Department of Emergency Medicine

Weekly

Updates for ED Physicians

February 27, 2024 Edition

Natalie

Operations

Notes From Eddy

Dear colleagues,

I thought I would share the presentation I will be giving for the last time as Department Head next month at the Zone Medical Advisory Committee. While the expectation is to give an annual view, which is well captured in the report, I will be deviating somewhat and providing a longer view looking at how our department has evolved in the last 10 years.

Many thanks and happy to consider feedback on both the presentation and the report.

Eddy


Please email feedback to: eddy.lang@ahs.ca

A Decade of Growth in the Department of EM

The department of Emergency Medicine Calgary gratefully acknowledges and thanks everyone for their contributions to this year’s report. The 2023 annual report can be read here: https://cumming.ucalgary.ca/sites/default/files/teams/127/annual-report/EM_Annual_Final2023web.pdf


All of the EM Annual Reports can be found here: https://cumming.ucalgary.ca/departments/emergency-medicine/about/ed-annual-reports

We would like to sincerely thank Dr. Eddy Lang for his dedicated leadership as department head over the past 11 years. Did you know: Our department went from 168 physicians back in 2013 to 231 physicians by the end of 2023!
Notes From James

We want to hear from you.

We recognize that practicing emergency medicine has become more challenging. While the issues we face are not unique to Calgary, and many of the root causes are beyond the direct control of our department, we are committed to working with you to improve working conditions for our staff and the care we deliver to patients. Consequently, we would like to hear from you what we are doing well and what we can improve on both broadly across the zone, as well as at individual sites.

To do so, we have prepared 2 surveys. The first is for all staff, the second is only for individuals who have requested or been granted a site change request in the past 2-years.

All responses are anonymous. The surveys will close Thursday March 7, 23:59.

ED Staff Survey (ALL staff):
https://survey.ucalgary.ca/form/SV_7PAs39FwdxHlqqq

Site Change Survey (ONLY if you have requested or been granted a site change in the past 2 years):
https://survey.ucalgary.ca/form/SV_3BOCwF1YWJYyTpk

Save the Date: ED Spring Townhall April 18 10:00-12:00

As part of our ongoing commitment to engage with you, hear the challenges facing our departments/review survey results, share what we know from a leadership perspective and troubleshoot how we can address these issues together, we are planning to have our biannual ED Town Hall on April 18 from 10:00-12:00 at Theater 1 in the Health Sciences Centre. This will be a hybrid event with an online option as well. More details and an agenda to follow closer to the date.

Please reach out to me directly if you have any particular issues/content you’d like to see included.

Member at Large Opportunity: Physician Resource Committee (PRC)

The Physician Resource Committee (PRC) is focused on optimizing our physician human resources, including recruitment, hiring, and policy development (e.g., staff retention, vacation, leaves of absence, and seniority benefits). Membership includes the Department Head, Deputy Department Head, Site Leads/Assistant Site Leads, Hiring Lead, Schedulers and Billing group representatives.
Over the past several years we have benefitted from additional perspectives by including several members at large, including Dr. Fayaz Harji and Dr. Claire Acton. We want to thank them both for their engagement and valuable contributions over the past several years. As their 2-year terms have now completed, there is an opportunity for new members at large to join.

If you are interested in taking part in this leadership group, and can commit to a monthly meeting for the next 2-years, please email me with your responses to the following questions.

- Why are you interested in joining PRC?
- What do you see as the primary issues facing our department from a physician human resources perspective?

Please email me directly to apply or with any other questions or concerns at james.andrucho@hotmail.com.

Thanks again for working with us.

James

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Connect Care Update

Hello Everyone, here is the Connect Care update for this week:

1) Hyperdrive Cometh: the Final Chapter
This week (February 28) all remaining Calgary sites will be going live with Hyperdrive. The temporary orange icons will disappear and a new red Hyperdrive PRD icon will appear in its place. All sites, including PLC, will be able to use the red icon as of February 28. If you notice any concerns with the functionality of the Hyperdrive platform when your site goes live, please don't hesitate to let me know and/or file a ticket through Connect Care. Further details available here: https://manual.connect-care.ca/home/connect-care-updates/hyperdrive-upgrade

