



Quality & Patient Safety Integrated Curriculum

Engaging, Educating and Empowering





Quality & Patient Safety Integrated Curriculum

Foundational Learning

- 6 Facilitated Learning Courses
- 12 online courses



QHI Certificates

Quality is Everyone's Business Certificate

Foundational Learning in Quality Improvement & Patient Safety



Partnering with Patients Certificate

Partnering with Patients and Families is key to positive outcomes, patient satisfaction and Patient Safety

Patient Safety Certificate

Systems thinking and just culture principles informing reporting, disclosing, analyzing, learning and improving relative to hazards, close calls and adverse events



Targeting Teams Certificate

Teamwork contributes to system efficiencies, shared mental models and Patient Safety

Patient Safety Online Learning Suite for Managers

Just in Time Patient Safety Learning for the Operational Manager



AIW Yellow Belt Certification

Foundational performance improvement learning leading to an AHS Green and Black Belt Certificate

Advanced Education

AIW Green Belt Certificate

Advanced performance improvement learning for a Green Belt Certificate, demonstrating skill on improvement opportunities



AHS Systems Analysis Methodology (SAM)

Demonstrate understanding of analyzing adverse events and application of the AHS Systems Analysis Methodology (SAM)



Workshop in Simulation Education (WISE)

WISE is a foundational course designed to introduce participants to the techniques behind using simulation as an educational modality





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Just in Time Learning

- Meaning from Evidence “mini-modules”
- Webinar Calendar
- 1 hour Snapshot sessions



Quality & Patient Safety Integrated Curriculum

- Advanced Learning
 - Workshop In Simulation Education (WISE)
 - Systems Analysis Methodology (SAM) workshop
 - AIW Green Belt



Highlights

- More than **30,000** staff have completed the ReLATE & ReSPOND ACE module.
- **4000** Fundamentals of Patient Safety course
- **5000** Disclosing Unanticipated Medical Outcomes
- **10,000** in AIW Fundamentals of Improvement



Quality & Patient Safety Integrated Curriculum

- Coming soon:
 - Small tests of change eLearning
 - Value Stream Mapping eLearning
 - Brief/Debrief and Team huddle videos
 - Patient Safety Story video capture
 - Collaborative Practice in Action workshops
 - Preventing Falls and Pressure Ulcer videos



eSIM

- Educate
- Simulate
- Innovate
- Motivate





eSIM

- 18,000 learners per year
- About 20% are students





eSIM



- **IN SITU** - simulation on your unit, using familiar equipment, environment and processes; to close knowledge gaps, build team effectiveness behaviors and identify system improvements and patient safety hazards
- **MOBILE** - simulation services via a fleet of vehicles and portable simulation equipment to every location in the province
- **SIMULATION CENTRES** - a customized learning experience within a simulation lab, with the freedom to learn from mistakes without causing patient harm



How are we integrating? evaluating?

- Flipped classroom
- Standardized Education leading to Standardized Outcomes
- Team Effectiveness Behavior measurement
- Addressing quality outcomes and reduced patient harm



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