



UNIVERSITY OF CALGARY
CUMMING SCHOOL OF MEDICINE

June 24, 2025

Department of Emergency Medicine

Calgary Zone

weekly email updates for ED Physicians

DEM News Subscriber,

Operations

Notes from Catherine

Welcome New Hires!

We hosted the new hire welcome brunch today and it was so nice to see everyone's excitement to begin practice and join the Calgary EM team. Their bios are all mentioned later in the newsletter so please say "Hi" when you see them on shift.

AHS Longstanding Service Recognition

Congratulations to those DEM members who attended the recent AHS longstanding service recognition event held at the Health Sciences Centre at the FMC Campus. Congratulations to Dr Laurie-Ann Baker, Dr Stu Turner, Dr Dennis Nesdoly, Dr Eddy Lang, Dr Stephanie Vandenberg and Dr Ian Wishart who were all recognized.

Catherine

Connect Care Updates

Hi Folks,

Just wanted to share a couple of **Connect Care Updates** we just received today.

Let me know if you have any questions or issues.

James

MHA eForms Updates

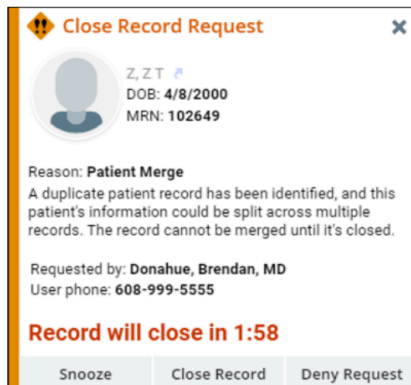
- Go-live June 17
- When an MHA Form is signed, the name of the signer will auto-populate in the "Add Signer Name" field above the e-signature
- For Form 1 and Form 2, the Add Signer Name field will replace the Provider name field in the left panel.



- Less relevant to ED:
 - Two new MHA forms: Mental Health Patient Advocate Request Form, Competency at time of Admission/Renewal Form
 - Two new workflows: Release of Information Workflow, Corrections, Amendments and Addendums
- Blog post: insite.albertahealthservices.ca/Main/assets/cis/tms-cis-mental-health-act-improvements.pdf
- Tips/resources: <http://support.connect-care.ca/2025/06/13.html>

Anonymous Patient Workflow Pilot

- Go-live June 23, **FMC only**
- A new workflow implemented by HIM to update the identity of unidentified patients during the admission rather than after discharge
- Updates will be coordinated by HIM during business hours (M-F, 09:00-15:30), during a time when the patient doesn't have planned medications/procedures, etc.
- HIM is unable to merge the records when another user is in the chart. HIM can trigger a Close Chart Request message to users that are actively working in the chart, so they can continue with the merge:



- It will take between 2-10 minutes to complete the merge.
- Upon Merge and Demographic update, MRP (current Attending Provider) tasked to review chart for clinically significant impacts including Admission medication reconciliation, Allergy history, Warnings, and other clinically significant changes. This will be sent to their In Basket.
- Task is rescinded if patient is discharged.
- Tip sheet: <https://share.albertahealthservices.ca/Main/assets/cistr/tms-cis-tr-pilot-anonymous-patient-demographic-update-tip-sheet.pdf>
- Current workflow: <https://insite.albertahealthservices.ca/Main/assets/cistr/tms-cis-ed-registrar-anonymous-patients.pdf>
- Pilot plan: [Anonymous Patient Identification Pilot Plan.pdf](#)
- FMC pilot presentation: [FMC Pilot - Updated Anonymous Patient Workflow.pdf](#)

Discharge/IFT Gateway

- Go-live June 26
- Complete redesign and optimization of the interfacility/discharge navigators
- Tip sheet and update to PLY pending (I will send when available).

Grand Rounds, Journal Club and Clinical Pearls

Grand Rounds Will Return September 4, 2025. Check back in August!

Grand Rounds Archive

Clinical Pharmacology and Toxicology Pearl of the Week

This week's Clinical Pharmacology and Toxicology pearl is an Introduction to [Pharmacokinetics](#).

Pharmacokinetics refers to the absorption, distribution, metabolism, and elimination (ADME) of a drug after exposure. In short, it is “what the body does to the drug”.

The Clinical Pharmacology (CP) physician consultation service is available Mon-Fri, 8am-5pm, excluding stat holidays. The on-call physician is listed in ROCA on the AHS Insite page. CP consultations are also available through Netcare e-referral, Specialist Link, and RAAPID. You can also find us in the [Alberta Referral Directory](#) (ARD) by searching “Pharmacology” from the ARD homepage. Click [HERE](#) for more details about the service.

The Poison and Drug Information Service (PADIS) is available 24/7 for questions related to poisonings. Please call 1-800-332-1414(AB and NWT) or 1-866-454-1212 (SK). Information about our outpatient Medical Toxicology Clinic can be found in [Alberta Referral Directory](#) (ARD) by searching “Toxicology” from the ARD home page.

