

Department of Emergency Medicine

Calgary Zone

weekly email updates for ED Physicians

Natalie

Operations

Connect Care Update

1) RAAPID Consult Process - IMPORTANT CLARIFICATION

Last weeks' newsletter message detailed an upcoming change to the list of Inpatient Consult orders that will be available in Connect Care. In that message I mentioned that RAAPID will need to be consulted via the RAAPID Service Request order to connect with "any" off-site service once the relevant IP Consult orders are removed, but it is important to note that **NOT ALL off-site services will be affected by this change**. Notably, Ophthalmology will be retaining their IP Consult order because, despite efforts, there is currently no consultation service relationship with RAAPID/Ophthalmology and therefore they are accessed by paging their service directly (see Steve's additional message in this newsletter about changes to the RGH Eye Clinic booking process). This also applies to other services that don't have service relationships with RAAPID such as Dermatology, Interventional Radiology, Dentistry, and several subspecialty services (as many subspecialties are managed through the root service instead).

At this point I'm certain some of you are wondering how you could possibly keep track of which IP Consult orders will still be available at your site but the good news is: you don't need to. You will still be able to search for IP Consult orders from the Order tab browser, and if the order you are searching for does not exist at your site you will either need to connect with that service via RAAPID or page the service directly if no service relationship with RAAPID exists.

Please remember that you should still continue to contact RAAPID by phone for any Red/Unstable patient. Ideally call yourself, but if using a unit clerk to call RAAPID for Red/Unstable patients you need to be quickly available for the intake/triage process. The ED unit clerk can dial the number, give demographics, but then you're up to provide the clinical information. Appropriate use of the RAAPID Service Request Order is detailed further in the [Common Workflows document](#)

Bottom line: The coming changes to the IP Consult order list will not impact which services are accessible through RAAPID, nor the indications for doing

so. If you are currently using the RAAPID Service Request Order to connect with RAAPID-accessible services, continue to do so in the same fashion. If you have been using the IP Consult order to access services that are contacted via RAAPID, then you will need to switch to using the recommended workflow once those IP Consult orders are removed from the system (see Common Workflows document link above).

2) Gynecology is now a FAST Service

The list of services accessible via the centralized FAST surgical outpatient referral service has expanded once more to include Gynecology, as of June this year. Outpatient referrals can be made using the same external referral process as for other FAST services such as urology, vascular surgery, and general surgery. Please refer to the [Outpatient Referrals document](#) for further details under the FAST surgical central triage link in the table of contents. There is also a primer sheet for Calgary FAST referrals available here:

<https://www.albertahealthservices.ca/assets/about/aop/ahs-aop-asi-fast-launch-caz-primary-care-providers.pdf>

3) Transfers to FMC for STEMI Patients

Friendly reminder to please remember to set the Disposition to 'Transfer to Another Clinic or Facility' (not 'Discharged') when transferring acute STEMI patients directly to the FMC cath lab. This will allow you to use the IFT Order Navigator to place 'Signed & Held' orders for any continuous infusions the patient will need during transfer, and subsequently allows the receiving nurses to continue and titrate these medications without interruption on arrival at FMC. A tipsheet for how to complete IFT orders is available here: <https://share.albertahealthservices.ca/Main/assets/cistr/tms-cis-tr-cmio-interfacility-transfer-to-a-cc-site.pdf> (NOTE: some of the steps that are detailed in this generic tipsheet are not relevant for acute patients like STEMI / stroke patients; the really key step to complete in the IFT process is to enter a Signed & Held order for the continuous infusions, such as NTG and vasopressors).

As always, if you have any questions or concerns please don't hesitate to let me know,

Chris Hall

RAAPID Message

RAAPID will be decommissioning the after-hours service of booking Rockyview Eye Clinic appointments.

It is not the mandate of RAAPID to be booking specialists clinics and this legacy exception has resulted in a slippery slope of other services requesting the same treatment.

Now with Connect Care, there are more appropriate options for specialist services to develop their own processes for booking their own clinic appointments (by example, the HPTP Connect Care next day booking process).

The tentative date set for the decommission of after-hours booking through RAAPID is **July 29**.

I have engaged Ophthalmology to assist them in developing an alternative program, and will provide an update when available.

Thanks

Steve Clark

Grand Rounds and Journal Club

Grand Rounds Will Resume September 2024

Runs on Thursdays (0900—1000) (1.0 Education Credits)

September 5th will be the first Grand Rounds for 2024-2025 academic year. Please check back for more information in the fall.

