please contact the HELP dispatch at 403-998-7388.

Emergency Physician Spotlight

Today's spotlight features Dr. Jenny Strong. You can read more about this amazing doctor below.



Jenny Strong is originally from North Vancouver but met her husband Kyle during her undergrad at UBC and followed him east to settle in Calgary. She graduated from the University of Calgary Cumming School of Medicine before completing her residency in Rural Family Medicine in Red Deer and the CCFP-EM program in Calgary. She has now been working at the South Health Campus for three years.

Jenny is passionate about the outdoors and when she isn't at work, can be found exploring the mountains with Kyle backcountry skiing, rock climbing, mountaineering and downhill mountain biking. She has combined her interests in sports and emergency medicine by completing her Fellowship in the Academy of Wilderness Medicine and plans to pursue a Diploma in Mountain Medicine in the future. She feels so fortunate to work with such supportive and inspiring EM colleagues and loves swapping stories about everyone's recent adventures.

Kudos Corner

Congratulations to Dr. Cody Dunne on his excellent work, click below to read:

<http://2024 American Heart Association and American Academy of Pediatrics Focused Update on Special Circumstances: Resuscitation Following Drowning: An Update to the American Heart Association Guidelines for Cardiopulmonary Resuscitation and Emergency Cardiovascular Care - PubMed>

Teaching Opportunities

Staff SIM: January - June 2025 Sign Up Below

Senior SIM Facilitator

We are looking for a **2nd facilitator for our Jan 28th 0900-1200** Senior Simulation session. Please contact Lorissa Mews, at mews@ualberta.ca or add yourself to the signup page if you are able to help out! Thank you for checking your busy schedules.

Sign up Genius link:

<https://www.signupgenius.com/go/10C0844AAAD22A5F8C25-50410983-20242025#/>

Lorissa

Job Postings

SHC Site Chief

ED Physicians:

After serving very successfully for several years as the SHC Site Chief, Dr. Daniel Joo has decided to step down and pursue other interests. Dan has done a great job implementing change at the SHC and dealing with challenges along the way. He has been a highly valued member of our leadership team and will be missed!

The SHC Site Chief position is an AHS funded 0.3 FTE position that pays \$81,450 annually. The start date for the new SHC Site Chief will be determined through mutual agreement between the department and the selected candidate.

To apply, please email a letter of interest describing your interest in the role the role and detail how your experience aligns with its responsibilities, along with your CV, to scott.banks@ahs.ca by **January 7, 2025**. Or if you prefer, you can apply online at

<http://yyzc1a.rfer.us/ALBHEALTHbl7se>

ACCOUNTABILITIES:

In a competent and professional manner, the Contractor will:

1. Have high visibility and availability on the site and be a strong advocate for the members of the Department at that site.
2. Encourage clinical and professional development of site members; promote excellence in patient care delivery; ensure adequate site-specific orientation for new emergency MD staff.
3. Coordinate clinical care for the Emergency Department at their designated acute care site; report directly to the Deputy Department Head on all operational matters.
4. In collaboration with the Deputy Department Head and/or Department Head, establish and periodically update any policies and procedures relating to the operation of the Emergency Department consistent with the AHS and University of Calgary mission, roles and goals.
5. Participate in the strategic and operational planning of emergency care in the Calgary Zone; attends all monthly zone department meetings relating to clinical operations.
6. Be an active member of the department's Physician Resources Committee and provide input on physician performance including but not limited to clinical competence and professionalism. The site chief will aid in compiling feedback in relation to new physician hires during their locum and probationary periods and when available, will be a participant in the interviewing process of potential physician hires.
7. Coordinate and oversee the reviews/complaints of all patients, physician, consultant, and resident training at your designated site as it pertains to emergency care, in a prompt manner and in accordance with the zone medical bylaws; communicates and collaborates with the Deputy Department Head on all escalating reviews or when deemed necessary.
8. Collaborate and participate in emergency medicine Safety & Quality Improvement monthly meetings and activities.
9. As a Site Chief in emergency medicine, will be responsible for the day-to-day administrative duties in the Emergency Department at the designated site by monitoring benchmarks and measurement mechanisms in accordance with the departmental quality assurance framework.

