

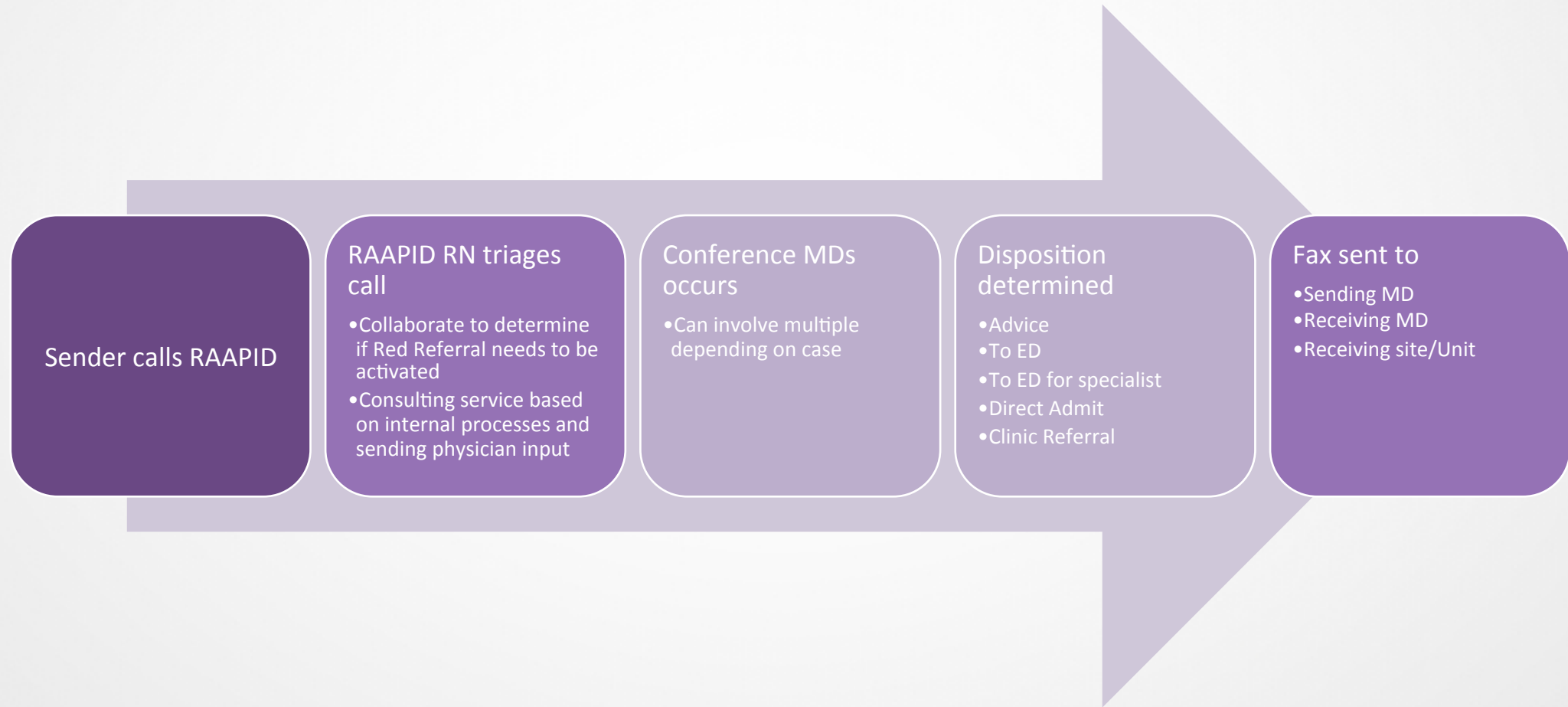
# **DTN – Interfacing with RAAPID**

John Montpetit – Director

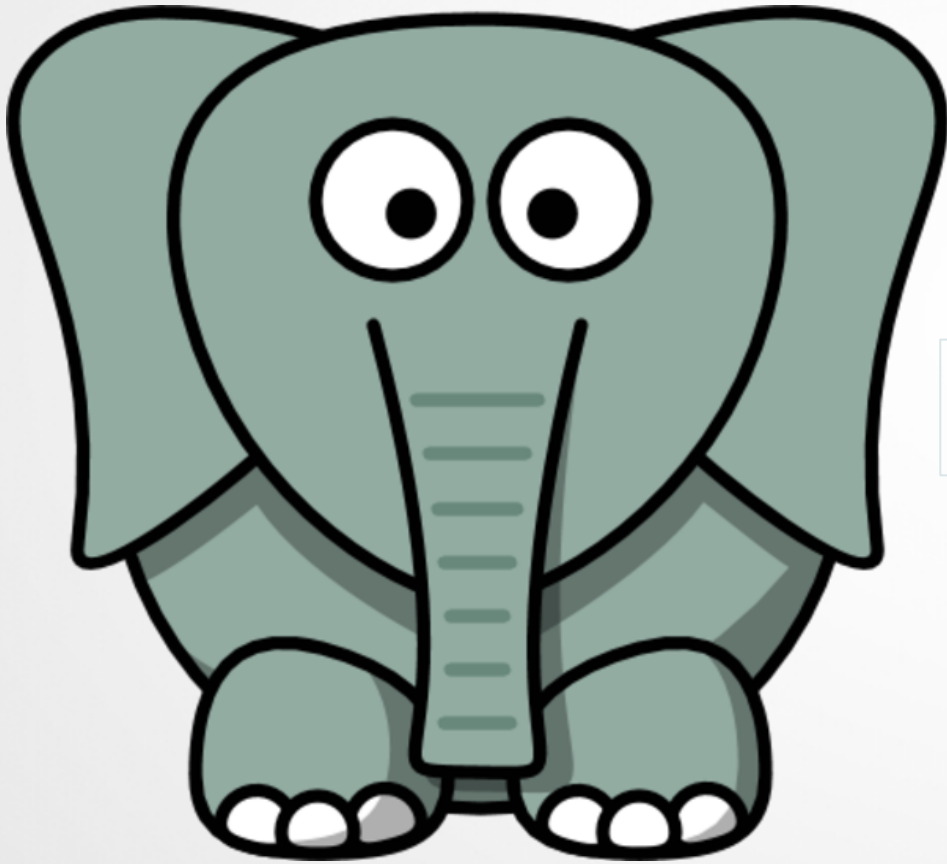
Doug Burke – Manager (RAAPID South)

Keith Carlson - Manager (RAAPID North)

# The RAAPID Referral Process



# The elephant in the room...



Why can't a nurse call RAAPID?



# Changing with the times!!!

## Current State

- Focus on MD to MD consult
- RAAPID has experienced gaps in information collection

## Transitional/Future State

- Recognition that the referral process has multiple phases
- Working closer with non-MD practitioners
- Recognition that rural and regional facilities have a varied staff mix and resources

