





# ARE WE READY FOR EARLY PALLIATIVE CARE?

# An Account of the Early Days of an Early and Integrated Palliative Care Initiative

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**CALGARY** 



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About PaCES

Our Team

Our Stakeholders

#### Learn more about PaCES activities

- Measuring current healthcare use
- Engaging oncology clinicians
- Understanding the rural patient experience
- · Developing our early palliative care pathway
- · Evaluating our early palliative care pathway



# **CLICK HERE**

for the early palliative care guideline and pathway!

"I will be forever grateful for the many acts of kindness, both big and small —that reassured both of us that we weren't alone, that others cared, and that her life was honoured and respected to its end."

(PaCES Patient/Family Advisor, on her mother's journey with cancer)

#### Vision:

Improving quality of life for Albertans with advanced cancer

#### Mission:

To provide early and ongoing access to coordinated, comprehensive and compassionate palliative care to improve quality of life for Albertans with advanced cancer

www.pacesproject.ca

www.ahs.ca/GURU



Can we achieve *early & systematic* use of Palliative Care supports and positively impact patient-family and heath care system outcomes?

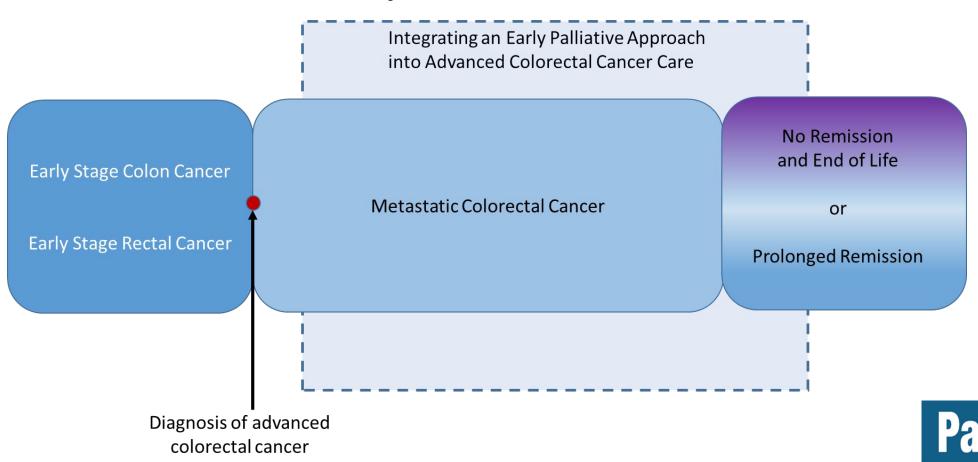
Yes, but....





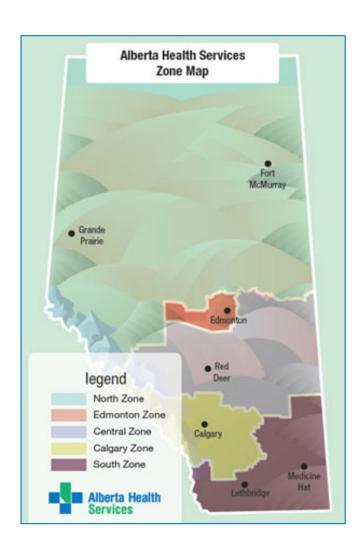
### What do we mean by early?

# A palliative approach to care that occurs concurrently with cancer treatment





# The Problem: Palliative Care has been accessed late in Alberta



**Who:** Colorectal cancer patients

What: Timing of palliative care (PC) access

Where: All AHS Zones

When: Deceased Jan 2011- Dec 2015

**Why:** Examine association health resource utilization

Region of residence at death (AHS Zone)	Median PC duration (days)	Range (days)
All Zones	51.0	0-3220
Calgary	56.0	0-2346
Edmonton	46.5	0-1782
North	40.5	0-1285
Central	29.5	0-1239
South	42.0	1-2155

On average, patient **first** accessed palliative care services **51 days** before death (varies by zone)





# Our goal:

20%





#### Easy to say, harder to do in practice

#### After implementation:

Accessing PC will typically occur one year before end-of-life

Better patient outcomes & healthcare system efficiency

concurrent palliative care

Patients journey (typically 1-2 years)

Endof-life

**Current State:** 

PC access typically occurs two months before end-of-life

Challenge

Identifying patients with advanced cancer via systematic screening

Challenge 2

Diagnosis of metastatic CRC

Normalizing communication about PC as an added layer of support

Challenge 3

Ensuring key elements of early PC are systematically provided

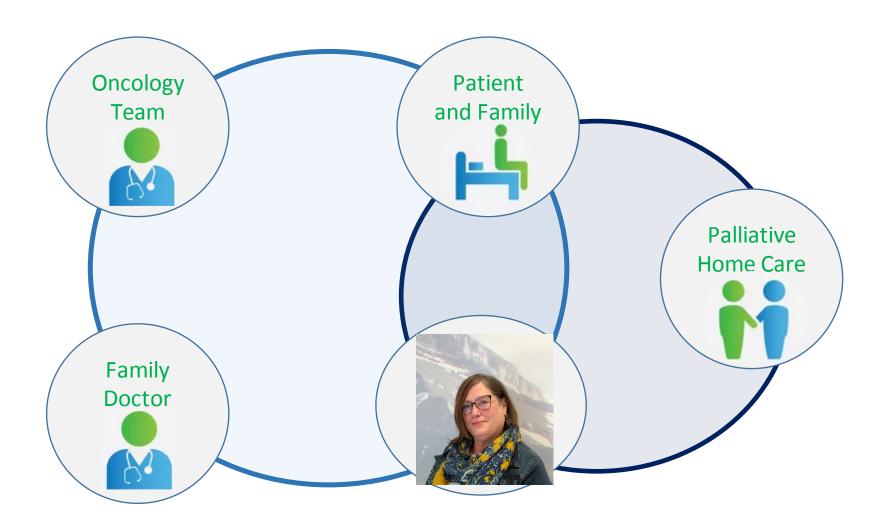
Challenge 4

Ensuring timely access to community-based care and ongoing liaison with family physicians





