



Department of Emergency Medicine

Weekly **email**

Updates for ED Physicians

May 07, 2024 Edition

Natalie

Newsletter Reminder

You don't have to miss an edition! Newsletters are posted weekly on the following website page:
<https://cumming.ucalgary.ca/departments/emergency-medicine/resources/ed-newsletter>

Operations

Notes from James

Hi Folks,

I hope you're all doing well.

Just wanted to provide a few updates on a few issues you may encounter:

ED to IT Bed Transfers in ConnectCare

We as a leadership team were copied on an email on April 12 describing a new ConnectCare workflow for ED to IT bed transfers that would go live with Launch 8 on May 4.

Please note that neither our ConnectCare IT Lead, nor anyone from the ED leadership team were consulted prior to this workflow being proposed. The proposed workflow included ED physicians being responsible for a Best Possible Medication History (BPMH) (reviewing all of the patient's home medications and entering them in ConnectCare) and then subsequently manually re-typing each of these medications with their dosing intervals in the "Dispense Bridging Medications" section. We immediately recognized this workflow as being untenable and pushed back.

Thankfully, with the support of our ZDEM and provincial IT leaders, we were able to convene a number of meetings on short notice and significantly improve this workflow before the May 4 Launch. We are now left with a much improved, if still imperfect, process that we will continue to refine. The good news is that pharmacy team has agreed to perform the BPMH (when they are present) and the IT team created a single dropdown to dispense either 24, 48 or 72-hours of bridging medications.

Once again, we will continue to work with our IT team to improve this process. In the meantime, please review the workflows included in Chris Hall's update below.

Please note that IT has also prepared this 6-minute video walks you through the step by step process of what you need to do, which I found easier to follow than the tip sheets: **(AHS Login Needed for link below)**

<https://buzzstream.albertahealthservices.ca/videos2/Watch.aspx?v=7b887533&c=1097>

Surgical Diversions and Consultation Pushback

As you well know, we continue to experience diversions for General Surgery and Orthopedic surgery across the zone.

The current guidance from the Department of Surgery is that ALL consults at a site on diversion (Reduced Capacity Site) should go through RAAPID to the designated Full Capacity Site (FCS). The decision on whether the patient needs immediate consultation and/or transfer via RAAPID remains fully in the control of the ED physician seeing the patient. If the diversion at your site will be ending shortly, you can choose to hold the patient until the morning. See link to Department of Surgery FAQ on Diversions.

[https://media.campaigner.com/media/77/776142/Emergency Medicine/5_May/SURGICAL DIVERSION FAQ.pdf?id=ercirbj?f_type=file&f_name=SURGICAL DIVERSION FAQ.pdf](https://media.campaigner.com/media/77/776142/Emergency%20Medicine/5_May/SURGICAL_DIVERSION_FAQ.pdf?id=ercirbj?f_type=file&f_name=SURGICAL_DIVERSION_FAQ.pdf)

While RAAPID tries to respect the Department of Surgery's request to hold non-emergent calls during the hours of 2300-0600 in order to respect sleep hygiene (not something our department has ever agreed to), if you have a patient that requires emergent consultation, please make it clear to the RAAPID nurse that this is an emergency and they will still page it out. One advantage of going through RAAPID is that these are recorded lines and we can address any instances of unprofessionalism with an objective record.

We have also had a few cases of surgeons at Full Capacity Sites declining consultation despite the agreed upon diversion pathway. We have also had reports of Orthopedic surgeons declining telephone consultation based upon consult guidelines they have unilaterally proposed. If you feel a patient needs a telephone consult, feel free to do so at your own discretion. If you get pushback, please point out that our department has never agreed to any guidelines they have proposed. We will be pursuing solutions to these situations at a zone and quite likely provincial level.

If you encounter these situations, please send the patient identifiers (name, DOB, PHN), date of service, and surgeon involved directly to me at james.andruchow@ahs.ca

HPTP Declining Referrals for Patients with Pneumonia

Please note that HPTP is not accepting referrals for IV antibiotics for patients with pneumonia. The ID opinion is that all pneumonias are treatable by oral antibiotics and if they are not resolving they need further work-up and inpatient treatment.

Thank you for your patience and understanding as we continue to navigate these and other challenges.

Hoping you can all get outside a bit this week as the weather is reportedly getting nice.

As always, reach out to me with any questions or concerns.

