



**Introducing the Clinical Inquiry Newsletter!** A quick way to catch up on the latest progress for **Research** and **Analytics** functionalities within Connect Care. Watch for this newsletter coming to you on a monthly basis. You can also find this information in the [Clinical Inquiry Blog](#) located on SharePoint.

### RESEARCH – Training Reminders

#### Upcoming Webinars to Support Launch 5 Research End Users

- The Connect Care Support Team for Research will offer a series of readiness webinars intended for research teams conducting studies at AHS sites going live in Connect Care during Launch 5. Research teams already using the system are welcome to join. You can sign up by sending a request to: [cc.research@ahs.ca](mailto:cc.research@ahs.ca).
- Upcoming events include:
  - ❖ General Introduction of Research in Connect Care
  - ❖ A Day in the Life of a Research Coordinator
  - ❖ A Day in the Life of a Principal Investigator
  - ❖ Introduction to Research Conversion: Part 1
  - ❖ Research Conversion: Part 2
- Please note the sequencing of these webinars occur in parallel with training.

### Research Staff ILT: Training Dates

- Monthly training sessions for new staff at sites already live in Connect Care continue to be offered.
- Launch 5 training dates and enrollment instructions have been emailed to applicable end users.

### RESEARCH – Research Coordinator Learning Home Dashboard

If you are looking for more information on the Connect Care research functionalities and workflows, please review all the available resources and training materials such as research guides and tip sheets in your Research Coordinator Learning Home Dashboard.

### RESEARCH – Important Links

For further reading on Connect Care Inquiry and Research, please review the following:

- [Getting Started with Connect Care for Research](#)
- [CC Research Coordinator Checklist](#): List of steps your study team may need to take in order to get ready for Connect Care.
- [CC Research Training Requirements and Sequencing](#): Information on the training requirements and sequencing for the Research module in Connect Care.
- [Clinical Department Research Readiness Tip Sheet](#)
- [Connect Care Charting Etiquette](#): Expectations of research teams as to which workflows are expected to be completed in system, why it is important to do so, and how they can be completed.
- [Connect Care Glossary](#)
- [Connect Care Frequently Asked Questions](#)
- [Provincial Health System Access](#)  
All research stakeholders (including non-AHS employees) can access an assortment of Connect Care research-related information.

### REPORTING and ANALYTICS AHS Data & Analytics (DnA) – new data and analytics literacy tools!

AHS DnA recently developed two on-demand, quick and easy-to-use, tools to improve data/analytics literacy. These tools provide excellent ways to develop your data skills at your own pace. Each starts with a short self-assessment which then generates a customized list of learning resources based on your responses. Separate tools are available for:

1. **Everyday Data Users** – aimed at clinicians, managers and front-line staff who use data to inform their decisions
2. **Data Analysts** – aimed at the analysts on your team

**Everyday Data Users:** At all levels of AHS, our people use data, expertise, evidence and experience to inform decisions and improve outcomes for patients, populations and the health system. [This self-directed data literacy tool](#) will help everyday users feel comfortable accessing and understanding data to improve the quality and efficiency of care throughout AHS.

Take the short quiz to rate your data knowledge. Questionnaire results auto-generate a list of resources to introduce many of the foundational concepts of data and analytics to help you:

- Increase your comfort with numbers, data, and analysis

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### RESEARCH – Recent Results from Connect Care Launch 4: At a Glance

- Connect Care Launch 4 successfully occurred on May 28/22. The research community has done a phenomenal job with submitting tickets, connecting with the Connect Care Support Team for Research, and supporting one another as part of such a large launch!

*Congratulations to everyone; each and every individual who contributed to the success of this recent launch!*