More CPT Pearls of the Week can be found [HERE](#).

Mark Yarema

Department News

Career Development Week (pre-clerkship) 2025

We are hosting pre-clerks for their Career Development Weeks in June and July. The purpose of this week is to see the “day in the life” of a working ED physician.

Shifts with pre-clerks are distributed as equitably as possible amongst sites and staff. You will see them on Metricaid as “pc” under your name. These pre-clerk shifts are strictly **shadowing shifts**, ie the pre-clerk should not be seeing their own patients. It is also acceptable to send your pre-clerk home after 4 hours if you wish. This is our new department policy to ensure efficiency and flow during your shift. Pre-clerks may be scheduled with an FR or EM resident, and the resident should be encouraged to have the pre-clerk shadow them. Pre-clerks should never be scheduled with a clinical clerk or off-service resident. If you see a “pc” on your Metricaid shift with a “mcc” “EC” or “OSR” please email Stephanie (cgyemergelectives@albertahealthservices.ca) and she will remove the pre-clerk from your shift.

Claire

Standardized PEP Referral Process – Effective June 18, 2025

Dear ED/UCC Staff,

Workplace Health and Safety (WHS) is pleased to announce an important update to the **Post-Exposure Prophylaxis (PEP) referral process** for high-risk exposures, effective **Wednesday, June 18, 2025**.

A **standardized approach** will be implemented across all zones for referring high-risk occupational exposures to **Emergency Departments (ED) and Urgent Care Centres (UCC)**.

- Exposed workers will now be provided with a **PEP letter** to present at ED/UCC triage or to the attending physician when **HIV or Hepatitis B PEP** is indicated.

This update is designed to:

- **Align workflows** across all zones
- Provide **clear role expectations** for ED staff
- Enhance the **worker experience** and improve **WHS service delivery**

Please review the attached memo for further guidance on the WHS Occupational BBFE Management Process.

Note: This document is in the **Eolas app** and can be found by searching **BBFE (or blood and bodily fluids) exposure**.

The memo and an updated PEP Interactive Map (a resource to guide those involved in the BBFE PEP process) will be posted to our [BBFE landing page on Insite](#) pending WebComm approval.

Please direct any questions to SI.OHN@albertahealthservices.ca.

Opportunity: Hodsman Committee Co-chairs and New Committee Members

The Hodsman Legacy Lecture Committee is looking for two new Co-Chairs starting Sept 2026. Commitment for both chairs is 8-10 1Hr meetings over the year, approx 24 hours total for the year in logistics, funding, coordination of meetings, speakers and bookings, grant applications and advertisement for the lecture. This is a great opportunity to fulfill your 24 hours of service per year. Jobs can be divided based on co-chair strengths, interests and time.

You **do not** need to be a current committee member to be a co-chair and you will be supported this year by outgoing co-chairs Haley and Bretton.

If you are interested in being part of the Hodsman committee we are looking for two extra members at large and a resident member.

Please email Haley Cochrane (haley.cochrane@gmail.com) with a letter of interest for the co-chair or member at large position or with any specific questions.

Haley and Bretton

New Hires - PDF Updated

Meet the 2025 ED new hires! Most are scheduled to begin on July 1st, though some have already started their roles, with others set to start in the coming months. [Attached is the updated PDF with their photos and short bios.](#)

Rosette

Kudos Corner – Patient Commendation

FMC ED Team

Thank you to the FMC Emergency Department team for their exceptional, compassionate care on March 5. Their calm, professional, and caring approach in a high-pressure environment was deeply appreciated.

Emergency Physician Spotlight

Today's spotlight features Dr. Ryan Wilkie. You can read more about this amazing doctor below.



Born and raised in Calgary, Ryan graduated with a Bachelor of Science and completed two years of the fast-track nursing program at the University of Calgary.

He was introduced to emergency medicine through working as a nursing aide in the Foothills ED. Some of the veteran staff like to remind him of where he started.

He stayed true to his hometown and completed med school and his FRCPC residency here. He loves his RGH/FMC split and organizing UME emerg sim. He'll be starting his 5th year of practice this summer...time is flying! Since graduating, he has worked locums in Kelowna, Yellowknife and Whitehorse. He feels truly blessed to practice in the work environment here in Calgary.

Lauren and Ryan welcomed another boy in April. Lane and Dean keep him busy! He typically recharges by spending time with family, playing very low-level hockey or binging TV series.

Kudos Corner – Congratulations

A massive congratulations to Drs. Mary Freymond, Dirk Chisholm, Jon Wong and Julia Madill for passing their Royal College Examinations! What an accomplishment!

Anjali and Kelsey

In Case You Missed Last Week

PACS Changing - Training Required

Provincial Enterprise Imaging (PEI) is replacing IMPAX as the new Picture Archiving and Communication System (PACS) for Alberta Health Services. This transition is scheduled for implementation in the Calgary Zone in **September 2025**.

With the province-wide rollout of Connect Care and the availability of diagnostic images through XERO, broad access to PACS is no longer necessary. Access to PEI is now restricted to specific user groups, including **emergency providers**.

