OCALIVA® Indicated for the treatment of primary biliary cholangitis (PBC) in combination with ursodeoxycholic acid (UDCA) in adults with inadequate response to UDCA, or as a monotherapy in adults unable to tolerate UDCA. OCALIVA has been issued marketing authorization with conditions, pending the results of trials to verify its clinical benefit. Patients should be advised of the nature of the authorization.

PATIENT JOURNEY

Eligibility: A diagnosis of PBC by presence of two or more of the following - biochemical evidence of cholestasis based on ALP elevation (1.67 x ULN), positive AMA and/or liver biopsy consistent with PBC. Patient must have been on UDCA previously.

HCP ENROLLMENT
Use Enrollment Form (EF) - available in PDF format and can be faxed or emailed into the program
Ensure the form is completed correctly to avoid delays in getting the patient started

HCP ROLE IN COVERAGE
Review and sign Special/Prior Authorizations for public/private insurers and return to program
Provide updates from public insurers to the program as received from agencies
Assist in appeal process

NURSE CASE MANAGER (NCM) ENROLLMENT
Welcome Call/Enrollment (Consent to contact the patient must be indicated on EF)
Reimbursement Navigation
Education

NCM ROLE IN COVERAGE
Assist with the preparation and submission of Special/Prior Authorizations and Appeals
Request updates from Insurers and HCP on status of applications
Provide update once coverage is secured
NURSE CASE MANAGERS

Single Point of Contact
Patients are assigned a dedicated Nurse Case Manager for the duration of their treatment

Monday-Friday, 8 a.m. - 8 p.m. (EST)
excluding holidays

Call: 1-844-628-4484
Email: support@navigatePSP.com

Third-party translation services in over 200 languages, available upon request.

KEY TOUCHPOINTS - HCP

Prior to treatment start
TX start
Status Update
TX + 3 months
Status Update
TX + 6 months
Status Update
TX + 10 months
Coverage Renewal Alerts

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KEY TOUCHPOINTS - PATIENT

Prior to treatment start
TX start
Status Update
TX + 3 months
Status Update
TX + 6 months
Status Update
TX + 10 months
Coverage Renewal Alerts

NCM ROLES:

- Reimbursement Navigation
- Education Support
- Compliance Support
- Pharmacy Services
- Financial Assistance

Every patient will receive a Welcome Package customized with a Welcome Letter from their NCM, a PBC Patient Booklet, an OCALIVA Patient Booklet and Program Postcard once enrolled.