

# eReferral Support at Your Fingertips!

## Information for Responding Providers



How to set up My Details  
as a Receiving Provider



How to set up eReferral  
Provider Notifications



How to manage  
an Advice Request



How to manage  
a Consult Request



List of specialties and  
reasons for referral



Additional training references,  
videos & user guide



eReferral website for  
news & info

Live Zoom chat with a member  
of the eReferral team on  
**May 27:** 2:20 - 2:35 p.m.  
& 4 - 4:30 p.m.

**May 28:** 9:45 - 10 a.m.  
& 12 - 12:30 p.m.

Click on the date above to join!



Additional support from the eHealth Netcare Support Service team is available.

Call 1-855-643-8649 (M - F: 8:15 a.m. – 4:30 p.m.) or email [ehhealthsupport@cgi.com](mailto:ehhealthsupport@cgi.com)

For general eReferral inquiries, email [access.ereferral@ahs.ca](mailto:access.ereferral@ahs.ca) or call 1-888-733-3755 (M - F)