James

james.andruchow@ahs.ca

Connect Care Update

ED to IT Bed Transfer Orders

As described in last week's newsletter, Launch 8 has brought our Carewest Immediate Transition sites into the Connect Care ecosphere, resulting in some changes to the workflows for transfers to IT beds from our EDs. The workflows are well-described in the Common Workflows Document (https://docs.google.com/document/d/11wPjhRV0wlj_1jzAU9k35BFth2sq03lp/edit) and in the attached Tip Sheet.

[https://media.campaigner.com/media/77/776142/Emergency Medicine/5_May/ED-to-IT-bed-transfer.pdf?id=lqk1b9p?f_type=file&f_name=ED-to-IT-bed-transfer.pdf](https://media.campaigner.com/media/77/776142/Emergency%20Medicine/5_May/ED-to-IT-bed-transfer.pdf?id=lqk1b9p?f_type=file&f_name=ED-to-IT-bed-transfer.pdf)

It is worth noting that this workflow is not entirely new, and in many ways is much more efficient than the IFT workflow for transfers to a non-Connect Care site that we were expected to use when making an IT bed transfer prior to Launch 8. Take the time to read through the linked resources - they have a number of tips on how to reduce the amount of time these orders take. I also want to emphasize the commitment we've received from our Transition Services and pharmacy colleagues to complete the Best Possible Medication History (BPMH) which will be a huge boon to us when performing the medication reconciliation step of the IFT workflow (this essentially becomes a single click if the BPMH is already done). Maintaining a tidy Orders section will also be a massive help to your colleagues when handing patients over who are awaiting an IT bed. Please make sure to do this maintenance prior to the transfer of care to ensure your handover buddy can simply acknowledge the orders you've already entered at the time of transfer.

As always, if you have any questions please don't hesitate to ask! – Chris Hall

ED Department Head Presentation: Dr. James Andruchow - May 9, 2024

Emergency Medicine in A Changing World

Thursday, May 9, 2024
1000 - 1100 HOURS
G382, Health Sciences Center

To attend remotely, join via Zoom:

<https://ucalgary.zoom.us/j/96713665956?pwd=b3E3QjJ5VGtiYkEzZ01OU1IMYkt0QT09&from=addon>

Meeting ID: 967 1366 5956

Passcode: 278835

Also attached is a feedback form to be completed and sent to Belinda Ibrahim at ibrahimn@ucalgary.ca. Comments and information are treated as confidential.

https://media.campaigner.com/media/77776142/Emergency_Medicine/5_May/Feedback_form-EM-JamesAndruchow.pdf?id=tk4xscd?f_type=file&f_name=Feedback_form-EM-JamesAndruchow.pdf



Department of Emergency Medicine Headship Candidate



JAMES ANDRUCHOW, MD, MSc, FRCPC

Deputy Department Head and Operations Lead, AHS
Clinical Associate Professor, University of Calgary

Talk entitled: "Emergency medicine in a changing world"

SPECIAL TALK
Thursday, May 9, 2024
1000 - 1100 HOURS
G382, Health Sciences Centre

To attend remotely, join via Zoom:

<https://ucalgary.zoom.us/j/96713665956?pwd=b3E3QjJ5VGtiYkEzZ01OU1IMYkt0QT09&from=addon>

Meeting ID: 967 1366 5956 Passcode: 278835

Grand Rounds and Journal Club

Grand Rounds Thursday May 09, 2024 (0900—1000) (1.0 Education Credits)

Room: Clara Christie Theatre – HSC

Zoom Link: <https://albertahealthservices.zoom.us/j/61834756597?pwd=SkG1ZmdXOGdRWmgxMUc0U3lNMjR5Zz09>

Meeting ID: 618 3475 6597

Passcode: 407952

Speakers: Ian Blanchard AHS EMS Science and Research Senior Scientist and Ryan Lee AHS EMS Science and Research – Paramedic Research Lead

Title: Improving Out of Hospital Cardiac Arrest Care: Evidence Driving Practice

Description: In our presentation, we will be discussing the changes AHS EMS has made over the past few years to improve cardiac arrest management by our paramedics through research evidence and our local AB cardiac arrest dataset.

