

Department of Emergency Medicine

Weekly **email**

Updates for ED Physicians

March 12, 2024 Edition

Natalie

Updated Newsletter Process

When sending in requests for the newsletter, please cc Jordan Detillieux. Jordan-Rose.Detillieux@ahs.ca. Thank you kindly, Natalie

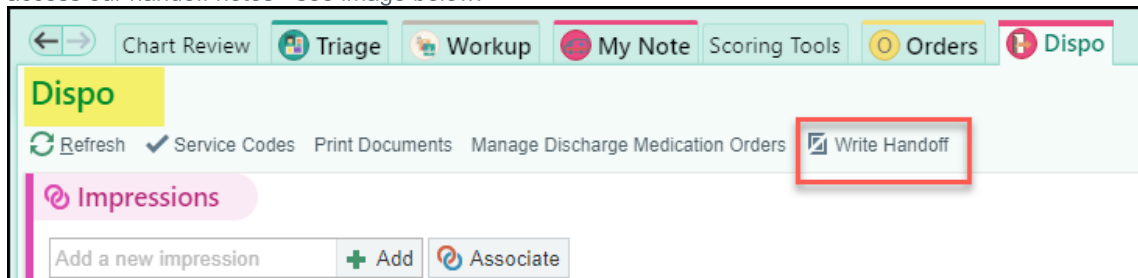
Operations

Connect Care Update

Hi Everyone
Here is the Connect Care update for this week:

1) Handoff tab in Hyperdrive

The Connect Care IT team has created a new Write Handoff tab in the Dispo section to make it easier to access our handoff notes - see image below:



Remember that it is a zonal expectation that all patients handed over in our department will have a Handoff note written to improve continuity of care and reduce the risk of medical error. If you are having trouble figuring out this workflow, please let me know and we can run through it together.

2) Connect Care Improvement Survey

Have you been dying to let the 'powers that be' hear your feedback on where Connect Care needs improvements? Tired of submitting tickets? Well, here is your chance: the ED Area Council has created an end user survey for you to voice your opinion. Follow the link to a survey where you will get a chance to identify the key areas where you think Connect Care needs improvement. Once the team has collated this feedback, the plan is to start working on common problems. Make your voice heard and be a part of the solution - **the deadline for submissions is end of day on March 15:**

<https://redcap.albertahealthservices.ca/surveys/?s=3L3AHFD7PKM88FKA>

3) Downtime

There will be another Connect Care downtime occurring at 00:30 on March 14th. For those of you working the affected shifts on March 13 & 14, please note that we now have a Downtime Survival Guide for your review (https://docs.google.com/document/d/1ss4ZeF38KO7cwucPF_Q0l42vetSbnQtP/edit), which will hopefully give you a leg up on the process if you haven't survived a downtime before. If you have any questions, please don't hesitate to reach out.

4) Dictation Woes

Our recent local survey has indicated that the majority of you are experiencing relatively good connectivity with Dragon PowerMic Mobile (PMM), but that a significant minority are still struggling with it. This issue has been escalated to Epic again, but in the meantime our own Dr Sudhir Pandya has discovered one potential reason for persistent connectivity issues for Apple iPhone users. Apparently Apple has a security feature through iCloud called Private Relay that will hide your IP address from websites to prevent them from tracking your online activity. However, this feature may be interfering with stable PMM connections as well, and may have automatically been switched on during a previous software update without you realizing it. In order to turn this off, enter the Settings app and click your iCloud user profile (top of the screen). Then click 'iCloud' followed by 'Private Relay' and toggle this setting to 'Off' (you can also find it by searching 'Private Relay' from the search bar within the Settings app). Preliminary results suggest this might be the solution to stable connectivity for some of you - and if you do not find this helps then please consider submitting another ticket via the Connect Care Submit Ticket button, which helps us to continue to push for improvements with Epic.

5) Connect Care Optimization

Are you looking for ways to enhance your Connect Care skills? The CMIO training team offers optimization classes designed to improve your efficiency with common workflows. Details can be found at this link: <https://manual.connect-care.ca/Training/optimization-training> If you are interested in seeing specific topics on the list of training sessions, please let me know; we can approach the CMIO team to look at building EM-relevant content into the optimization training curriculum.

