

A deviation from generally accepted performance standards (GAPS) that...

Serious Safety Event

- Reaches the patient
- Results in moderate to severe harm or death.

Precursor Safety Event

- Reaches the patient
- Results in minimal harm or no detectable harm

Precursor Safety Events

Near Miss Safety Event

- Does not reach the patient
- Error is caught by a detection barrier or by chance

Near Miss Safety Event

SEC

Safety
Event
Classification

 HPI

The SEC Algorithm



Was there a deviation from generally accepted performance standards (GAPS)?

Yes

Not a Safety Event

Did the deviation reach the patient?

No

Did the deviation cause moderate to severe harm or death?

Yes

Serious Safety Event

No

Near Miss Safety Event

Precursor Safety Event

Identifying Deviations from GAPS
 Deviations from generally accepted performance standards are determined by comparing actual performance to expected performance. *Internal practice expectations do not always reflect industry practice expectations in protecting workers from harm.* Consideration of performance expectations should include external as well as internal sources such as:

- Internal policies, procedures, or protocols
- Nationally recognized best practices and standards of care
- Industry-imposed practice mandates and requirements
- Professional practice standards
- Objective review by other experts
- Organization's obligation to best protect the worker from harm

If any of the above are answered yes, proceed with safety events classification.

Considering "Known Complications"

A known complication is an adverse outcome supported in literature as a potential risk related to a procedure, treatment, or test that is not present before the patient care encounter and occurs as a result of patient care.

If an event is perceived to be a known complication, the Known Complications Test can be used to confirm the event as a complication and to determine if providers did everything possible to prevent the negative outcome. If the patient experienced a "known complication," consider the following:

1. Was the procedure, treatment, or test appropriate and warranted based on nationally recognized standards of care?
2. Was the complication a known risk, was it anticipated before to procedure, and was the standard of care applied to mitigate the risk?
3. Was the complication identified in a timely manner (i.e. at the time of the occurrence)?
4. Was the complication treated according to the standard of care and in a timely manner?

If the answer to all 4 questions is yes, the event is considered a known complication and not a Safety Event. If the answer to any question is no, the event is a Safety Event. Proceed in defining the classification based on the level of harm to the patient.

HPI Safety Event ClassificationSM (SEC) Levels of Harm

Safety Event classification applies if a deviation from Generally Accepted Performance Standards (GAPS) causes, or results in, the event

Serious Safety Event		Code	Level of Harm	Description
SSE 1	Death			<p>A deviation in GAPS resulting in death</p> <p>A deviation in GAPS resulting in critical, life-changing harm with no expected change in clinical status; includes events resulting in permanent loss of organ, limb, or vital physiologic or neurologic function</p> <p><u>Example</u></p> <ul style="list-style-type: none"> - Wrong site procedure resulting in removal of healthy limb - Missed diagnosis of stroke resulting in permanent impairment - Uterine rupture resulting in loss of uterus - Anoxic brain injury resulting in permanent brain damage - Incorrect radiologic contrast dosing resulting in need for permanent dialysis
SSE 2	Severe Permanent Harm			<p>A deviation in GAPS resulting in significant harm with no expected change in clinical condition yet not sufficiently severe to impact activities of daily living or business functioning; includes events that result in permanent reduction in physiologic reserve, disfigurement, and impaired or altered sense of function</p> <p><u>Example</u></p> <ul style="list-style-type: none"> - Incorrect radiology contrast dosing resulting in reduced renal function - Inadvertent injury to spleen during abdominal surgery requiring removal of the spleen - Delay in treatment of limb ischemia requiring fasciotomy that results in minimal loss of function but disfiguring scars - Inappropriate intra-arterial medication injection resulting in loss of a finger, other than the thumb or 2nd finger which may qualify the event as SSE 2
SSE 3	Moderate Permanent Harm			<p>A deviation in GAPS resulting in critical, potentially life-threatening harm yet lasting for a limited time with no permanent residual; requires prolonged transfer to a higher level of care/monitoring, transfer to a higher level of care for a life-threatening condition, or an additional major surgery, procedure, or treatment to resolve the condition</p> <p><u>Example</u></p> <ul style="list-style-type: none"> - Induced condition that requires resuscitation - Unrecognized fluid overload that progresses to pulmonary edema requiring transfer to the ICU for treatment - Failure to diagnose respiratory insufficiency resulting in temporary intubation where earlier recognition of the condition would have avoided the intubation - Preventable fall with hip fracture that requires surgical repair - Retained object that requires return to the operating room
SSE 4	Severe Temporary Harm			<p>A deviation in GAPS resulting in significant harm lasting for a limited time; requires a higher level of care/monitoring or an additional minor procedure or treatment to resolve the condition</p> <p><u>Example</u></p> <ul style="list-style-type: none"> - Failure to treat a low potassium level that results in an arrhythmia requiring administration of intravenous anti-arrhythmic drug, but with continued arrhythmia requiring extended monitoring and a higher intensity of care - Incorrect dose of dilaudid for pain resulting in over-sedation and requiring transfer to ICU for treatment and monitoring after narcotic was ineffective in treating - Failure to routinely assess IV site resulting in an infection at IV site or (septic phlebitis) requiring extensive surgical incision and drainage to resolve - Incision made on the right knee instead of the left knee during an scheduled knee replacement surgery
SSE 5	Moderate Temporary Harm			