Evaluation Link: <https://docs.google.com/forms/d/e/1FA>

[IpQLScfE89aef_BC5V_zgP6JjXVrkj3GP0fcyMezgAXKCKvwrQRog/viewform](https://docs.google.com/forms/d/e/1FAIpQLScfE89aef_BC5V_zgP6JjXVrkj3GP0fcyMezgAXKCKvwrQRog/viewform)

Ian Blanchard has worked in Emergency Medical Services (EMS) systems in Canada and the United Kingdom for the last thirty years in various capacities, including as an Advanced Care Paramedic, quality assurance strategist, and researcher. He is the Senior Scientist for the Alberta Health Services (AHS) EMS system, and the provincial co-chair of the AHS EMS Research Committee. He is also an Adjunct Assistant Professor with the Department of Community Health Sciences, in the Cumming School of Medicine at the University of Calgary. In these capacities, Ian works with a dedicated group of individuals to build the science, research and knowledge translation enterprise of EMS systems and the paramedic profession.



Ryan started his EMS career in 1998, after completing his Bachelor of Science from the University of Calgary and has been an Advanced Care Paramedic since 2002. He has worked in both rural and urban EMS ground settings and fixed wing air ambulance. Ryan began his paramedic research career in 2017 and has taken a leadership role in the Canadian Resuscitation Outcomes Consortium (CanROC). His work with CanROC has included building a provincial cardiac arrest dataset, informing evidence-based changes to EMS medical control protocols, and collaborating to create and implement high performance CPR training and post return of spontaneous circulation care for paramedics and medical first responders in Alberta. Ryan is currently the Paramedic Research Lead for AHS EMS Science and Research.



EM Journal Club Co-Director Opportunity

Dr. Mainprize and Dr. Ragan will be stepping down from running the Emergency Medicine Journal Club at the end of this academic year. This role is a great opportunity to be involved in both the residency program as well as to contribute to continuing medical education for the entire department. Required tasks include recruiting preceptors, overseeing topic / paper selection and supporting both residents and preceptors in the preparation and delivery of high yield sessions. If you have any questions or are interested in getting involved please reach out to Kelsey (kelsey.ragan@ucalgary.ca) by **May 10th**.

Journal Club

You are invited to attend the **Emergency Medicine Journal Club** on Thursday, May 16, 2024.

Date: May 16, 2024

Time: 18:00 to 21:00

Topic: Dexamethasone for Patients With Moderate to Severe Migraine

Presenters: Drs. Liz Cook, Mika Hemphill and Rory Killam

Preceptor: Dr. Chase Krook

Hosted by: Dr. Ryan Deedo

**Emergency
Medicine
Journal
Club**

ARTICLE 1: Randomized Trial Comparing Low vs High Dose IV Dexamethasone for Patients With Moderate to Severe Migraine
Neurology 2023

Please RSVP to Tris TriSurendra.Malasani@ahs.ca by May 12, 2024 if attending.

Departmental News

Group Emergency Medicine Sessions aka GEMS 2024/2025

Back by popular demand, the sign up is now open for the coming year for the Group Emergency Medicine Sessions (GEMS). You may sign up for one of the groups that best suits your schedule and the expectation is that you are able to attend at least 7/10 sessions to ensure adequate attendance for these small-group sessions.

GEMS Survey: https://docs.google.com/forms/d/e/1FAIpQLSdamTC_PA9tHwcBvLeHfAHFUf7-jAcmkUgCawwqYNIENt_qZw/viewform

Sign Up Sheet: <https://docs.google.com/spreadsheets/d/1fdA3FK5OoABzQJD-gfVPtliN9XRko0DU0KKRKQtgQV0/edit#gid=0>

For more details: https://media.campaigner.com/media/77/776142/Emergency_Medicine/5_May/GroupEmergencyMedicineSessionsMay.pdf?id=ycptdt?_f_type=file&_name=GroupEmergencyMedicineSessionsMay.pdf

Please SAVE THE DATE for the Annual Year-End BBQ

This year's event will be at 1800 on June 27th and families are welcome. Please join us as we welcome our incoming staff and residents, celebrate our graduating residents, and show our appreciation for your support!

RSVPs can be sent to Madhavi at madhavi.talasila@ahs.ca

Hope to see you there!



Year-end BBQ from 2023

Kudos Corner

CAEP is pleased to announce the 2024 CAEP Annual Award winners! Join us in recognizing excellence in Emergency Medicine including:

Dr. Brian Holroyd - 2024 President's Award Recipient

Dr. Catherine Patocka - 2024 Special Merit Award Recipient



R5 Graduation Gifts

We are getting ready to celebrate the upcoming graduation of our R5's: Jason Elzinga, Cara McCulloch, Natasha Goumeniouk and Cody Dunne. To send them off in style, we would love to continue the tradition of graduation gifts. If they have ever brightened your day, kept you sharp on shift, lifted your overnight morale or stolen your procedures, please consider donating to their send-off.