2) Handoff Tab in Hyperdrive
So, it looks like the Handoff tab is lost for good in Hyperdrive after all (and in spite of what I wrote in last week's CC update apparently you will not be able to pin it to your main menu). To address this, the CC build team is putting together a new link to the Handoff note which will be visible in the Dispo tab at the top of the panel, as well as a link in the Workup tab. Until this link is available (hopefully in the next couple of weeks), you can still write handoff notes by searching 'handoff' in the Epic drop down menu and adding your note as usual (see screenshot).
3) **Downtime**
There will be another Connect Care downtime occurring at 00:30 on March 14th. For those of you working the affected shifts on March 13 & 14, please note that we now have a Downtime Survival Guide for your review (https://docs.google.com/document/d/1s54ZeF38KO7cwucPFQ0t2vetSbnQtP/edit?usp=sharing&ouid=1084195076583669552471&rtpef=true&sd=true), which will hopefully give you a leg up on the process if you haven't survived a downtime before. If you have any questions, please don't hesitate to reach out.

4) **Don't Forget Indication for PT / OT Consults in ED!**
Just a friendly reminder to specify the reason for your consult when ordering a physiotherapy or occupational therapy consult from the ED. Many sites are employing PT / OT who also are assigned to the wards, and knowing the indication for the consult can help them to prioritize their workload appropriately. Even in circumstances where the PT / OT is assigned exclusively to the ED, it can be very helpful to them to know if their consult will help to expedite a patient's disposition. To this end, two ED-specific indications have been added to the drop-down list of pre-populated reasons for consultation in the PT/OT consult order (see screenshot). Please avail yourself of these whenever appropriate.
5) Connect Care Optimization
Are you looking for ways to enhance your Connect Care skills? The CMIO training team offers optimization classes designed to improve your efficiency with common workflows. Details can be found at this link: https://manual.connect-care.ca/Training/optimization-training. If you are interested in seeing specific topics on the list of training sessions, please let me know; we can approach the CMIO team to look at building EM-relevant content into the optimization training curriculum.

As always, if you have any questions please don’t hesitate to reach out to me.

Chris

Grand Rounds and Journal Club
Grand Rounds Thursday February 29, 2024 (0900—1000)

Room: Clara Christie Theatre - HSC
Zoom Link: https://albertahealthservices.zoom.us/j/61834756597?pwd=Skg1ZmdXOGdRWmgmMC0U3INjR5Zz09
Short Zoom: Meeting ID: 618 3475 6597
Passcode: 407952

Session #1
Speaker: Dr. Nimira Almohamed
Moderator: Dr. Vic Goshko
Title: Oncologic Emergencies
Description: Reviewing common oncology emergencies which are relevant to the ER physician.
Brief Bio: Dr. Almohamed is a Medical Oncologist at the Tom Baker Cancer Centre, Calgary, AB as well as a Clinical Associate Professor in the Department of Medicine at the University of Calgary. She is involved in all levels of undergraduate, postgraduate, and continuing medical education and is the Program Director for the Medical Oncology training program in Calgary. Dr. Almohamed is actively involved in clinical trials in genitourinary and breast malignancies with specific research interests in genitourinary oncology.

Evaluation Link:
https://docs.google.com/forms/d/e/1FAIpQLScfE89aef_BCV5V_zg
PSjXVrkZ3GP0fcyMezgAXKCKvwrQRog/viewform
You are invited to attend the Emergency Medicine Journal Club on Thursday, March 14th, 2024

Date: March 14, 2024
Time: 18:00 to 21:00
Topic: Sedative Dose for Rapid Sequence Intubation and Postintubation Hypotension
Presenters: Drs. Dirk Chisholm, Ira Carson and Julia Cirone
Preceptor: Dr. Katie Lin
Hosted by: Dr. Mika Hemphill

Please RSVP to Monica Lee: Wonjun.Lee@ahs.ca by March 9th, 2024 if attending and also to get the Address.

Departmental News
Kudos Corner

Congratulations to Cassandra Chisholm for her acceptance of her CAEP Abstract Competition submission! Abstract Title: Not all boarders are created equal: A population level comparison of emergency department boarding for mental health and non-mental health patients.

Congratulations to Conné Lategan for her acceptance of her CAEP Abstract Competition submission! Abstract Title: Impact of the coronavirus pandemic related surgical disruptions on emergency department presentations for acute inguinal hernia and gallbladder disease: Lessons for hospital capacity management from a population-based provincial analysis.

We wish these medical students the best in their competitions!