10. Attend and participate in site specific Emergency Medicine and other interdepartmental meetings relating to clinical operations i.e. site flow committees, site specific disaster committees; site QAC, site leadership.
11. In collaboration with the Deputy Department Head, monitor patient volumes as they relate to wait times and physician manpower including but not limited to, the implementation of strategic physician shifting, shift additions and removals, and shift start times and durations.
12. Collaborate and communicate with assistant site chiefs to designate site specific tasks and divide site chief workload as appropriate; assistant site chiefs will report directly to the site chief and Operational Lead as appropriate.
13. In collaboration with the Zone Department of Emergency Medicine research section, support approved research activities of all disciplines within the designated Emergency Department.
14. Represent Emergency Medicine in dealing with site specific management issues in a timely manner, assist in the Site-Specific strategic planning and provide Site specific leadership on issues relevant to the Emergency Department as needed; attend at site leadership meetings when appropriate.
15. Participate in site specific Emergency Department and hospital redesign/rebuild planning meetings when appropriate; provide updates of departmental construction or rezoning to the physician executive and physician large group as necessary.
16. Facilitate open and effective communication between the site and the Zone Department of Emergency Medicine as well as with other disciplines and departments.
17. In collaboration with department leadership, develop, review, revise and implement AHS policies, procedures and guidelines relating to patient care in a timely fashion.
18. Provide input for an Annual Report or any other material relevant to the site as requested by the Deputy Department Head and/or Department Head; attend and deliver site report at annual Emergency Department Retreat.

Thanks, if you have any questions on this position, please contact Catherine at catherine.patocka@ahs.ca , me at scott.banks@ahs.ca or Dan at daniel.joo@albertahealthservices.ca

.2FTE Deputy Head - Strategy & Engagement - Dept of Emergency Medicine

Calgary Zone Emergency Medicine Physicians

A new opportunity is now available for a 0.2 FTE Emergency Department Deputy Head of Strategy & Engagement. This position will support the Calgary Zone Emergency Department in enhancing operational resilience and preparing for future challenges and opportunities.

The Deputy Head of Strategy & Engagement will lead the development and implementation of strategic initiatives aimed at promoting peer support, mentorship, leadership development, and wellness, ensuring the department's long-term sustainability and success.

This role is ideal for a dynamic leader who values organizational health and is committed to fostering an inclusive, supportive, and high-performing work environment. The Deputy Head will work collaboratively across the department to ensure team members feel engaged, supported, and empowered in their professional growth.

This Alberta Health Services-funded 0.2 FTE position offers annual remuneration of \$54,300 and is available as early as February 2025, or on a mutually agreed start date with the successful candidate.

To apply, please email a letter of interest describing your motivation for the role and how your experience aligns with its responsibilities, along with your CV, to scott.banks@ahs.ca by January 7, 2025. Or if you prefer, you can apply online at

<http://yyzc1a.rfer.us/ALBHEALTHRdrsc>

Key Responsibilities of Deputy Head – Strategy & Engagement:

Strategic Leadership

Develop and implement department-wide strategies to enhance operational resilience and engagement, in alignment with departmental and institutional goals. Identify areas of operational weakness and propose solutions to build long-term resilience through improved systems, processes, and leadership.

Lead efforts in organizational change management, ensuring alignment with the department's evolving needs and culture. In particular, revise and evolve the current AHS periodic review

process.

Peer Support and Mentorship

Maintain and oversee the departments peer support network, fostering a culture of collegiality and shared responsibility.

Develop and manage mentorship programs that enhance career development, foster professional growth, and improve retention.

Leadership Development

Design and execute leadership development programs aimed at cultivating emerging leaders within the department.

Provide coaching, training, and resources for both current and aspiring leaders, focusing on skills such as communication, conflict resolution, and decision-making.

Wellness and Well-being

Establish and manage initiatives that prioritize the mental, emotional, and physical wellness of department members.

Collaborate with wellness officers to ensure alignment of departmental wellness efforts with broader institutional programs.

