## Good Afternoon,

I wanted to follow-up on the incident that occurred this morning in HMRC and update you on the actions taken and next steps planned.

## Actions taken:

- HMRC was closed down (for safety reasons, no card access is available at this stage)
- HMRC will have a pandemic deep clean (date/time of completion to be confirmed)
- COVID 19 testing of the patient is being arranged
- Those involved in the incident have been asked to self-isolate until the COVID status of the patient has been confirmed.

## **Next Steps:**

- The clinic space will reopen once the pandemic clean has been completed (at that stage work spaces can be accessed again)
- We are working on arrangements to offer infusions in another TRW space while the clinic is closed
- Clinic services will resume once the clinic space has been cleaned and once HMRC staffing availability has been confirmed
- Research Pharmacy services remain available, please email
   <u>pharmacy.research@albertahealthservices.ca</u>
   before visiting the pharmacy so you can be given access (UC access to the back door of HMRC is currently disabled).

I would like to thank everyone for their understanding and supportive actions following the incident. I will keep you updated.

Thank you,

## Sabine

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