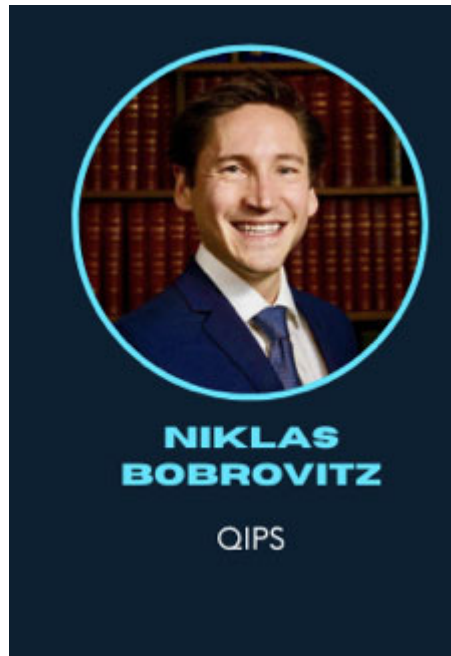
As always, if you have any questions please don't hesitate to reach out to Dr. Chris Hall.

Grand Rounds and Journal Club

Grand Rounds Thursday March 14, 2024 (0900—1000)

*****GRAND ROUNDS on March 14 are CANCELLED******

Departmental News



Kudos Corner

We would like to Congratulate to Dr Nik Bobrovitz (PGY-1 in the FR program) for receiving a CAEP QIPS grant. Great job Nik! - Catherine and Anj

Emergency Medicine MD Spotlight

We'd like to get to know you!

If you'd like to part of this feel good feature, please send natalie.sun@ahs.ca a short bio (max 200 words) with 1-3 photos you'd like to share. Here are some questions to get you started.

1. When did you start with Emergency Medicine?
2. What is something you've learned in your career that has shaped how you care for patients?
3. Who inspires you to be your best?

Remember to update your UofC profile (see link below) and we can add this to your bio!

<https://web.ucalgary.ca/technical-resources/profiles-system/logging-and-editing-profiles>

Teaching Opportunities



2024 ED Staff Sim Sign Up:

Please check your availability and sign up with the sign-up genius link below.

Of note, we will be trialing having a couple sessions per year that are "PEDS only" sessions, led or co-led by one of our PEM physicians (they are marked on the Sign Up Genius). Participants always have the choice to find out what the cases are before the session, if they want to refresh their knowledge before participating in any SIM session.

Jan - June 2024 Sign Up:

<https://www.signupgenius.com/go/10C0844AAAD22A5F8C25-46179322-2024/32137917#/>

2024 ED Junior SIM Facilitators Needed for our EM Residents:

We are in need of a staff facilitator for the April 4th Junior Sim sessions from 1030-1230. This is the last unfilled spot for junior sim this spring if you are able to make it!, thanks for checking!

Jan-June 2024 Sign Up:

<https://www.signupgenius.com/go/5080D4CA5AC2EAAFF2-20232024#/>

Job Postings

Calgary Zone Academic & Clinical Department Head - Emergency Medicine

After 11 years serving as the Calgary Zone Clinical and Academic Department Head, Dr. Eddy Lang will be stepping down effective June 30, 2024. Eddy has been an exceptional Department Head and has successfully led the department through some very challenging times. He has overseen vast growth in the department in the clinical services provided as well as the implementation of leading-edge research and education within the department. He will be leaving some very big shoes to fill.

Eddy's departure creates an opportunity for someone else to not only build on the excellent work done by Eddy, but to also develop new initiatives within the department. To apply for this rarely available opportunity, please apply online at either of the links below.

AHS posting: ED Department Head - <https://doctorjobsalberta.albertahealthservices.ca/jobs/department-head-emergency-medicine-calgary-zone-3223?et=1iLbWYyD>

UofC posting: ED Department Head - Careers at the University of Calgary (ucalgary.ca)
- <https://internal.careers.ucalgary.ca/jobs/13959487-academic-head-department-of-emergency-medicine-cumming-school-of-medicine-and-zone-clinical-department-head-emergency-medicine-calgary-zone-alberta-health-services>

For more information, please read the link below:

[https://secure.campaigner.com/media/77/776142/Emergency Medicine/2_February/DepartmentHeadPostingFeb2024.pdf?id=9cyaa6t_type=file&f_name=DepartmentHeadPostingFeb2024.pdf](https://secure.campaigner.com/media/77/776142/Emergency%20Medicine/2_February/DepartmentHeadPostingFeb2024.pdf?id=9cyaa6t_type=file&f_name=DepartmentHeadPostingFeb2024.pdf)

Research



MAY 2, 2024 THEATRE 4 - RSC
EMERGENCY MEDICINE
RESEARCH DAY



Registration link:



Dr. Shelley McLeod is a Clinical Epidemiologist and Research Director of the Schwartz/Reisman Emergency Medicine Institute (SREMI) at Mount Sinai Hospital in Toronto, Ontario. She is an Associate Professor in the Department of Family & Community Medicine and Institute of Health Policy, Management and Evaluation at the University of Toronto. Dr. McLeod completed her PhD with Dr. Gordon Guyatt at McMaster University in the Department of Clinical Epidemiology and Biostatistics (now the Department of Health Research Methods, Evidence, and Impact).

