

University of Alberta Hospital

The Team

- Pat Lynkowski: Executive Director
- Thomas Jeerakthil: Stroke Neurologist
- Shy Amlani: Manager, Edmonton Stroke Program
- Karen Latoszek: Patient Care Manager, Emergency Services
- Bill Sevcik: Emergency Physician Chief
- Linda O'Hara: Manager, Specialty Imaging
- Bill Anderson: Medical Director, DI
- Dale Weiss: Executive Director, EMS Operations
- Alison Kabaroff: Medical Director, EMS
- Michael Bullard: ED, Medical Lead
- Herbert Manosalva Alzate: Stroke Fellow
- Margaret Dymond, RN: Nurse
- Mary-Lou Halabi: Stroke Services Coordinator

Changes Implemented

- Team approach with EMS, Charge Nurse, Triage Nurse, A-Pod Staff, and the Stroke Team
- Created poster for the Stroke Emergency Team with easy to follow process for Acute Stroke patients (see below)
- Education of ED staff by Dr. Jeerakathil and stroke fellows
- Giving tPA in CT Scanner
- STAT lab work process created
- Distribution of monthly DTN data
- Reward Pins given to all staff that were involved with a treatment under 30 minutes
- Swarm process

Median DTN ≦ 30 min!

"The UAH ED has become very efficient at swarming the patient suffering from an acute stroke. We are skilled and once. In addition to the speed with which we conduct our of our team for the excellent care that we provide to our

Julie Tinker, RN

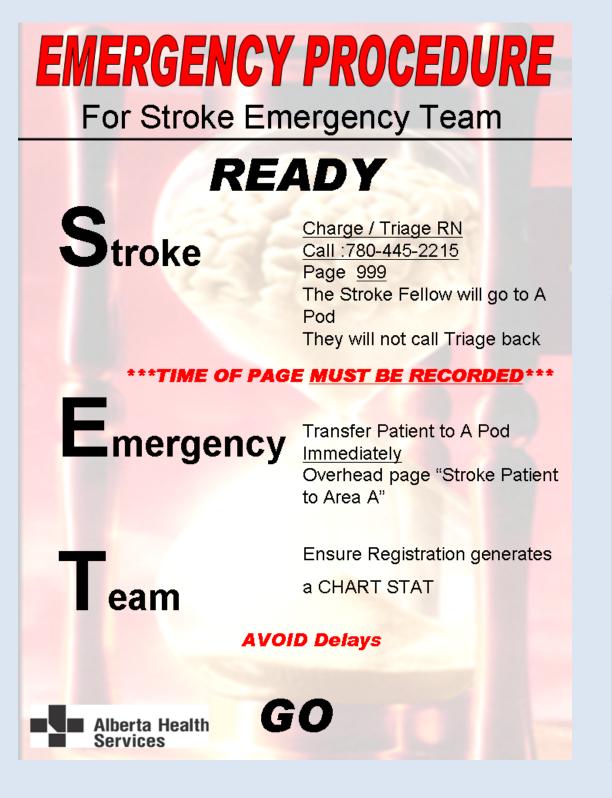
proficient at completing numerous tasks and assessments at medical treatment, we also offer kindness and reassurance to patients and families in a scary situation. I am very proud patients suffering from stroke".

