

Department of Emergency Medicine

Weekly **email**

Updates for ED Physicians

March 05, 2024 Edition

Natalie

Newsletter Submissions

When sending in requests for the newsletter, please cc Jordan Detillieux. Jordan-Rose.Detillieux@ahs.ca. Thank you kindly, Natalie

Operations

Notes From Eddy

Please see an updated version of the ZMAC Presentation.
https://media.campaigner.com/media/77/776142/Emergency_Medicine/3_March/2023-presentation-dr-eddy-lang_FinalMarch5.pdf?id=a23416o?f_type=file&f_name=2023-presentation-dr-eddy-lang_FinalMarch5.pdf

Please email feedback to: eddy.lang@ahs.ca

Notes From James

Few Reminders:

1) We want to hear from you.

We recognize that practicing emergency medicine has become more challenging. We would like to hear from you what is going well and what we can improve on across the zone.

These anonymous surveys will close Thursday March 7, 23:59.

ED Staff Survey (ALL staff):
https://survey.ucalgary.ca/jfe/form/SV_7PAs39Fwdhxlqqg

Site Change Survey (ONLY if you have requested or been granted a site change in the past 2 years):
https://survey.ucalgary.ca/jfe/form/SV_3BOCwF1YWJYYtpk

2) Save the Date: ED Spring Townhall April 18 10:00

Just a reminder that we are planning to have our biannual **ED Town Hall on April 18 from 10:00-12:00 at Theater 1 in the Health Sciences Centre**. This will be a hybrid event with an online option as well. More details and an agenda to follow closer to the date.

Please reach out to me directly if you have any particular issues/content you'd like to see included.

3) Member at Large Opportunity: Physician Resource Committee (PRC)

The Physician Resource Committee (PRC) is focused on optimizing our physician human resources, including recruitment, hiring, and policy development (e.g., staff retention, vacation, leaves of absence, and seniority benefits). Membership includes the Department Head, Deputy Department Head, Site Leads/Assistant Site Leads, Hiring Lead, Schedulers and Billing group representatives.

Over the past several years we have benefitted from additional perspectives by including several members at large, including Dr. Fayaz Harji and Dr. Claire Acton. We want to thank them both for their engagement and valuable contributions over the past several years. As their 2-year terms have now completed, there is an opportunity for new members at large to join.

If you are interested in taking part in this leadership group, and can commit to one monthly meeting for the next 2-years, please email me with your responses to the following questions.

- Why are you interested in joining PRC?
- What do you see as the primary issues facing our department from a physician human resources perspective?

Please email me directly to apply or with any other questions or concerns at james.andruchow@ahs.ca

4) Open Shifts Across the Zone

I want to thank our Site Leads and all of you who have helped out to manage the many open shifts we've had across the zone by either picking up shifts or swapping shifts/sites. We are in a much better position than we were a few weeks ago. However, we still have a number of shifts that remain open. Please have a look and consider picking up any open shifts that work with your schedule.

Mon, Mar 4	Tue, Mar 5	Wed, Mar 6	Thu, Mar 7	Fri, Mar 8	Sat, Mar 9	Sun, Mar 10
			20:00 - 03:00 ⇒ Open	19:00 - 02:00 ⇒ Open	11:00 - 17:00 ⇒ Open 19:00 - 02:00 ⇒ Open	
Mon, Mar 11	Tue, Mar 12	Wed, Mar 13	Thu, Mar 14	Fri, Mar 15	Sat, Mar 16	Sun, Mar 17
MT 10:00 - 17:00 ⇒ Open				23:00 - 06:00 ⇒ Open	18:00 - 01:00 ⇒ Open MT 10:00 - 17:00 ⇒ Open 23:00 - 06:50 ⇒ Open	MT 10:00 - 17:00 ⇒ Open
Mon, Mar 18	Tue, Mar 19	Wed, Mar 20	Thu, Mar 21	Fri, Mar 22	Sat, Mar 23	Sun, Mar 24
			16:00 - 23:00 ⇒ Open		MT 17:00 - 24:00 ⇒ Open MT 10:00 - 17:00 ⇒ Open	16:00 - 23:00 ⇒ Open
Mon, Mar 25	Tue, Mar 26	Wed, Mar 27	Thu, Mar 28	Fri, Mar 29	Sat, Mar 30	Sun, Mar 31
11:00 - 17:00 ⇒ Open			18:00 - 01:00 ⇒ Open 17:00 - 23:59 ⇒ Open			

