

# eReferral Support at Your Fingertips!

## Information for Referring Providers

Live Zoom chat with a member of the eReferral team on  
November 25 – 2:30 – 3:15 p.m.  
&  
November 26 – 10:15 – 11:15 a.m.  
Click on the date above to join!



How to set up My Details as a Referring Provider



How to create/review an Advice Request



How to create/review a Consult Request



How to set up eReferral Provider Notifications



List of eReferral specialties and reasons for referral



Additional eReferral training references, videos & user guide



QuRE-informed referral templates for your EMRs



EMR resources

Additional support from the eHealth Netcare Support Service team is available.

Call 1-855-643-8649 (M - F: 8:15 a.m. – 4:30 p.m.) or email [ehealthsupport@cgi.com](mailto:ehealthsupport@cgi.com)

For general eReferral inquiries, email [access.ereferral@ahs.ca](mailto:access.ereferral@ahs.ca) or call 1-888-733-3755

For more information about eReferral, go online to [www.albertanetcare.ca/ereferral.htm](http://www.albertanetcare.ca/ereferral.htm)