

eReferral Support at Your Fingertips!

Information for Referring Providers

Live Zoom chat with a member of the eReferral team on
May 27: 2:20 - 2:35 p.m.
& 4 - 4:30 p.m.
May 28: 9:45 - 10 a.m.
& 12 - 12:30 p.m.
Click on the date above to join!



How to create/review
an Advice Request



How to create/review
a Consult Request



How to set up My Details
as a Referring Provider



How to set up eReferral
Provider Notifications



List of specialties and
reasons for referral



Additional training references,
videos & user guide



eReferral website for
news & info

Additional support from the eHealth Netcare Support Service team is available.

Call 1-855-643-8649 (M - F: 8:15 a.m. – 4:30 p.m.) or email healthsupport@cgi.com

For general eReferral inquiries, email access.ereferral@ahs.ca or call 1-888-733-3755 (M - F)