EDM Zone Stroke Ambulance is coming



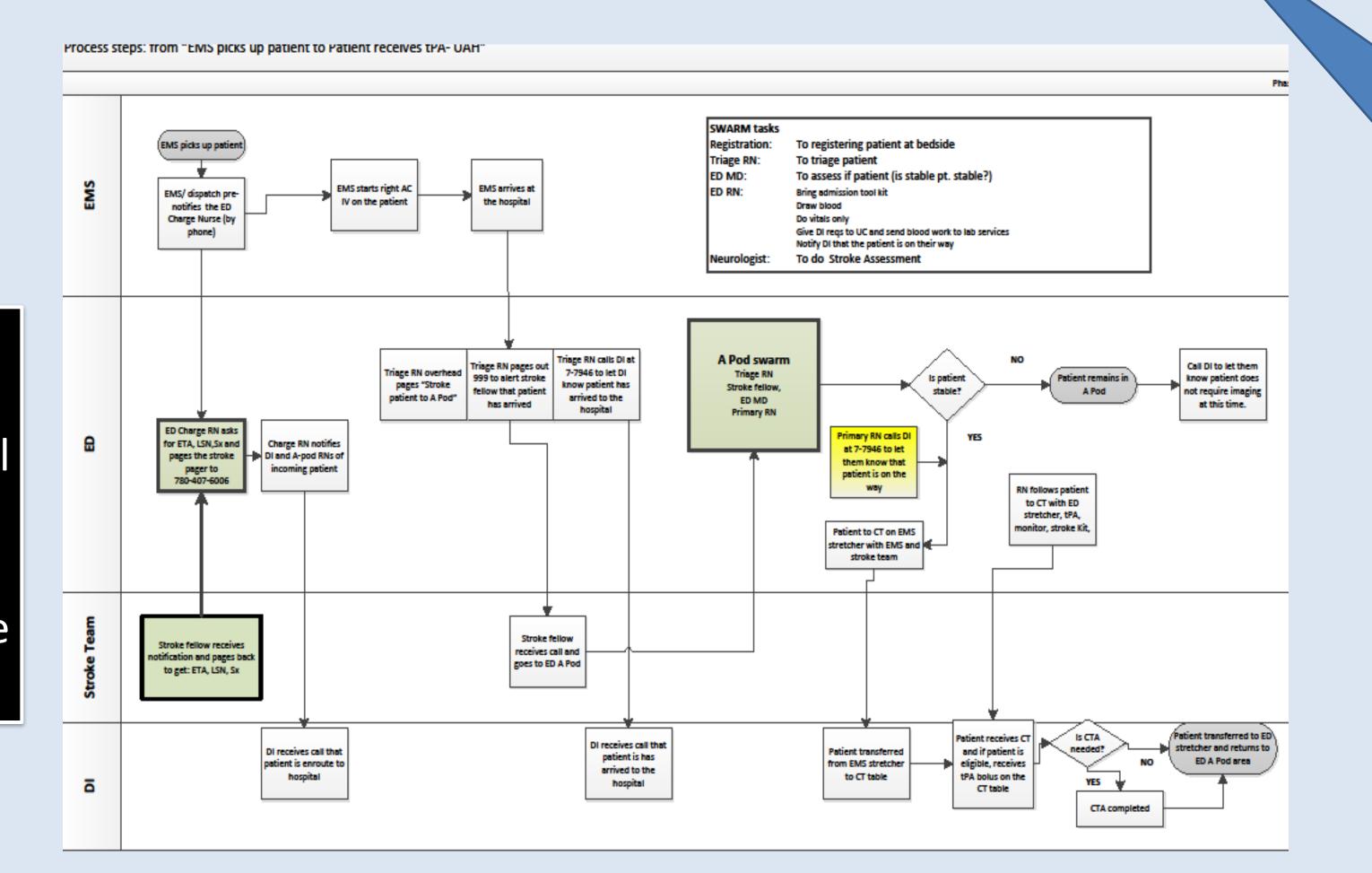


Our Stroke Heros EMS-Charge Nurse-Triage Nurse-A Pod Staff-Stroke Team





Care



"I have noticed a positive change at the U of A ED regarding strokes and TPA administration. I feel we have a greater sense of teamwork and efficiency with the implementation of the SWARM process. Previous to SWARM, I feel like we felt a sense of hesitancy and uncertainty in our stroke process. Having clear guidelines has created a more confident and competent level of care for so many stroke victims."

Kimberly Gilbertson, RN