[To view archived grand rounds, please visit our website.](#)

Department News

Welcome New Hires

Please give a warm welcome to our new staff joining us this year.

[Read their bios through this link.](#)

Kudos Corner

Congratulations to Dr. Jessalyn Holodinsky for her involvement in this important research work: **Population Trends of New Prescriptions for Antihyperglycemics and Antihypertensives Between 2014 and 2022**

<https://pubmed.ncbi.nlm.nih.gov/38563374/>

Congratulations to Dr. Catherine Patocka for her involvement in this important research work: **A paradigm shift: from overcoming to dismantling equity barriers in EM**

<https://pubmed.ncbi.nlm.nih.gov/38598074/>

Emerg Float Party

Date: Aug 23, 2024

Time: 1200 hrs until dark

Address: 6120 Bow Cres NW

Who: MDs, RNs, OTs, Pharmacists, Physio/OTs, Unit Clerks all welcome as are the Residents and any students on rotation (significant others too of course).

Please RSVP to betznerm@mac.com so Mike can have a basic idea on numbers.

Party notes from Dr. Mike Betzner:

- People can head through to the back yard on the left side of my house as they stand and look at it
- If weather permits, we can start with a float from just under [Stoney Trail to my place as per the map](#)
- 1200 hr launch from there should put us at the house in about 45 mins to an hour
- Large water guns for the flotilla would be beneficial for those that have them

- Travel through Bowness is after all fraught with danger and the likelihood of encountering hostile locals and wildlife is high
- Basic supplies will be at the house but people will need to bring some hydration and sunscreen
- Lawn chairs would also be ideal, though my backyard is very sit on the grass friendly (with the exception of being accosted by some malodorous at the best of times Labrador retrievers
- Bring your best cocktail competition
- Lots of room for bikes in the fenced backyard if people want to ride over
- Otherwise Uber is best as don't want anyone hydrating aggressively and trying to drive home



Teaching Opportunities

2024 Emerg UME Sim Program

Hello!

I am reaching out to recruit facilitators for the remainder of the 2024 Emerg UME Sim program.

Medical students (elective and mandatory clerks) rotating through emerg will have a simulation during their two week block. These are generally on Thursdays 09:00-11:00 in the Health Science's ATSSL (G820).

The group ranges between 6-14 learners and will typically require two facilitators per session. Your role will be to pre-brief, manage the scenario, and facilitate debriefing. You will receive the case including a review of discussion topics so it will be low preparation.

Remuneration at the UME teaching rate \$125/hr.

Sign up included below. Thank you for considering! Please let me know if you have any questions.

[UME Sim Sign Up 2024 Google Doc](#)

Ryan Wilkie
rdwilkie@ucalgary.ca

Job Postings

Did you miss a job opportunity in one of our past newsletters? Job descriptions are posted for a designated time: <https://cumming.ucalgary.ca/departments/emergency-medicine/job-opportunities>

Other Opportunities

24th International Conference on Emergency Medicine

ICEM 2025 - Save the Date

When: May 24-28, 2025

Where: Palais des Congrès, Montreal, Canada

www.icem2025.com



Updated Newsletter Process

Submissions can be sent to: natalie.sun@ahs.ca and CC Jordan-Rose.Detillieux@ahs.ca.

- Submissions will run for a period of one week
- Body copy will be edited at the discretion of the editor to optimize communication
- The deadline is **Tuesdays at noon**

For reoccurring submissions, **there is a max three week run and this must be requested**. If you would like to re-run your submission after three weeks, please submit with updates.

In Case You Missed Last Week

Department News

Meet the New Residents 2024 -2025

A warm welcome to our new residents! Read the bios and view the photos of the new residents for 2024-2025.

[Emergency Composite 2024-2025 Poster](#)

[Bios of R1's](#)

[Bios of CCPF-EM Residents](#)

Job Opportunity

Healthlink Medical Director

The Medical Director, Health Link is a key leadership position that oversees approximately 90 physicians who are part of the Health Link Virtual MD program. The Health Link program annual call volume is over 1.3 million/year.

The Medical Director, Health Link shall be proactive in the strategic development of projects and services, in partnership with the Health Link operational leadership team, to maximize the benefit of Health Link 811 to the province as a whole.

If you are interested in applying, please click on the link below. **Deadline is July 15, 2024.**

<https://doctorjobsalberta.albertahealthservices.ca/jobs/medical-director-health-link-3810?et=2MtDIgW5>

If you have any questions, please forward to:

Dr. Jonathan Choy, Senior Medical Director, Virtual Care, Access and Navigation

Jonathan.Choy@ahs.ca