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Catherine Patocka, Postgraduate Clinical Education Award

Kudos Corner

Congratulations to Dr. Catherine Patocka as a recipient of the Postgraduate Medical Education Award!

https://cumming.ucalgary.ca/excellence/celebration-excellence/2023-award-winners

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EDMD Periodic Review Working Group

The EDMD periodic review working group is looking for 2-3 non-leadership physician members from all career stages from either RGH/SHC/FMC/PLC. The committee will meet 3 times for 1hr over the next 2-3 months to help review and improve the new hire and periodic review process. We are hoping to identify ideal feedback that is most helpful for our physician staff to reflect and improve on their clinical practice along with standardizing these reviews across the zone.

If you are interested in joining the working group, please email jill.vandenbrand@ahs.ca

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RGH ED Geriatric NP Program – Feedback Requested

The ED Geriatric NP program has now been operating for just over 10 months. As part of an evaluation process Chris Stephens, the NP in this position has created a survey for collecting feedback related to the program as a whole and also for a multisource review for Chris. All RGH ED physicians and residents are invited to complete the survey and provide feedback. Even if you have not had direct collaboration with Chris your input on program development would be greatly appreciated.

https://www.surveymonkey.com/r/X9FGWY8
Thank you. The survey will be available until March 10, 2024.

Clinical/Adjunct Promotions and Awards Deadlines

The 2024 deadlines and application requirements for the Clinical/Adjunct promotion process can be found here on our website: https://cumming.ucalgary.ca/departments/emergency-medicine/kudos/academic-appointment-promotions-emergency-medicine

Important forms include:

- 2024 Promotions Process
- Education Contributions for the Purpose of Promotion

The 2024 deadlines for the Clinical/Adjunct/Research promotions below:

March 8, 2024:

Recommendations for promotion to Clinical/Adjunct/Research Associate or Assistant Professor due in the Dean’s Office

Documents required:

- Updated curriculum vitae in Faculty format
- Department Head’s letter of recommendation. (If candidate holds a joint appointment in other Department(s), arrange for other Head(s) to forward their recommendation letters by this date.
- Teaching dossier, where applicable. Resources can be found at https://taylorinstitute.ucalgary.ca/resources/teaching-dossiers

For questions, please contact Jordan-Rose Detillieux: Jordan-Rose.Detillieux@ahs.ca

Teaching Opportunities

Recruitment For Pre-Clerkship Tutorial Group Facilitators

The Cumming School of Medicine is recruiting more UME Tutorial Group Facilitators (TGFs). This role involves facilitating pre-clerkship tutorial groups, clinical skills sessions, anatomy sessions and/or sessions within our Professional Role course. Each session consists of 2 two-hour sessions with compensation for one hour of prep time. Signing up will be done through our OSLER recruitment tool - which means you would receive confirmation immediately after signing up.

Please see the job posting below:

Questions can be directed to Dr. Sarah Weeks, Assistant Dean Pre-Clerkship: sgweeks@ucalgary.ca

FRCPC Oral Exam Prep

It's that time of year! We are looking for staff preceptors for the Royal College oral exam prep sessions for our four R4 residents. We have five sessions to fill from April 28 – May 23 (alternating 0900-1100 + 1800-2000 sessions). Four of the five sessions will be held virtually. As a reminder, Chase has an exam bank with questions that he can provide you with, as needed. Please sign up on the google link below and I will reach out to you two weeks before the session with more details.

https://docs.google.com/spreadsheets/d/1IYAijhprFa42h_qNKjmT
8C4pCc40kqLnCUqUR2z8uM/edit#gid=0

Thanks for considering!
Job Postings

Calgary Zone Academic & Clinical Department Head - Emergency Medicine

After 11 years serving as the Calgary Zone Clinical and Academic Department Head, Dr. Eddy Lang will be stepping down effective June 30, 2024. Eddy has been an exceptional Department Head and has successfully led the department through some very challenging times. He has overseen vast growth in the department in the clinical services provided as well as the implementation of leading-edge research and education within the department. He will be leaving some very big shoes to fill.

Eddy’s departure creates an opportunity for someone else to not only build on the excellent work done by Eddy, but to also develop new initiatives within the department. To apply for this rarely available opportunity, please apply online at either of the links below. Also see attached posting.

