

Good Afternoon,

In response to the COVID-19 pandemic, HMRC is rolling out the below procedures.

We are monitoring the situation and will inform you if there are changes to these procedures.

Thanks so much for your understanding and compliance. Please let me know if you have any questions.

Heritage Medical Research Clinic – Procedures Related to Coronavirus (COVID-19)

At the time of arranging an appointment time with your research participant/study monitor:

To avoid booking visitors who may be ill with COVID-19, please ask the following screening questions:

- Are you currently experiencing any symptoms of fever or cough or sore throat or other symptoms of respiratory illness?
- Have you travelled outside of Canada within the last 14 days?
- Have you been in close contact with someone with a suspected or confirmed case of COVID-19?

If the answer to any of these questions is YES, advise the visitor that a visit to HMRC cannot be arranged at this time. The visit can be arranged:

- after at least 14 days post travel return
- after at least 14 days post exposure to someone with a suspected or confirmed case of COVID-19
- after a full recovery from the above described symptoms.

If the answers to all of the above questions is NO, inform visitors that if their travel information changes or they are experiencing a fever, cough, sore throat or other symptoms of a respiratory illness on the day of the visit they should call and cancel their HMRC appointment (please provide the HMRC reception number: 403-220 8220 to call).

At the time of arrival in HMRC:

All visitors to HMRC will be asked the following screening questions:

- Are you currently experiencing any symptoms of fever or cough or sore throat or other symptoms of respiratory illness?
- Have you travelled outside of Canada within the last 14 days?
- Have you been in close contact with someone with a suspected or confirmed case of COVID-19?

If the answer to any of these questions is YES, visitors are advised that they cannot be admitted to HMRC at this time.

During a visit in HMRC:

To promote a hygienic environment in HMRC, we have placed hand sanitizers in key areas and have put up reminders about the importance of hand washing.

After usage of HMRC space:

Coronaviruses are eliminated by routine surface cleaning and sanitization. HMRC uses disinfectants which have a wide-spectrum microbial activity and are proven effective against human coronavirus.

HMRC staff and research staff located in HMRC:

HMRC staff and research staff located in HMRC are expected to follow University of Calgary policies related to COVID-19: <https://www.ucalgary.ca/news/covid-19-update-ucalgary-community>

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