To gain access to PEI, all users must complete a **1-hour eLearning module** available on **My Learning Link**. Please note that this module will not be accessible to Calgary Zone learners until **June 30th, 2025**.

You should have received an email to you ahs email with details about this from Identity.Management@AlbertaHealthServices.ca

(Mine was received in Jan 2025 so you may have to search back)

If you did not, please reach out to ProvincialEnterpriseImaging@ahs.ca

Catherine

How to Refer a Patient to the Anticoagulation Management Services (AMS) Clinic

This is meant to serve as a reminder regarding how to refer to the Anticoagulation Management Services. There have been several near or complete misses recently with the way AMS referrals have been entered on Connect Care which could lead to significant patient safety concerns. Please refer to the tips below as it is critical for patient safety that appropriate referral and connection has been made. **Most importantly, it's the ambulatory referral to anticoagulation (NOT warfarin management services enrollment)**. The referrals sent to warfarin management services enrollment DO NOT come to AMS – they will be lost in a pool of unknown!

There are **three** ways to refer to AMS (inpatient connect care, ambulatory connect care, community setting):

1. Referral from inpatient connect care setting:
External Orders → **Ambulatory Referral to Anticoagulation**
2. Referral from ambulatory connect care setting
Orders → **Ambulatory Referral to Anticoagulation**
3. Referral from community setting
ARD [Anticoagulation Management Services Referral \(albertahealthservices.ca\)](https://albertahealthservices.ca)

Please read the full [How to Refer to AMS Clinic with images](#) for each step above.

Tania Pannu MD FRCPC DRCPC

Medical Officer of Health (MOH) Consultation

Guidance for Calgary Zone Emergency Physicians

The following guidance remains in effect for all Emergency and Urgent Care sites within Calgary Zone. [Read the full memo on consultation guidance for:](#)

1. Blood and Body Fluid Exposures (BBFEs)
2. Animal Exposures for Rabies Risk Assessment
3. Tetanus-Prone Wounds

During daytime hours, Public Health staff will respond to calls and consult with the MOH as necessary.

Catherine

We Are Looking for Preceptors for the EM Clinical Clerk Key Concept Rounds!

Starting in **Sept 2025** the SIM and Key Concept Rounds are moving to the first Monday of their rotation. These are two hour session, from **11:30 to 13:30**, and run after the morning SIM session. Preceptors are compensated for their time and you can make the decision if you want it to be in person or virtually from the comfort of your house! Cases are supplied with a preceptor key.

To sign up, please use the google sheet link:

https://docs.google.com/document/d/1xa7k_IUk_BZECVAYJFm0kt1oScfEWAo9x5Q8XHqjHzk/edit?tab=t.0

For more information please contact me: lrleinwe@ucalgary.ca

Landon

2SLGBTQIA+ Health & Cultural Humility in Emergency Medicine Course

The course was developed in partnership with 2SLGBTQIA+ community members, the Community Based Research Centre, 2SLGBTQIA+ emergency physicians and other experts in 2SLGBTQIA+ health. It is:

- accredited for both FRCPC and CCFPs
- free
- available online

- can be completed at your own pace asynchronously
- available in both French and English
- appropriate for physicians, physician trainees, EM nurses and other EM allied health staff
- 3 modules (~ 1 hour each)

Course link: <https://caep.ca/cpd-courses/2slgbtqia-in-emergency-medicine/>

Dr. Murdoch Leeies

Alberta SIMPosium 2025 – October 7 & 8, 2025

Join us for Alberta's premiere healthcare simulation event, where innovation meets inspiration. Whether you're a seasoned simulation professional or just diving into the world of healthcare simulation, this year's SIMposium has something for everyone. The theme for the conference is Under the SIMfluence: Shaping the Future of Healthcare Simulation. It will highlight the profound impact of simulation-based education—shaping how we train, collaborate and innovate to improve patient care and healthcare systems.

What to Expect:

- Incredible Plenaries – Hear from our homegrown SIMfluencers: Dr. Shaun Cowan, Dr. Peter Brindley and Dr. Krystina Ediger.
- Hands-On Workshops – Gain practical skills and strategies to immediately apply in your practice.
- Networking Opportunities – Collaborate with like-minded professionals and co-create the future of simulation in Alberta.
- Dive into sessions that are driving innovation and transforming education.

This year's event will be held in person at the Royal Alexandra in Edmonton as well as virtually. [Learn more and register here.](#) Early-bird deal closes July 1st!

Anthony

Updated Newsletter Process

Submissions can be sent to: natalie.sun@ahs.ca and CC Ruchi Sharma (ruchi.sharma@ahs.ca)

- Submissions will run for a period of **one week**
- Body copy will be edited at the discretion of the editor to optimize communication
- Deadline is **Tuesday at noon**

- **Late** submissions will run in the next edition

For reoccurring submissions, there is a **max two week run** and this must be requested. If you would like to re-run your submission after two weeks, **please submit with updates**.

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