Shelley has over 20 years of experience working in emergency medicine research and her expertise in clinical research methodology and biostatistics has been sought for protocol development and analysis planning strategies. She has published more than 125 papers in a varied array of emergency medicine topics, and has received \$12 million dollars of research funding in the last 5 years. Her main academic interests include emergency department triage and flow, evidence synthesis including network meta-analysis, clinical decision rules, and adaptive clinical trials.

NOTE: This will be in the HRIC atrium and theatre 4

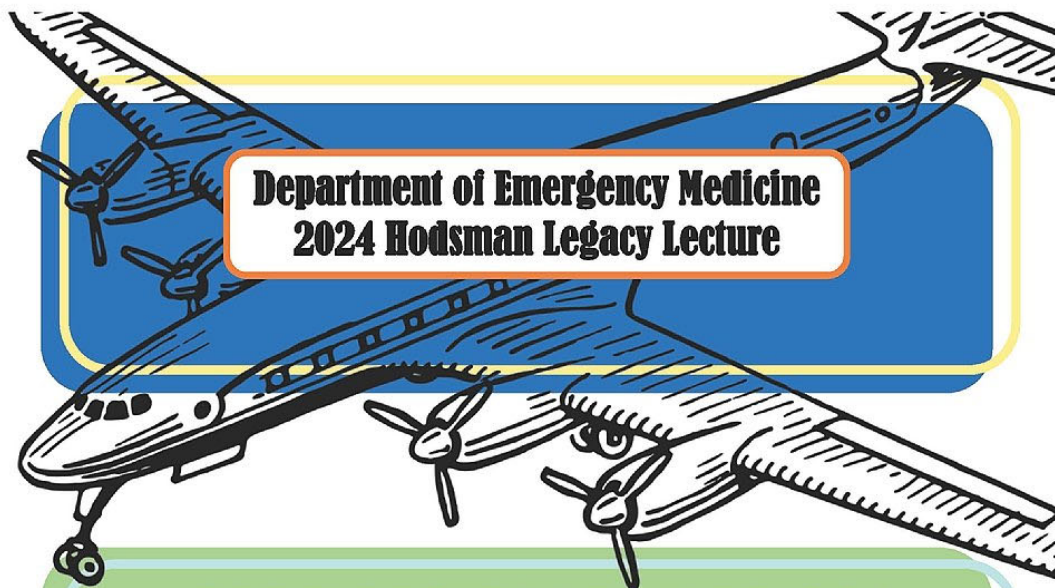
Register in advance for this webinar:

https://albertahealthservices.zoom.us/webinar/register/WN_xrO355RRRaOnC8rP5LGM3w

[xrO355RRRaOnC8rP5LGM3w](https://albertahealthservices.zoom.us/webinar/register/WN_xrO355RRRaOnC8rP5LGM3w)

After registering, you will receive a confirmation email containing information about joining the webinar.

CME Learning



**Department of Emergency Medicine
2024 Hodsman Legacy Lecture**

**BUILDING BRIDGES
RECIPROCAL PARTNERSHIPS IN
GLOBAL EMERGENCY MEDICINE**



Keynote Speaker

Dr. Megan Landes
Associate Professor
University of Toronto



Presentations from

Dr. Margriet Greidanus
and
Dr. Andrew Battison



Honoring

Dr. Ian Wishart



TERMINAL:

HSC – Theater 4

DATE:

April 11, 2024

DEPARTURE TIME

8:30am – 12:30PM

REGISTRATION:



You are invited to Hodsman Legacy Lecture 2024

When: Apr 11, 2024 09:00 AM Mountain Time (US and Canada)

Topic: Hodsman Legacy Lecture 2024

Register in advance for this webinar:

https://albertahealthservices.zoom.us/webinar/register/WN_Sca7CJ-CTo6iB6jYewLVKA

Newsletter Process

Submissions can be sent to: natalie.sun@ahs.ca. CC Jordan Detillieux. Jordan-Rose.Detillieux@ahs.ca.

For reoccurring submissions, there is a **max three week run**. If you would like to re-run your submission, please submit with updates.

- Submissions will run for a period of one week
 - Body copy will be edited at the discretion of the editor to optimize communication
 - Deadline is Tuesday's at noon
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