

eReferral – Your Electronic Referral Solution

- eReferral is Alberta Health Services' **first** paperless referral system
- It leverages existing information from Alberta Netcare (e.g. demographics, labs and diagnostic imaging) into a referral form that can be saved as a draft, checked for completeness and tracked electronically.
- Physicians and support staff can submit **Advice Requests** (non-urgent questions answered by a specialist within five calendar days) and **Consult Requests** (requests for in-person specialist appointments) for specialties around Alberta.



By the Numbers



eReferral Consult Request

- 12 specialty programs

eReferral Advice Request

- 39 specialties

Go to albertanetcare.ca/eReferral.htm
for a list of specialties and reasons for referral

eReferral – News & Contact

News – Coming Soon!

- **Infectious Disease –STI** joins eReferral Advice Request province-wide
- **Stroke management issue** is being added as a new Advice Request reason for referral for Calgary Zone Neurology

Contact

- For more information, visit albertanetcare.ca/eReferral.htm
- For training support, contact eHealth Netcare Support Services at 1-855-643-8649 or ehealthsupport@cgi.com
- For general eReferral inquiries, email access.ereferral@ahs.ca or call 1-888-733-3755 (M – F)