

Department of Emergency Medicine

Calgary Zone

weekly email updates for ED Physicians

DEM News Subscriber,

Operations

Notes from Catherine

Townhall

Just a reminder that there will be a departmental townhall this **Thursday November 21, 2024 from 9-10:30am in Theatre 4 at HSC** (there are no grand rounds this week). This will be a hybrid event (and it will be recorded) so that as many members can participate/listen in as would like. James and I will both provide updates on active issues in the Department and will be happy to address any questions.

Department of Emergency Medicine Children's Holiday Party

December 8, 2024 2pm-4pm at Catherine's house. There will be activities for the kids (gingerbread house making, gingerbread decorating, Santa etc.) no child is too small to come and if you are on shift please know that your spouse is welcome to come with the kids! Please RSVP with Jordan-Rose.Detillieux@ahs.ca

Provincial Medical Informatics positions

Approximately 32 to 36 positions in medical informatics are available provincially including one's dedicated to Emergency and EMS. Please consider applying if you are interested. I had posted a job link last week that was already closed, but another one has been opened up and is active.

<https://doctorjobsalberta.albertahealthservices.ca/jobs/digital-health-provincial-medical-informatics-lead-4520>

Catherine

Connect Care Update

HPTP Referrals

Friendly reminder that HPTP is still reporting numerous referrals that are not being sent in the proper fashion. In some cases, referrals are being sent to the wrong department (they should be sent to the appropriate, site-specific HPTP clinic, NOT 'Infectious diseases clinic') and in some cases the ambulatory referral order is not being entered at all. If the referral is not sent to the appropriate department, HPTP will not know that patient is coming and will not call them for their appointment in the morning. The Calgary Zone Referrals document has details

on how to enter the ambulatory referral appropriately. [Common Outpatient Referral Workflows from the Emergency Department](#) and I am attaching a [tipsheet that HPTP](#) has created for us. PLEASE NOTE that the instructions for the relevant HPTP clinic should be added to the AVS (the Referrals document also details how to do this). Please make sure to follow the workflows in place at your specific site to ensure that this information gets into the patient's hands - it is a nice failsafe to ensure the patient will be able to contact the clinic if they do not hear from them.

As always, if you have any questions please don't hesitate to reach out!

Chris

chris.hall@ahs.ca

DEM Academic Grand Rounds and Journal Club

Grand Rounds Cancelled This Week

[To view archived grand rounds, please visit our website.](#)

Department News

Kudos Publication

Congratulations to Dr. Joe Vipond on his latest article: [Canada needs a national COVID-19 inquiry now.](#)

Fisman, D., Horton, J., Oliver, M. et al. Canada needs a national COVID-19 inquiry now. BMC Med 22, 537 (2024). <https://doi.org/10.1186/s12916-024-03756-7>

Emergency Physician Spotlight

Today's spotlight features Dr. David Lendrum. You can read more about this amazing doctor below.



My adventure in Emergency Medicine began as a lifeguard at Splashdown Waterpark in Tsawwassen, British Columbia. Heroically rescuing near-drowning swimmers in less than two feet of water not only kept things entertaining but also sparked my passion for healthcare.

This led me to volunteer as a ski patroller with the Canadian Ski Patrol at Fernie Ski Resort during my undergrad years studying Environmental Science at the University of Calgary. Tackling first aid and on-hill patient management put my skills to the test and solidified my desire to make this my career.

The plot thickens when my girlfriend (now wife) and I both got into the U of C Medical School. We couples matched to the University of Toronto for residency and bravely welcomed twins during my fourth year (sleep is overrated, right?). Then it was back to Calgary to work at the Foothills and with STARS air ambulance.

I'm incredibly grateful that I still love my job and take immense pride in the amazing team I work with. As the well-known EMRAP sign-off goes, "What you do matters." I keep this mantra close during challenging shifts, reminding myself that my actions impact my patients, co-workers, and the profession.

Save the Date – Calgary Emergency Department Educators Faculty Development

Thursday April 17th, 1-4 PM (afternoon after Hodsman lecture)

In today's strained healthcare system, we face emergency department specific challenges and consideration in on shift learner management. Mentoring and teaching the next generation of physicians is a core skill set that we balance daily with the ever changing demands of our workplace. Our department is staffed with exceptional educators, however, as staff physicians we work in silos and don't benefit from the educational expertise of our colleagues.

Join Drs. Huffman, Lee-Nobbee and Zaver in a three-hour facilitated session supported by PSF, focused on amplifying the local expertise of Calgary's group of incredible physicians who are passionate about learner education. The primary objective will be discussion of on shift learner management from medical students to transition to practice. We hope to increase the collective competence of our group through conversation and shared experiences.

Thanks,
Patty

Updated Newsletter Process

Submissions can be sent to: natalie.sun@ahs.ca and CC Jordan-Rose.Detillieux@ahs.ca.

- Submissions will run for a period of one week
- Body copy will be edited at the discretion of the editor to optimize communication
- The deadline is **Tuesday at noon**

For reoccurring submissions, **there is a max two week run and this must be requested**. If you would like to re-run your submission after two weeks, please submit with updates.

In Case You Missed Last Week

Research

Research in Development – Dr. Stephanie Vandenberg presenting

Thursday November 28, 2024
12:00 Noon to 1:00 pm

Topic: Recovery Coach Network Program in Adult Emergency Departments in Calgary

Research In Development Rounds will review the evidence behind the use of Recovery Coaches in the ED as well as important reporting metrics for performance measurement and evaluation.

Background: The emergency department (ED) is often the first point of access to the health care system for adults with acute substance use concerns. In collaboration with multiple stakeholders including people with lived experience, researchers, operations leads, physicians and addiction service providers, we have designed a program that involves the creation of a Recovery Coach Network (RCN) supporting persons with substance use concerns in transitioning between acute care and community care on their recovery journey. Recovery Coaches (RCs) are persons with lived experience of substance use, experienced in using a recovery model to assist clients to overcome barriers to healthcare access and facilitate timely access to care. In addition to assisting with navigating the healthcare system, RCs bring the element of empathetic lived experience.

Join Zoom Meeting

<https://albertahealthservices.zoom.us/j/62324063208?pwd=PazpmPMXxN8f7WE6iCyDflsha084YR.1>

Meeting ID: 623 2406 3208

Passcode: 759667