We will collect the funds and purchase the gifts, to be distributed at the grad BBQ in June. As always your support is much appreciated. Please reach out with any questions.

E-transfers can be directed to: meaghan.mackenzie2@ucalgary.ca

Wellness Peer Support

The practice of medicine is rewarding but may be challenging. The University of Calgary Department of Emergency Medicine has a formal Peer Support Team. We encourage you to reach out to our trained peer supporters when dealing with personal or professional challenges such as relationship issues, poor patient outcomes, career-track indecision, occupational distress or mental health concerns.

Here is the list of formally trained Peer Supporters.

[https://media.campaigner.com/media/77776142/Emergency Medicine/Peer_Support_Contact_Info.pdf?id=wm38mvb?f_type=file&f_name=Peer_Support_Contact_Info.pdf](https://media.campaigner.com/media/77776142/Emergency%20Medicine/Peer_Support_Contact_Info.pdf?id=wm38mvb?f_type=file&f_name=Peer_Support_Contact_Info.pdf)

You can call the Physician and Family Support Program (PFSP) 24/7 at 1877SOS4MDS for help. You are entitled to free counselling for yourself and for your family members.

Teaching Opportunities

CRISP Preceptor Recruitment

Dr. Hannah Park is looking for preceptors for this year's CRISP course. It is an introductory course for emergency residents, including FRCPC R1, EM and PEM residents. It is to give them hands-on experience in scanning subxyphoid cardiac, thorax, aorta, FAST and uterus.

It is on July 18 this year, 9am-4pm, in the ATSSL lab.

If you are able, we need about 5-6 preceptors for the course. You would need to have had EDE1 level of training.

Your time will be compensated at the standard PGME rate at \$150/h.

Thank you for considering. Please email hannah.park@medportal.ca if interested or have any questions.

Staff Examiners Required FOR CCFP-EM ORAL EXAMS : 2024

Thursday's June 13th , 2024 – In Person

The CCFP-EM Residency Program is in need of six or more staff examiners for the oral exams for the date below:

- June 13th 2024 from 1030 – 1300

These exams are In-Person sessions. Lunch will be provided.

Please check your availability and let me know if you can help on **June 13, 2024** please send the responses to TriSurendra.Malasanani@ahs.ca

Your help and assistance is very much appreciated!! Once confirmed Tris will send Calendar invites.

Job Postings

Applications Welcome - Scientific Educator, Office of Faculty Development and Performance

The Cumming School of Medicine invites applications (Cumming School of Medicine, only) for the position of Scientist Educator through the Office of Faculty Development and Performance.

Interested candidates should submit a statement of interest and curriculum vitae by **May 31, 2024**, to:

Dr. Fareen Zaver – Associate Dean, Faculty Development Cumming School of Medicine,
c/o fareen.zaver@ucalgary.ca

TERM: 2 year renewable term with a start date of July 1, 2024 to a maximum of six years.

For the full position description:

<https://cumming.ucalgary.ca/sites/default/files/teams/127/Job%20Opportunities/Scientist%20Educator%20OFDP%20Apr%202024>

CME Learning

ACLS and PALS Courses

November 4: ACLS (\$275)

November 5: PALS (\$325)

South Health Campus, eSimulation Lab

- 0900 start: Format will be blended online so the days will be shorter.
- Lunch and BLS will be included.

If you are interested, please contact Dawn McKeivitt @ 403-836-3960 or dawn.mckevitt@me.com

Other Opportunities

Calgary Marathon Volunteers Needed

The medical director for the Calgary Marathon is still searching for volunteer physicians to staff the medical response team for the marathon on May 26th and the triathlon on July 28th. If you are interested in volunteering, please contact the medical director Dr. Andrew Wade at awwade@me.com

Newsletter Process

Submissions can be sent to: natalie.sun@ahs.ca. CC Jordan Detillieux. Jordan-Rose.Detillieux@ahs.ca.

For reoccurring submissions, there is a **max three week run**. If you would like to re-run your submission, please submit with updates.

- Submissions will run for a period of one week
- Body copy will be edited at the discretion of the editor to optimize communication
- Deadline is Tuesday's at noon