# RAAPID Work at a glance...

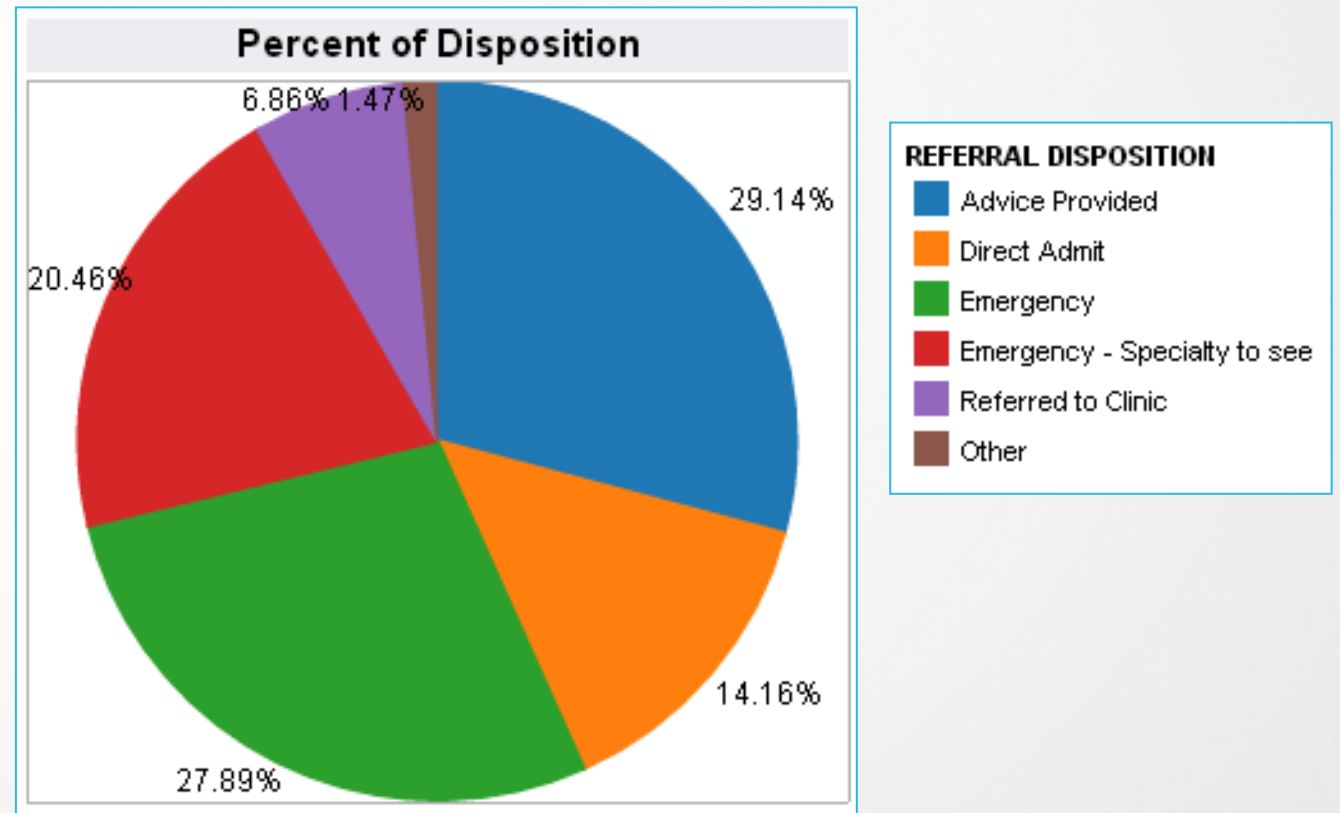
Date: Nov 2014-Oct 2015

Total Referrals = 51,171

## Top 5 services

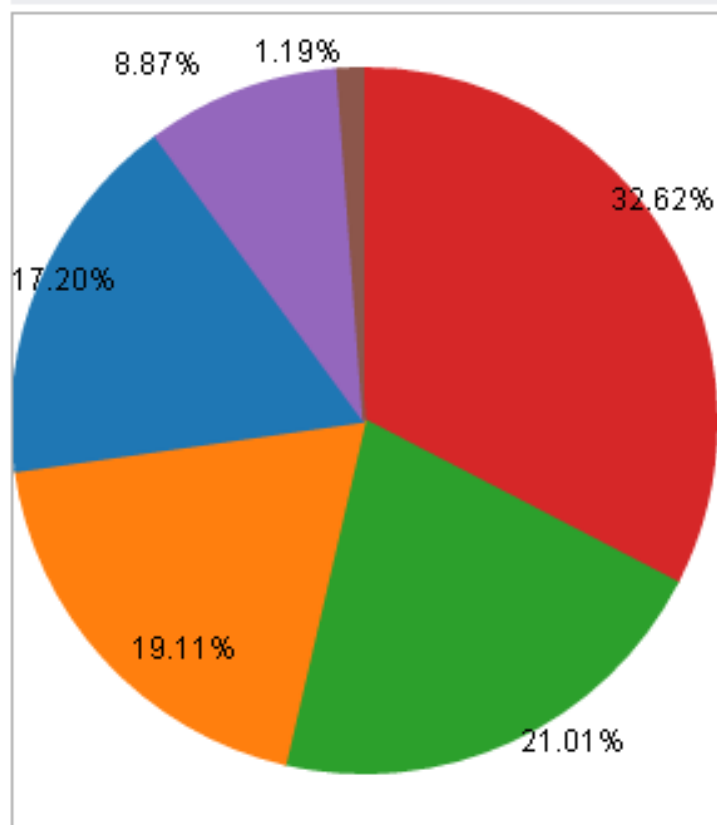
Emergency, Cardiology, Peds  
Emergency, Ortho, Gen Surg