Conducting wellness assessments.

Professional Development

Work collaboratively with the Deputy education to develop initiatives to promote the ongoing professional development of department members, ensuring that all team members have access to resources for career growth.

Engagement and Culture

Promote an inclusive and positive work environment by leading efforts to engage staff and faculty in dialogue, feedback, and continuous improvement.

Drive initiatives that reinforce a culture of collaboration, transparency, and trust.

Specific tasks: Revising and reinvigorating the periodic review process, engaging in the hiring process, overseeing the annual DEM leader retreat, overseeing the annual retreat for greater DEM, collaborating with the Department Head and Deputy Department Head to outline annual strategic vision and plan.

RGH Site Chief

ED Physicians:

After serving very successfully for 10 plus years as the RGH Site Chief, Dr. Nancy Zuzic has decided to step down effective March 31, 2025. Nancy has been a highly valued, continuous driving force on the leadership team, and she has made many significant and meaningful contributions to the Calgary Zone Emergency Department over several years. Her commitment and dedication to leadership within our department has helped the RGH ED to be a leader in finding new and innovative ways to improve flow and patient care. Nancy will be dearly missed in this role!

The RGH Site Chief position is an AHS funded 0.3 FTE position that pays \$ 81,450 annually. The projected start date for the new RGH Site Chief will be April 1, 2025.

To apply, please email a letter of interest describing your interest in the role the role and detail how your experience aligns with its responsibilities, along with your CV, to scott.banks@ahs.ca by **January 7, 2025**. Or if you prefer, you can apply online at <http://yyzc1a.rfer.us/ALBHEALTHnBEsb>

Accountabilities:

In a competent and professional manner, the Contractor will:

1. Report to and be accountable to the Emergency Department Zone Clinical Department Head and Deputy Department Head.
2. Be responsible for medical aspects of patient care at Rockyview General Hospital Site.
3. In conjunction with the Zone Clinical Department Head and Deputy Department Head, develops and implements site specific staffing and scheduling plans, including surge

contingencies that will reduce wait times (to physician assessment) for patients with emergent and urgent problems.

4. Liaise with physician representatives from other Departments on any issue relating to the quality of medical care in the Emergency Department at the Rockyview General Hospital.
5. Be responsible for RGH Site budgetary planning, in collaboration with the Patient Care Manager.
6. Works with Patient Care Manager to coordinate efficient bed and resource utilization initiatives.
7. Be responsible for ensuring physician involvement in, and promotion of, quality assurance, research, and education initiatives, both site specific and department wide.
8. Is responsible for initial investigation of patient complaints originating on site which concern physician behavior or physician practice.
9. Be responsible with the Zone Clinical Department Head and Deputy Department Head for physician peer review and performance appraisal.
10. Is responsible for chairing monthly Site Operations Committee, providing site representation at Emergency Medicine Operations Committee, Physician Executive Committee, Physician Resources Committee, and acting as the Emergency Medicine liaison on other site-specific medical committees.
11. Will work the majority of clinical time at Rockyview General Hospital Emergency Department. * All Emergency Department Site Chiefs are responsible for providing regular verbal updates at PEC meetings.

Thanks, if you have any questions on this position, please contact Catherine, me at scott.banks@ahs.ca or Nancy at Nancy.Zuzic@albertahealthservices.ca

Conferences, Workshops and Courses

Further information on these conferences and courses can be found on the web pages below.

Conferences: <https://cumming.ucalgary.ca/departments/emergency-medicine/faculty-staff/professional-development/conferences-interest>

Courses: <https://cumming.ucalgary.ca/departments/emergency-medicine/faculty-staff/professional-development/workshop-and-courses>

Updated Newsletter Process

Submissions can be sent to: natalie.sun@ahs.ca and CC Jordan-Rose.Detillieux@ahs.ca.

- Submissions will run for a period of one week
- Body copy will be edited at the discretion of the editor to optimize communication
- The deadline is **Tuesday at noon**

For reoccurring submissions, **there is a max two week run and this must be requested**. If you would like to re-run your submission after two weeks, please submit with updates.
