

Connect Care

Clinical Inquiry Newsletter – July 2022

Introducing the Clinical Inquiry Newsletter! A quick way to catch up on the latest progress for **Research** and **Analytics** functionalities within Connect Care. Watch for this newsletter coming to you on a monthly basis. You can also find this information in the <u>Clinical Inquiry Blog</u> located on SharePoint.

RESEARCH – Training Reminders

Upcoming Research Webinars to Support Launch 5 Research End Users

- The Connect Care Support for Research Team has prepared a series of readiness webinars intended for researchers going live into Connect Care during Launch 5, on November 6th, 2022. Researchers already using the system are also welcomed to join. You can sign up by sending a request to: cc.research@ahs.ca.
- Upcoming events include:
 - Introduction to Research Conversion: Part 1
 - Research Conversion: Part 2
- Please note, the sequencing of these readiness webinars, are scheduled to occur in conjunction of training etc.

Research Staff ILT: Training Dates

- Monthly training sessions for sites already live in Connect Care are continued to be offered.
- Training dates for Launch 5 have been added and enrollment instructions have been emailed to end users requiring training.
- In anticipation of Launch 5, schegistrar training for some end users may be required. Communication will be sent in the coming weeks once those individuals have been identified.

RESEARCH – Research Coordinator Learning Home Dashboard

Are you a research coordinator that needs help or more information about research functionality and workflows in Connect Care? Access this dashboard as it contains links to resources and training materials such as research guides and tip sheets, general resources for ordering in Connect Care, resources on reporting, etc.

RESEARCH – Important Links

For further reading on Connect Care Inquiry and Research, please review the following:

- Getting Started with Connect Care for Research
- CC Research Coordinator
 <u>Checklist</u>: List of steps your study team may need to take in order to get ready for Connect Care.
- CC Research Training
 Requirements and Sequencing:
 Information on the training
 requirements and sequencing for
 the Research module in Connect
 Care.
- <u>Clinical Department Research</u> <u>Readiness Tip Sheet</u>
- Connect Care Charting Etiquette:
 This document provides you with the Connect Care expectations for research in terms of which workflows are expected to be completed in system, why it is important to do so and how they can be completed.
- Connect Care Glossary

Questions? CC.Research@ahs.ca and/or ConnectCare.ReportingSupport@ahs.ca

- Connect Care Frequently Asked Questions
- Provincial Health System Access
 All research stakeholders (including non-AHS employees) can access an assortment of Connect Care research-related information.

REPORTING and ANALYTICS Project to decommission Crystal Reports

As of January 2024, Epic will no longer support Crystal Reports in Connect Care. Crystal Reports may either be discontinued or replaced, depending on utilization. Effective immediately, no new Crystal Reports will be developed. Other in-system reporting tools will be used instead: Reporting Workbench, Reporting Workbench SQL, Components, Radar Dashboards, and SlicerDicer.

Crystal Reports will be decommissioned in four phases, starting with the discontinuation of 1318 unviewed (in the last 12 + months) reports by the end of July 2022. The remaining 510 reports have been divided into three portions and identified for discontinuation and possible replacement coinciding with Launches 5, 6, and 7.

Additional communication will be provided to Crystal Report users in advance of the removal of a recently used Crystal Report. This will include information about which Reporting Workbench report, Radar Dashboard, dashboard component or SlicerDicer session can be used as a replacement.

Watch for additional information including a list of Crystal Reports and dates for removal in fall 2022.

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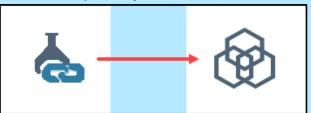


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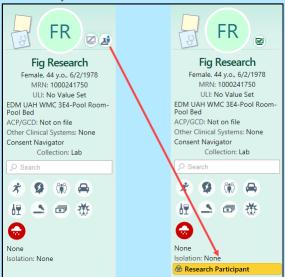
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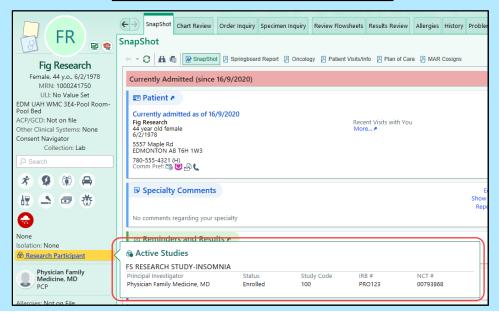
RESEARCH - The Research Icon has a New Look - effective, September 2022!

- To make it easier to identify Research patients, activities, and information, the Research icon now features three interlocking hexagons and replaces the Erlenmeyer flask.
- The 3 interlocking hexagons are meant to represent patient care, clinical research, and education.



• A new Research Participant status line replaces the notification icon in Storyboard to help identify whether a patient is associated with a research study. Hover over the status line to see a summary of the studies.











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REPORTING and ANALYTICS: Project to decommission Crystal Reports cont'd...,

If a user needs to use a Crystal Report that is no longer available, they can submit a request to the Enterprise Business Intelligence queue <u>online</u> or by calling 1-877-311-4300 (Service Now/Service Desk) and the report can be recreated using another reporting tool.

Link to Bulletin on Insite: Crystal Report Decommission Project Bulletin (albertahealthservices.ca)

Access Reporting Training as needed:

- 1. Connect Care Reporting Training Poster
- 2. Connect Care In-system Reporting Resources (albertahealthservices.ca)

Questions? Please contact: ConnectCare.ReportingSupport@ahs.ca

REPORTING and ANALYTICS: XGM 2022: Cogito Infrastructure and Machine Learning Ideas - Voting

The votes are in! A small group of Reporting and Analytics stakeholders including: IT, Clinical Operations, CMIO, and AHS Data & Analytics – met to shortlist the Cogito Machine Learning ideas. Our ten votes were submitted by the June 30 deadline and included the following:

Idea	#
Orders data model for SlicerDicer	49439
Ability to sort is missing from summary report	53932
SlicerDicer access auditing	49157
SlicerDicer: field in FDS record for "Supported Custom Data Models"	53446
Remove Cogito SQL query character limit	53461
Increase 10K record return limit for using explore visualizations in RWB/RW-SQL	55834
Add combo chart type to SlicerDicer visual options	53711
Grey out date range when no over time parameters using it	48941
Creating favorites in display columns	55455
SlicerDicer to export measure functions without PHI	50531

To view more information about these and other ideas, as well as to submit ideas, go to: https://ideas.epic.com

REPORTING: Updates

Please click on this link for more information, steps and screenshots addressing the updates listed below.

- 1. Additional information in the IP COVID-19 Documentation, Order, Isolation, IPC Status for Login Department [1354112] report makes monitoring symptom checking easier!
- 2. The AHS Patient RHRH [105475] Reporting Workbench column is now available! This new column allows any Connect Care Reporting Workbench report to show the legacy RHRN from SCM.

REPORTING and ANALYTICS – Training Update and Reporting Resources

Introduction to SlicerDicer ILT is now available on MyLearningLink. Register today!

- Connect Care Reporting Training Poster
- Connect Care In-system Reporting Resources (albertahealthservices.ca)

Any questions, comments, or requests, please contact:

<u>ConnectCare.ReportingSupport@ahs.ca</u> **OR** <u>connect.carelearning@ahs.ca</u>

