

From: [Sabine Moritz](#)
To: hmrc-L@mailman.ucalgary.ca
Cc: [Lorina Platon](#); [Virginia Gonzales](#); [Pamla Dsouza](#); [Pallavi Noojibail](#); [Charlotte Yester](#); [Loan Tran](#); [Amanda Mauthe](#); [Sara Mahjor](#)
Subject: HMRC Update: booking requests & change requests
Date: August 14, 2020 4:43:45 PM

Hello,

HMRC is seeing an increase in booking requests. Please note that all **booking requests need to be sent to our central email at hmrc@ucalgary.ca**. Appointments are not booked until a booking confirmation is received. HMRC staff in the clinic cannot respond to or confirm booking requests.

We realize that there can be last minute changes to previously confirmed bookings. Please note that all **change requests also need to be sent to our central email at hmrc@ucalgary.ca**.

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Thank you to our HMRC users for your understanding and cooperation.

Best wishes,

Sabine

Sabine Moritz, M.Sc. (Biology), M.Sc. (Research & Evaluation Methods for HCP), CCRP
Director, Clinical, Health Services and Population Health Research
Health Sciences Center, Ground Floor, Room G370
Office: (403) 220 8754, Cell: (403) 975 1092