

## **Connect Care**

## Clinical Inquiry Newsletter – August 2022

**Introducing the Clinical Inquiry Newsletter!** A quick way to catch up on the latest progress for **Research** and **Analytics** functionalities within Connect Care. Watch for this newsletter coming to you on a monthly basis. You can also find this information in the Clinical Inquiry Blog located on SharePoint.

# RESEARCH – Research Staff ILT: Training Dates

- Monthly training sessions for sites live in Connect Care continue to be offered.
- Training dates for Launch 5 have been added and enrollment instructions have been emailed to end users requiring training.

### RESEARCH – Upcoming Research Webinars to Support Launch 5 Research End Users

The Connect Care Support for Research Team has prepared a series of readiness webinars intended for researchers going live into Connect Care during Launch 5. Researchers already using the system are also welcomed to join. If you haven't been receiving regular invitations and communications from the team, please send a request to: cc.research@ahs.ca to be added to the distribution list.

### Upcoming events include:

- Research Super User Town Hall: August 31<sup>st</sup>, 2022
- Oncology Research
   Conversion Webinar: Sept 6<sup>th</sup>, 2022
- Research Conversion Webinar: Sept 19<sup>th</sup>, 2022

Please note, the sequencing of these readiness webinars, are scheduled to occur in conjunction of training and other Connect Care implementation activities.

## RESEARCH – Research Conversion Classroom:

- Virtual Research Conversion Classroom sessions will run as per the following:
  - Oncology Research Conversion:
    - September 26<sup>th</sup> to September 29<sup>th</sup>
    - October 3<sup>rd</sup> to October 7<sup>th</sup>
  - Non-Oncology Research Conversion:
    - October 17<sup>th</sup> to October 21<sup>st</sup>
    - October 24<sup>th</sup> to October 28<sup>th</sup>
  - TIME:
    - > 0830h to 1030h
    - Maximum of 15 attendees per session
  - Virtual office support 30 minutes in the afternoon each day.

# Research Conversion Classroom Logistics:

- Details on how to register and get ready for Research Conversion will be shared during the Research Conversion Webinars.
- 2. At least ONE team member per study must sign up for a virtual conversion classroom session to complete conversion activities for your studies
- All team members must complete the self-directed Research Conversion e-learning on MLL
- Have a back-up plan in case your delegate is unable to attend the virtual conversion classroom
- 5. Test your Connect Care login

### REPORTING and ANALYTICS Reporting Power User Course Streamlined!

The streamlined and improved Epic - Reporting Power User Instructor Led Training session will be delivered in 4.25 hours starting Aug 8, 2022. The course continues to build reporting skills as users explore more advanced topics to meet their needs:

- Finding the right data
- Adding display columns
- Creating summaries
- Sharing reports and results
- Modifying the Appearance of Results to make data pop-out
- Organizing Reports

Emails have been sent to affected learners to inform them about the change. All changes to roles and training are reflected in the Connect Care Roles & Training Courses Catalogue.

### Epic - Fall Upgrade 2022

Connect Care will undergo an update in September. The update comes with many new features and updates to existing features. To find out how this upgrade affects the reporting tools in Connect Care, go to MyLearningLink and register to review the Epic Fall Upgrade - 2022 e-module. The module provides a review of general upgrades applicable to all end users, then allows you to choose to review specific applications. Reporting enhancements can be viewed by selecting Cogito (reporting) from the menu screen. To provide an opportunity to see and practice the changes the PLY environment has also been updated using the training logins: PLY Login - Basic Reporting User (albertahealthservices.ca)

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### RESEARCH - EPIC/Connect Care Fall 2022 Upgrade

The Connect Care Fall 2022 upgrade goes live on September 8<sup>th</sup>, there will be eLearning's available to review regarding the upcoming changes. End Users will view updates affecting all applications, as well as content affecting their specific applications. Select 'Research' to review upgrades within Connect Care.