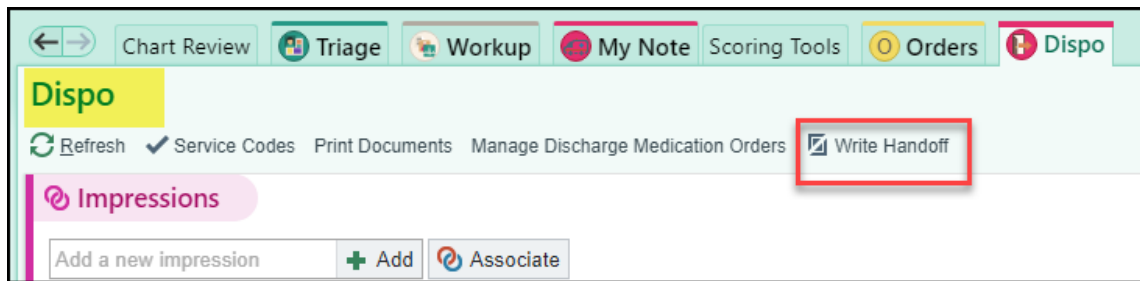
Thanks again for all that you do.
James

Connect Care Update

Hi Everyone,
Here is the Connect Care update for this week:

1) Handoff tab in Hyperdrive

The Connect Care IT team has created a new Write Handoff tab in the Dispo section to make it easier to access our handoff notes – see image below:



2) Connect Care Improvement Survey

Have you been dying to let the 'powers that be' hear your feedback on where Connect Care needs improvements? Tired of submitting tickets? Well, here is your chance: the ED Area Council has created an end user survey for you to voice your opinion. Follow the link to a survey where you will get a chance to identify the key areas where you think Connect Care needs improvement. Once the team has collated this feedback, the plan is to start working on common problems. Make your voice heard and be a part of the solution! <https://redcap.albertahealthservices.ca/surveys/?s=3L3AHFD7PKM88FKA>

3) Downtime

There will be another Connect Care downtime which occurs at 00:30 on March 14th. For those of you working the affected shifts on March 13 & 14, please note that we now have a Downtime Survival Guide for your review (https://docs.google.com/document/d/1ss4ZeF38KO7cwucPF_Q0l42vetSbnQtP/edit), which will hopefully give you a leg up on the process if you haven't survived a downtime before. If you have any questions, please don't hesitate to reach out.

4) Dictation Woes

Our recent local survey has indicated that the majority of you are experiencing relatively good connectivity with Dragon PowerMic Mobile (PMM), but that a significant minority are still struggling with it. This issue has been escalated to Epic again, but in the meantime our own Dr. Sudhir Pandya has discovered one potential reason for persistent connectivity issues for Apple iPhone users. Apparently Apple has a security feature through iCloud called Private Relay that will hide your IP address from websites to prevent them from tracking your online activity. However, this feature may be interfering with stable PMM connections as well, and may have automatically been switched on during a previous software update without you realizing it. In order to turn this off, enter the Settings app and click your iCloud user profile (top of the screen). Then click 'iCloud' followed by 'Private Relay' and toggle this setting to 'Off' (you can also find it by searching 'Private Relay' from the search bar within the Settings app). Preliminary results suggest this might be the solution to stable connectivity for some of you; and for the rest we will continue working with Epic to find other solutions.

5) Connect Care Optimization

Are you looking for ways to enhance your Connect Care skills? The CMIO training team offers optimization classes designed to improve your efficiency with common workflows. Details can be found at this link: <https://manual.connect-care.ca/Training/optimization-training>. If you are interested in seeing specific topics on the list of training sessions, please let me know; we can approach the CMIO team to look at building EM-relevant content into the optimization training curriculum.

As always, if you have any questions please don't hesitate to reach out to Chris Hall.

Grand Rounds and Journal Club

Grand Rounds Thursday March 07, 2024 (0900—1000)

Room: Clara Christie Theatre - HSC

Zoom Link: [https://albertahealthservices.zoom.us/j/61834756597?](https://albertahealthservices.zoom.us/j/61834756597?pwd=Skg1ZmdXOGdRWmgxMUc0U3INMjR5Zz09)

[pwd=Skg1ZmdXOGdRWmgxMUc0U3INMjR5Zz09](https://albertahealthservices.zoom.us/j/61834756597?pwd=Skg1ZmdXOGdRWmgxMUc0U3INMjR5Zz09)

Short Zoom: Meeting ID: 618 3475 6597

Passcode: 407952

Session #1

Speaker: Dr. Michael Kenney

Title: Improving Care of Patients with Prolonged ED Length of Stay (ED LOS): Impact of Medication Omission

Description: This will be a case-based presentation on the negative impact of omission of critical home medications on patient care.

