eReferral – Your Electronic Referral Solution

- eReferral is Alberta Health Services’ first paperless referral system

- It leverages existing information from Alberta Netcare (e.g. demographics, labs and diagnostic imaging) into a referral form that can be saved as a draft, checked for completeness and tracked electronically.

- Physicians and support staff can submit Advice Requests (non-urgent questions answered by a specialist within five calendar days) and Consult Requests (requests for in-person specialist appointments) for specialties around Alberta.
By the Numbers

8,175 Requests Received
2,238 Referring Providers
51% of Submitting Users are Support Staff

eReferral Consult Request
• 12 specialty programs

eReferral Advice Request
• 39 specialties

Go to albertanetcare.ca/eReferral.htm for a list of specialties and reasons for referral

Data: May 1 – Oct. 31, 2020
News – Coming Soon!
- **Infectious Disease –STI** joins eReferral Advice Request province-wide
- **Stroke management issue** is being added as a new Advice Request reason for referral for Calgary Zone Neurology

Contact
- For more information, visit albertanetcare.ca/eReferral.htm
- For training support, contact eHealth Netcare Support Services at 1-855-643-8649 or ehealthsupport@cgi.com
- For general eReferral inquiries, email access.ereferral@ahs.ca or call 1-888-733-3755 (M – F)