Stroke is # 12



**ZONE**

- NORTH
- EDMONTON
- CENTRAL
- CALGARY
- SOUTH
- OTHER

**Percentage of each sending zone**

**Grand Total**

1,680

**RAAPID ZONE**

- ☒ (All)
- ☐ RAAPID NORTH
- ☐ RAAPID SOUTH

**SERVICE**

(Multiple values)

**Data for Month of:**

- ☐ (All)
- ☐ 2014-10
- ☒ 2014-11
- ☒ 2014-12
- ☒ 2015-01
- ☒ 2015-02
- ☒ 2015-03
- ☒ 2015-04
- ☒ 2015-05
- ☒ 2015-06
- ☒ 2015-07
- ☒ 2015-08
- ☒ 2015-09
- ☒ Last Month

SERVICE	ZONE						Grand Total
	NORTH	EDMONTON	CENTRAL	CALGARY	SOUTH	OTHER	
Stroke - Pre Hospital			2				2
Stroke - Telestroke	240	124	119		1	10	494
Stroke / TIA	308	229	200	289	148	10	1,184
<b>Grand Total</b>	<b>548</b>	<b>353</b>	<b>321</b>	<b>289</b>	<b>149</b>	<b>20</b>	<b>1,680</b>

# What can RAAPID offer?

## Non-PSC/Pre-hospital Call

Liaise/conferencing with:

- PSC MD
- Stroke MD
- Transport MD

Send demographic/case information to the PSC charge nurse/admitting (pre-notification)

## PSC Call

Liaise/conferencing with:

- Stroke MD
- Transport MD
- EMS dispatch (including STARS Link Center)

Send demographic/case information to the CSC charge nurse/admitting



**DELIVER TO TRIAGE ASAP**  
**Patient Referral Notice**

Date: November 06, 2015

Time: 12:05

The following patient will be arriving at your ED, details as follows:

<b>Last Name:</b> Jones	<b>First Name:</b> Misses	<b>Provincial Health #:</b> 999999999	<b>Coverage Province:</b> Alberta	<b>DOB:</b> 6-Nov-1960	<b>Age:</b> 55	<b>Gender:</b> Female
<b>Street Address:</b> 1 CVA Lane			<b>City:</b> Hinton	<b>Province:</b> Alberta	<b>Postal Code:</b>	<b>Home Phone No:</b> 587-555-5555
<b>Sending Physician:</b> Swanepoel, Abraham		<b>PRA CID :</b> 986150208	<b>Physician Phone Number :</b> 1-780-852-4885		<b>Physician Fax Number :</b> 1-780-852-3328	
<b>Sending Site :</b> Jasper Healthcare Centre				<b>Sending Site Fax Number :</b> 1-780-852-8552		
<b>Patient Notes:</b> R/O Stroke Presented today with facial droop, slurred speech x 2 hours LSN 0600 this morning VSS - 116/78, 88bpm, 98% on RA  Plan: To Hinton ED for CT Dr. Smith in Hinton aware						
<b>Isolation:</b>	No					
<b>ETA:</b> 0 hours 30 minutes			<b>Mode of Transport:</b>			
<b>Accepting Svc/Unit:</b> Emergency			<b>Referral Taken By:</b> Cote, Erin			



Thank you!