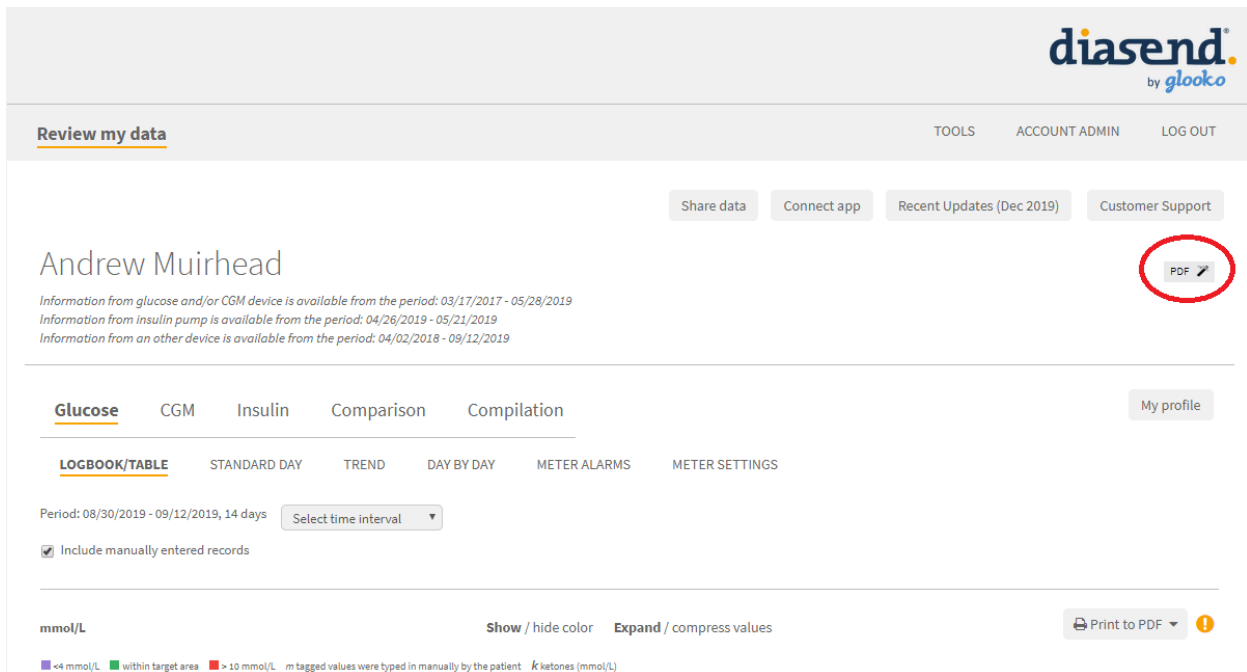**Accessing your client's Omnipod Device remotely:**

With Social Distancing becoming the new reality for the foreseeable future, I know many of you are moving to a remote care approach with many of your clients. Today I wanted to take a moment to provide you with some resources that will allow you to access your client's Omnipod data remotely. Diasend is available free of charge for your clients and they can register an account at https://diasend.com/ca.

Once your client has logged into Diasend, they will need to install the Diasend Uploader onto their computer. This can be found under the Tools tab as you can see below.

Your client will need to select the uploader type for their computer, either PC or Apple. Once the uploader is installed to your client will simply need to plug in the USB cable provided to them with their Omnipod starter kit and enter in their account information when prompted.

Once their data is uploaded, there are two ways that your client can share their data with you. The easiest way for them to do this is using the PDF Wizard, circled below.

Diasend has the ability to generate a number of reports, all of which are useful in their own way. If you're unsure of which reports to request from your patient, we recommend that you request the following reports from your patients. Glucose: Standard Day, CGM: Standard Day, Insulin: Bolus

Adherence, Pump Alarms and Pump Settings, Comparison: Logbook/Table and Day by Day and lastly the compilation report. The report selection screen will look like the one below.

PDF Wizard 🪄

This wizard will allow you to create a single PDF file with all reports of your choice.

Select the reports you would like to include:

End date of time interval:

| 2019-09-12 | 📅 |

Use same time span for all?

| No | ▼ |

☑ Include manually entered records

◉ Color   ○ Black and white

Glucose

☐ Logbook/table	Two weeks ▼	Options
☑ Standard day	Two weeks ▼	Options
☐ Trend	Two weeks ▼	Options
☐ Day by day	Two weeks ▼	
☐ Meter alarms	Two weeks ▼	
☐ Meter settings		

CGM

☑ Standard day	Two weeks ▼	Options
☐ Trend	Two weeks ▼	
☐ Day by day	Two weeks ▼	
☐ Statistics	Two weeks ▼	

Insulin

☐ Week	Two weeks ▼
☐ Trend	Two weeks ▼
☐ Day by day	Two weeks ▼
☐ Bolus doses	Two weeks ▼
☑ Bolus adherence	Two weeks ▼
☑ Pump alarms	Two weeks ▼
☑ Pump settings	
☑ Pump settings comparison	

Comparison

☑ Logbook/table	Two weeks ▼	Options
☑ Day by day	Two weeks ▼	
☐ Day by day overview	Two weeks ▼	

Compilation

| ☑ Compilation | Two weeks ▼ |

Create Report

Cancel

Once the report is created, it will generate a PDF file and your client can then simply send you their data to you directly by email.

Alternatively, if you or your client prefers to not use email to send you their data to you, they do have the ability to share their profile directly with your clinic Diasend account. This can be done on the account admin tab, seen below.

Your client will need to have your clinic's Diasend account number. If you do not have this number, I would encourage you to reach out to Diasend support directly and they will be able to provide you with it. Diasend can be reached by email canada@diasend.com or by phone at 1-888-DIASEND (1-888-342-7363).

Alberta Children's Hospital Diabetes Clinic (51-87880)

Lastly, as you may know, Diasend is compatible with a wide range of diabetes management devices, including many blood glucose meters. For a complete list of compatible devices please see the User Guide at the link here: https://support.diasend.com/hc/en-us/articles/360004159177-English-CA-Quick-Guide-for-diasend-users-Clinic-

As always you are more than welcome to contact your local Omnipod team for support in this area.