Time: 1000—1010
Speaker: Dr. Kathryn Crowder
Description: Update on ED Research Projects Recruiting

Evaluation Link:

https://docs.google.com/forms/d/e/1FAIpQLScfE89aef_BC5V_zgP6JjXVrkJ3GP0fgyMezgAXKCKvwrQRog/viewform

GRAND ROUNDS on March 14 are CANCELLED*



You are invited to attend the **Emergency Medicine Journal Club** on Thursday, March 14th, 2024

Date: March 14, 2024

Time: 18:00 to 21:00

Topic: Sedative Dose for Rapid Sequence Intubation and Postintubation Hypotension

Presenters: Drs. Dirk Chisholm, Ira Carson and Julia Cirone

Preceptor: Dr. Katie Lin

Hosted by: Dr. Mika Hemphill

Please RSVP to Monica Lee: Wonjun.Lee@ahs.ca by March 9th, 2024 if attending and also to get the address.

Departmental News

Kudos Corner

Congratulations Dr. Joe Vipond. Read the newly published book from the University of Toronto Press: *Breaking Canadians. Health Care, Advocacy, and the Toll of COVID-19. Chapter 22. The Doctor as Advocate by Dr. Joe Vipond*

<https://utorontopress.com/9781487548124/breaking-canadians/>

Wellness Peer Support

The practice of medicine is rewarding but may be challenging. The University of Calgary Department of Emergency Medicine has a formal Peer Support Team. We encourage you to reach out to our trained peer supporters when dealing with personal or professional challenges such as relationship issues, poor patient outcomes, career-track indecision, occupational distress or mental health concerns.

Here is the list of formally trained Peer Supporters.

[https://media.campaigner.com/media/77/776142/Emergency Medicine/Peer_Support_Contact_Info.pdf?id=wm38mzb?f_type=file&f_name=Peer_Support_Contact_Info.pdf](https://media.campaigner.com/media/77/776142/Emergency%20Medicine/Peer_Support_Contact_Info.pdf?id=wm38mzb?f_type=file&f_name=Peer_Support_Contact_Info.pdf)

You can call the Physician and Family Support Program (PFSP) 24/7 at 1877SOS4MDS for help. You are entitled to free counselling for yourself and for your family members.

Teaching Opportunities



2024 ED Staff Sim Sign Up:

Please check your availability and sign up with the sign-up genius link below.

Of note, we will be trialing having a couple sessions per year that are "PEDS only" sessions, led or co-led by one of our PEM physicians (they are marked on the Sign Up Genius). Participants always have the choice to find out what the cases are before the session, if they want to refresh their knowledge before participating in any SIM session.

Jan - June 2024 Sign Up:

<https://www.signupgenius.com/go/10C0844AAAD22A5F8C25-46179322-2024/32137917#/>

2024 ED Junior SIM Facilitators Needed for our EM Residents:

We are in need of a staff facilitator for the April 4th Junior Sim sessions from 1030-1230. This is the last unfilled spot for junior sim this spring if you are able to make it!, thanks for checking!

Jan-June 2024 Sign Up:

Job Postings

Calgary Zone Academic & Clinical Department Head - Emergency Medicine

After 11 years serving as the Calgary Zone Clinical and Academic Department Head, Dr. Eddy Lang will be stepping down effective June 30, 2024. Eddy has been an exceptional Department Head and has successfully led the department through some very challenging times. He has overseen vast growth in the department in the clinical services provided as well as the implementation of leading-edge research and education within the department. He will be leaving some very big shoes to fill.

Eddy's departure creates an opportunity for someone else to not only build on the excellent work done by Eddy, but to also develop new initiatives within the department. To apply for this rarely available opportunity, please apply online at either of the links below.