- Time required to complete course 30 minutes
- Pass Criteria View All Slides

### RESEARCH - Simulation End User Proficiency Assessment (SEUPA) Assessment Reminders

Once research end users have completed their eLearning courses and their Research Staff Instructor Led Training, they will be required to complete a proficiency assessment to gain access to Connect Care. If you do not pass on the first try, you will be able to take the assessment again.

**Please Note:** SEUPA Projects assess learners' knowledge of workflows to ensure efficient and accurate use of the Connect Care (Epic) system. **SEUPA Projects are completed in the Epic Exam Environment.** 

- Course Prerequisites
  - o Epic Research Staff ILT
  - o Required Organizational Learning (ROL) Infocare; On Our Best Behaviours
- Time required to complete course 20 to 60 minutes
- Pass Criteria 80%
- Course Requirements To obtain access to Connect Care, you must pass this SEUPA (Simulation End User Proficiency Assessment).
- For more information, please review
  - Simulation End User Proficiency Assessment SEUPA FAQs (albertahealthservices.ca)

### **RESEARCH – Important Resources**

For further reading on Connect Care Inquiry and Research, please review the following:

- Getting Started with Connect Care for Research
- CC Research Coordinator Checklist:
  - List of steps your study team may need to take in order to get ready for Connect Care.
- CC Research Training Requirements and Sequencing:
  - o Information on the training requirements and sequencing for the Research module in Connect Care.
- CC Research Clinical Department and Service Area Tip Sheet Apr2021.pdf (albertahealthservices.ca)
- Connect Care Charting Etiquette:
  - This document provides you with the Connect Care expectations for research in terms of which workflows are expected to be completed in system, why it is important to do so and how they can be completed.
- Connect Care Glossary
- Provincial Health System Access Home (albertahealthservices.ca)
  - All research stakeholders (including non-AHS employees) can access an assortment of Connect Care research-related information.

### **REPORTING and ANALYTICS – Training Update and Reporting Resources**

Introduction to SlicerDicer ILT is now available on MyLearningLink. Register today!

- Connect Care Reporting Training Poster
- Connect Care In-system Reporting Resources (albertahealthservices.ca)

Any questions, comments, or requests, please contact:

ConnectCare.ReportingSupport@ahs.ca OR connect.carelearning@ahs.ca





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### REPORTING and ANALYTICS: Epic - Fall Upgrade 2022 - continued...,



**New Sections** 

Along with this upgrade, there will be changes to the 'My Reports' activity in Connect Care. This slide from the Cogito section of the e-module on MLL provides information about this change. This is one of many changes/enhancements to the Cogito tools and functions in Connect Care!

### **Executive Launch Dashboard**

The Executive Web Launch Dashboard is specifically designed to assist Executive Operations Leaders (SOO, ED, CMIO Leads) with monitoring the success of Launch. The dashboard contains high-level metrics across a number of applications areas to provide an at-a-glance view of key information for early identification of launch/adoption issues. The dashboard contains information for all sites launched on Connect Care and allows for easy comparisons between sites and waves.

The Analytics Catalog Is More Organized with

Launch 5 Senior Operating Officers, Senior Program Leads, and Executive Directors have been identified and assigned the Executive Operations/CMIO Leads role centrally by the Connect Care Project team. They will receive notification and information about Orientation sessions, specific for their role, by email.

Anyone else (Mangers, Directors, etc.) needing access to this dashboard, should have the *Clinical View Only with Basic Reporting* role assigned and complete the required training and assessments. More information can be found in the Course Catalogue.

Orientation sessions will be offered September 26 and 28. Please email Carrie Farnell @ <u>carrie.farnell@ahs.ca</u> for an invite to one of the two sessions, below.

General Sessions – dates/times
Monday Sept. 26
2:00-3:00
Wednesday Sept. 28
9:00-10:00

For more information about the metrics available on the Executive Web Launch Dashboard, please consult the Executive Launch Web Dashboard Guide.

For questions about the dashboard, please contact us at ConnectCare.ReportingSupport@ahs.ca.

For questions regarding role assignment please reach out to Connect Care Learning Connect.CareLearning@albertahealthservices.ca

