UNIVERSITY OF CALGARY

Do I have access to MedSIS?

MedSIS 3C

Use this quick check to identify what you need to do next.

1. Open MedSIS

medsis.ucalgary.ca

2. Click “Continue with SSO”

This starts the MedSIS login process.

3. What happens when you try to log in?

Choose the result that matches what you see.

✓ It works

You can access MedSIS.

✓ You have access

Need help using MedSIS?

PGME MedSIS Resources

Use the guides and resources for your MedSIS role.

Username error

No MedSIS account found.

🔑 No MedSIS account

You may see:

“This username may be incorrect. Make sure you typed it correctly. Otherwise, contact your admin.”

Request MedSIS access

Another error

You may have an account.

🔐 Account / MFA issue

You may have a MedSIS account, but your login or MFA is not working.

Troubleshooting Login Issues

Still can’t access MedSIS?

Review the PGME MedSIS **Troubleshooting Login Issues** Resource.
If the issue remains, log a support ticket.

MedSIS Assistance