AHS posting: ED Department Head - [https://doctorjobsalberta.albertahealthservices.ca/jobs/department-head-emergency-medicine-calgary-zone-3223?et=1ILbWYYD](https://doctorjobsalberta.albertahealthservices.ca/jobs/department-head-emergency-medicine-calgary-zone-3223?et=1ILbWYYD)


For more information, please read the link below:

[https://secure.campaigner.com/media/77776142/Emergency%20Medicine/2_February/DepartmentHeadPostingFeb2024.pdf?id=9cyaa6t?f_type=file&f_name=DepartmentHeadPostingFeb2024.pdf](https://secure.campaigner.com/media/77776142/Emergency%20Medicine/2_February/DepartmentHeadPostingFeb2024.pdf?id=9cyaa6t?f_type=file&f_name=DepartmentHeadPostingFeb2024.pdf)

CME Learning
You are invited to a Zoom webinar.

When: Apr 11, 2024 09:00 AM Mountain Time (US and Canada)

Topic: Hodsman Legacy Lecture 2024

Register in advance for this webinar:
https://albertahealthservices.zoom.us/webinar/register/WN_Sca7CJ-CTo6iB6jYewLVKA

CSM Standing Committee SECOND Callout for Student Academic Review Committee (SARC)
All inquiries should be directed to Geraldine Tanis at cslnomcom@ucalgary.ca

The Cumming School of Medicine (CSM) has the following volunteer standing committee opportunities:

Student Academic Review Committee (SARC):

ONE (1) – Faculty Member (Clinical)

ONE (1) – Faculty Member (GFT)

ONE (1) – Faculty Member

ONE (1) – Indigenous Faculty Member

TERM - 2 years, renewable once

Minimum of three year’s experience in the Cumming School of Medicine

The Student Academic Review Committee mandate is:

- To act as the delegated body of Faculty Council in the review and ratification of undergraduate medical student (hereafter, referred to as student) performance.

- To make recommendations to Faculty Council and the Dean concerning:

  a. the promotion of students

  b. decisions related to the academic performance (knowledge, skills, and professional behaviour) of students who, by reason of Unsatisfactory Performance, cannot be promoted.

- To make recommendations to the Dean regarding allegations of unethical behaviour or unprofessional conduct.

- To make the final decision regarding the acceptance of visiting students requesting to do their clinical clerkship at the University of Calgary taking into account the recommendation of the Associate Dean.

- To make the final decision regarding student application for a return from a Leave of Absence at the discretion of the UME Office (other than Maternity leave), extension to clerkship, and requests to do the complete clerkship year at another LCME approved medical school.

Note: The deadline to receive applications is Friday, March 1/24. Please provide your Expression of Interest (EOI), a Bio-sketch or current curriculum vitae to cslnomcom@ucalgary.ca

Alberta Sexual Assault Course and Conference

Register Now!

Virtual Course:
June 8th, 2024

Virtual Post-Course:
September 25, 2024
November 20, 2024
March 12, 2025
May 28, 2025

cumming.ucalgary.ca/cme

Alberta Sexual Assault Course and Conference, June 8th, 2024. Virtual event
Registration Fee - $25 for Albertans

See the link for details:
https://events.ucalgary.ca/cumming/cme-pd/event/464840-alberta-sexual-assault-course-and-conference

Other Opportunities

Stress Management and Resiliency Training (SMART) - Dr. Kristin Yont D.M.D.

This 8-week Zoom program is designed to help participants regain control and build resilience through a variety of mind body principles and self-care interventions, leading to reduced fatigue and burnout, and enhanced wellness and quality of life. Developed by the Benson-Henry Institute for Mind Body Medicine, the SMART program aims to empower individuals to “participate in your own wellness” with tools to manage stress, build awareness around how stress is expressed within the body and develop adaptive strategies to enhance personal growth to become more resilient.

For more information, please see the attached link:
https://secure.campaigner.com/media/77776142/Emergency%20Medicine/February/MindBody_Smart.pdf?id=j1d1eb1F_type=files&f_name=MindBody_Smart.pdf

Newsletter Process

Submissions can be sent to: natalie.sun@ahs.ca.

For reoccurring submissions, there is a max three week run. If you would like to re-run your submission, please resubmit with updates.

- Submissions will run for a period of one week unless specified.
- Body copy will be edited at the discretion of the editor to optimize communication.
- Deadline is Tuesday at noon.