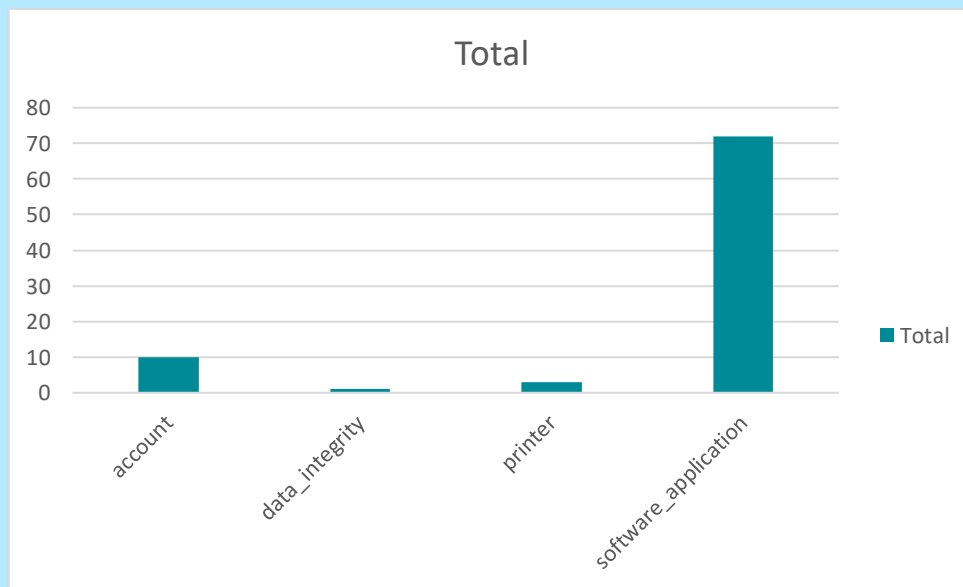
#### Launch 4 Ticketing Results as of June 21/22, at 1400h

86 tickets in total have been logged:

- 68 Tickets are closed and/or resolved
- 8 Tickets are in progress
- 8 Tickets on hold – related to response time back from the end user
- 2 Tickets were canceled – did not require any further investigation as a solution was determined

From the categorizes list in the table below regarding types of calls received, this included concerns or issues pertaining to user access, workflow and training issues, printing concerns, and configuration.

- This table illustrates how tickets were categorized.





# Connect Care

## Clinical Inquiry Newsletter – June 2022

### REPORTING and ANALYTICS: AHS Data & Analytics (DnA) – new data and analytics literacy tools! *Cont'd...*

- Learn how to find and request data for your area's needs – from business cases to patient care decisions, we all use data every day
- Improve your confidence to make data-driven decisions

This easy to use, low pressure learning resource will help increase your confidence when working with numbers, accessing and analyzing available data, and requesting new data. Take the quiz now and start improving your data literacy today!

Additional information on the data literacy tool can be found in this [one-page summary and frequently asked questions document](#).

**Data Analysts:** A separate tool is designed for data analysts to help chart your professional development path: [Data and Analytics Professional Development Self-assessment Tool](#)

Questionnaire results auto-generate a list of learner resources and online courses that will increase your knowledge and skills in domains of interest. Information from your self-assessment can be incorporated into professional development planning discussions with your supervisor. Supervisors will be able to access their team members' recommended development resources via Tableau.

**Click here** for a one-page summary and frequently asked questions outlining the purpose and use of the development tool.

For more information on either of these resources, please contact the AHS Data Literacy Team at [Data.Literacy@albertahealthservices.ca](mailto:Data.Literacy@albertahealthservices.ca)

### REPORTING: Frequently Asked Question

#### Why is my Reporting Workbench report not respecting the column order I have saved in the Report Settings?

Since the Connect Care upgrade on April 14th some users have experienced difficulty in Reporting Workbench Reports respecting the column order in Report Settings.

This issue will occur when the user is looking at their Saved View of the report. To determine which view is showing for the results look to the top right corner of the results viewer. Follow these [steps and screenshots](#) to help resolve this issue.

### REPORTING and ANALYTICS – Training Update and Reporting Resources

Introduction to SlicerDicer ILT is now available on MyLearningLink. Register today!

- [Connect Care Reporting Training Poster](#)
- [Connect Care In-system Reporting Resources \(albertahealthservices.ca\)](#)

Any questions, comments, or requests, please contact:

[ConnectCare.ReportingSupport@ahs.ca](mailto:ConnectCare.ReportingSupport@ahs.ca) OR [connect.carelearning@ahs.ca](mailto:connect.carelearning@ahs.ca)



Questions? [CC.Research@ahs.ca](mailto:CC.Research@ahs.ca) and/or [ConnectCare.ReportingSupport@ahs.ca](mailto:ConnectCare.ReportingSupport@ahs.ca)