

## Primary Healthcare Panel Reports

**DRIVE IMPROVEMENT.  
MANAGE YOUR PANEL.  
IMPROVE PATIENT CARE.**



The Health Quality Council of Alberta (HQCA) invites all primary care physicians to request their personalized Primary Healthcare Panel Report. The report provides primary care physicians a confidential way to view information about their patient panel, such as screening rates, number of annual patient visits, and patient utilization of healthcare services (emergency department visits, hospitalizations, visits to other family physicians).

### WHO CAN BENEFIT?

Primary Healthcare Panel Reports are a resource for physicians. Primary care physicians, clinics and their teams can use the information in the reports to identify opportunities for improvement - answering the strategic question, “what should I focus on?”.

### HOW CAN THE REPORTS BE USED?

The reports can be used as a source of information to:

- ▶ Inform panel management activities
- ▶ Identify gaps in screening and key preventive interventions
- ▶ Better understand characteristics of a patient panel, such as burden of illness
- ▶ Understand how patients utilize services outside of the clinic
- ▶ Make comparisons to one’s own PCN and AHS zone

The reports are a confidential way for physicians to see how they are doing and to identify patient care improvement opportunities.

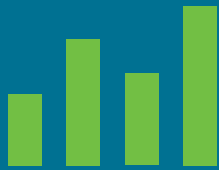
*“The reports make me think about my patients as a population.”*

– Dr. Karen Seigel,  
Calgary Foothills PCN

### WHY THE HQCA?

The HQCA is a provincial agency that pursues opportunities to improve patient safety and health service quality for Albertans. It gathers and analyzes information, monitors the healthcare system, and collaborates with Alberta Health, Alberta Health Services, health professions, academia, and other stakeholders to drive actionable improvements.





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### TYPES OF REPORTS

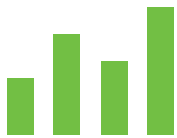
Physicians can request the following reports. These reports are confidential and are provided only to the requesting physician:

**CONFIRMED PATIENT LIST REPORT (CPL):** A report based on a list of the physician's confirmed patients that the physician sends to the HQCA and/or a validated patient list from the Central Patient Attachment Registry. An information sharing agreement with the HQCA is required.

**PROXY PANEL REPORT:** A report based on an approximation of the physician's panel created by the HQCA using our panel selection algorithm. This option is used when the physician cannot provide a confirmed panel list to the HQCA.

The HQCA also creates Primary Healthcare Panel Reports for primary healthcare clinics, PCNs, and AHS zones. All comparative data is aggregated, to ensure confidentiality.

### WHAT'S IN THE REPORT?



#### MEASURES:

1. Practice characteristics
2. Panel characteristics
3. Preventive care
4. Chronic conditions
5. Pharmaceuticals
6. Utilization



**DASHBOARD:** to help identify successes and opportunities for improvement



**TIPS:** for interpretation and action



**PERFORMANCE:** at a glance

Visit [hqca.ca/panelreports](http://hqca.ca/panelreports) to request a report.



PROMOTING AND IMPROVING PATIENT  
SAFETY AND HEALTH SERVICE QUALITY  
ACROSS ALBERTA

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