AHS posting: ED Department Head - <https://doctorjobsalberta.albertahealthservices.ca/jobs/department-head-emergency-medicine-calgary-zone-3223?et=1iLbWYyD>

UofC posting: ED Department Head - Careers at the University of Calgary (ucalgary.ca) - <https://internal.careers.ucalgary.ca/jobs/13959487-academic-head-department-of-emergency-medicine-cumming-school-of-medicine-and-zone-clinical-department-head-emergency-medicine-calgary-zone-alberta-health-services>

For more information, please read the link below:

[https://secure.campaigner.com/media/77/776142/Emergency Medicine/2_February/DepartmentHeadPostingFeb2024.pdf?id=9cyaa6t_type=file&f_name=DepartmentHeadPostingFeb2024.pdf](https://secure.campaigner.com/media/77/776142/Emergency%20Medicine/2_February/DepartmentHeadPostingFeb2024.pdf?id=9cyaa6t_type=file&f_name=DepartmentHeadPostingFeb2024.pdf)

Research

Research In Development Rounds

Dr. Andrew McRae – How to make data collection for studies easier on clinicians?
Brainstorming for Clinician-Friendly Observational Data Collection in the ED

March 21, 2024 At 10:30 am

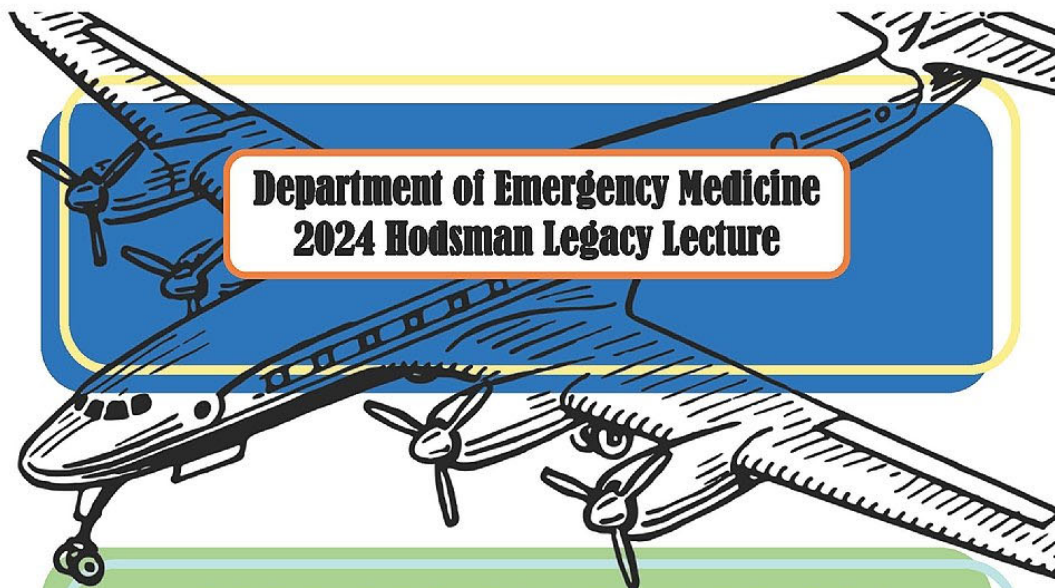
Join Zoom Meeting

<https://albertahealthservices.zoom.us/j/68094830850?pwd=NEk4bDIzNWtxUWZLWjI4ZFIFVEVvQT09>

Meeting ID: 680 9483 0850

Passcode: 323093

CME Learning



**Department of Emergency Medicine
2024 Hodsman Legacy Lecture**

**BUILDING BRIDGES
RECIPROCAL PARTNERSHIPS IN
GLOBAL EMERGENCY MEDICINE**



Keynote Speaker

Dr. Megan Landes
Associate Professor
University of Toronto



Presentations from

Dr. Margriet Greidanus
and
Dr. Andrew Battison



Honoring

Dr. Ian Wishart



TERMINAL:

HSC – Theater 4

DATE:

April 11, 2024

DEPARTURE TIME

8:30am – 12:30PM

REGISTRATION:



You are invited to Hodsman Legacy Lecture 2024

When: Apr 11, 2024 09:00 AM Mountain Time (US and Canada)

Topic: Hodsman Legacy Lecture 2024

Register in advance for this webinar:

https://albertahealthservices.zoom.us/webinar/register/WN_Sca7CJ-CTo6iB6jYewLVKA

Newsletter Process

Submissions can be sent to: natalie.sun@ahs.ca. CC Jordan Detillieux. Jordan-Rose.Detillieux@ahs.ca.

For reoccurring submissions, there is a **max three week run**. If you would like to re-run your submission, please submit with updates.

- Submissions will run for a period of one week
 - Body copy will be edited at the discretion of the editor to optimize communication
 - Deadline is Tuesday's at noon
-