# Routine Early referral to PC nurse specialist







#### PC Nurse specialist – Jan. to Sept. 2019



47 Referrals

13 Deaths (5 home, 4 hospice, 4 hospital)

34 current (27 as case manager, 7 as consultant)

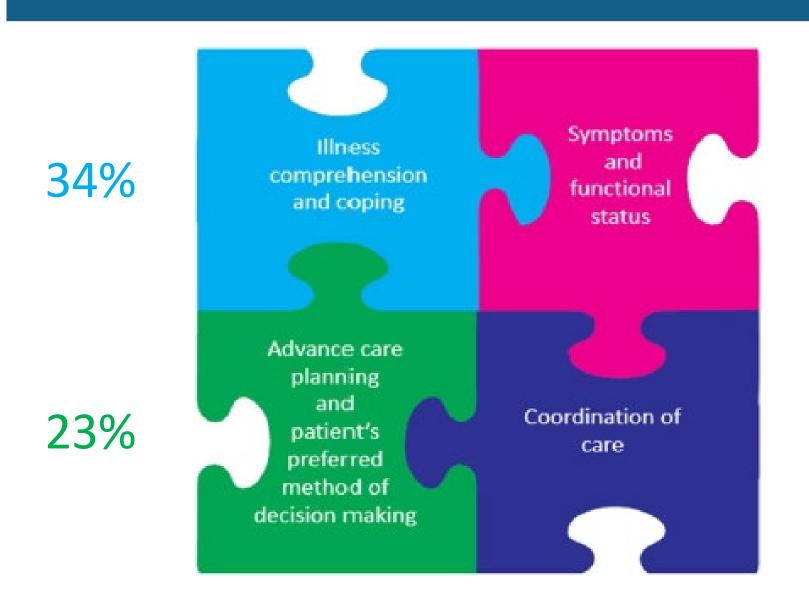


29 /47 "early"





### **Early Palliative care Elements**



30%

13%





# This is Susan...







#### Susan's 4 Elements:

#### Illness Understanding/Coping

- **HISTORY** of dramatic survival 2017 informs Susan's hopes and expectations;
- Worries about mother witnessing "inevitable suffering

#### **Symptoms/Function**

- Pain is tolerable but has deeper meaning
- History of dying friend

#### **HISTORY**

#### ACP/Decision Making

- HISTORY
- Father's death, hidden illness
- Disturbing GCD discussion
- Friend's death in hospital informs Susan's desire to die at home
- Survival experience informs Susan's decision re: Lonsurt

#### **Care Coordination**

- Rural roots, "how things are done," health care and social community **HISTORY**
- Rural PCS as Susan's needs become greater





"Why would I plant a tree in my garden if I didn't expect to see it grow?"





#### **Emerging experience: from patients**

I wish you (PC) had been introduced to us at the very beginning I was afraid to ask what was coming, but it helps to have it out in the open. I feel like I don't have to push those thoughts away all the time.

I'll see you but you can't use the "P" word

We should just get sent to you when we're diagnosed instead of being asked if we want PC

But I don't need home care yet No one has asked me about time and the quality of my life before



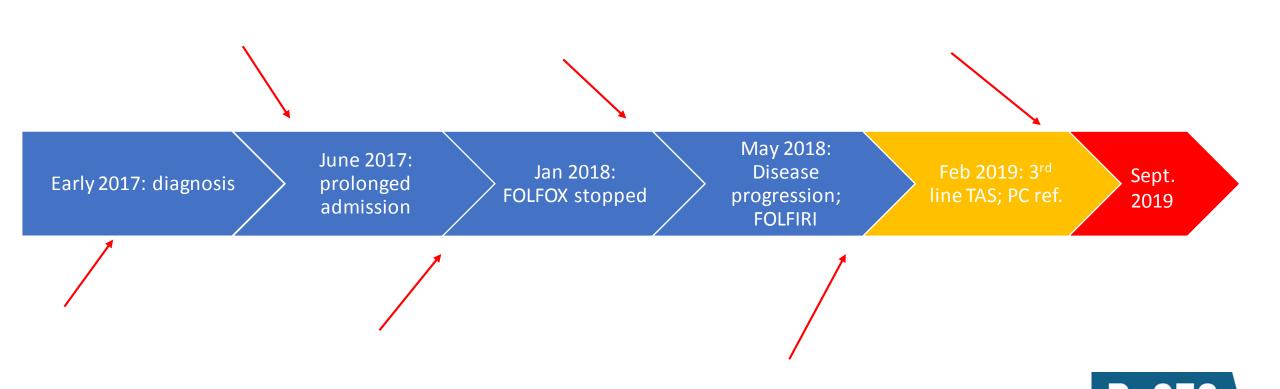


### **Emerging experience: from practitioners**





# Susan's journey:



PALLIATIVE CARE EARLY AND SYSTEMATIC



# **Essential learnings:**

- PRESENCE
- LANGUAGE
- ONGOING CONVERSATION
- CULTURAL SHIFT