Code	Level of Harm	Description
PSE 1	Minimal Permanent Harm	<p>A deviation in GAPS resulting in minor harm with no expected change in clinical status; requires little or no intervention</p> <p><u>Example</u></p> <ul style="list-style-type: none"> Inadequate protection of ulnar nerve during an operation resulting in numbness of 4th and 5th fingers Excess radiation therapy resulting in skin color change in non-critical cosmetic area
PSE 2	Minimal Temporary Harm	<p>A deviation in GAPS resulting in minor harm lasting for a limited time only; requires little or no intervention</p> <p><u>Example</u></p> <ul style="list-style-type: none"> Failure to assess IV site resulting in bruising or swelling Retained sponge in vaginal cavity found and removed during office exam and resulting in no or minor infection Administration of low dose insulin to a non-diabetic patient requiring only a glucose check and drink of orange juice Incorrect dose of dexamet for pain resulting in over-sedation and narcotic resuscitation with immediate resolution An anesthetic nerve block was performed on the right knee instead of the left knee in a scheduled knee replacement surgery before it was realized the wrong side had been anesthetized
PSE 3	No Detectable Harm	<p>A deviation in GAPS that reaches the patient yet without ability to determine the existence or fact of harm, yet harm may exist; includes events where the onset of harm may occur later in time</p> <p><u>Example</u></p> <ul style="list-style-type: none"> Procedure performed with un-sterile instruments with no detectable post-procedure complications or infection Inappropriate technique resulting in lesion coronary artery stent into systemic circulation with no evidence of limb or organ ischemia
PSE 4	No Harm	<p>A deviation in GAPS that reaches the patient yet results in no harm, with sufficient information available to determine that no harm occurred</p> <p><u>Example</u></p> <ul style="list-style-type: none"> Transfusion of blood intended for another patient yet of the correct blood type Administration of an adult dose of vitamin K to a full term newborn infant with no resulting damage
NME 1	Unplanned Barrier Catch	<p>A deviation in GAPS that passes through all error detection barriers and does not reach the patient because it is caught by chance or a barrier not designed into the system</p> <p><u>Example</u></p> <ul style="list-style-type: none"> Family member who reminds of a known medication allergy immediately before the medication is to be administered to the patient Environment Services Associate points out the race to perform a time out prior to a bedside procedure resulting in awareness that the procedure was about to be performed on the incorrect limb Food Services Associate notices pills in waste basket, thrown away by the patient, and alerts the patient's nurse who ensures medication administration
NME 2	Last Strong Barrier Catch	<p>A deviation in GAPS that passes through early error detection barriers and is caught by a last strong error detection barrier designed into the system</p> <p><u>Example</u></p> <ul style="list-style-type: none"> Medication error caught by nurse performing "5 Rights" prior to administration Wrong patient brought to the OR and identified during the team time out
NME 3	Early Barrier Catch	<p>A deviation in GAPS that is caught by an early error detection barrier designed into the system's defense in depth</p> <p><u>Example</u></p> <ul style="list-style-type: none"> Medication error identified when a contraindication alert fires in the pharmacy order entry system During bedside shift change report, care team identifies that multiple IV lines in a complex ICU patient are not labeled and makes the correction to minimize risk of confusion