

International Visitors Process HR Immigration





- HR IMMIGRATION SERVICES
- OVERVIEW OF THE INTERNATIONAL VISITOR PROCESS
- ROLES
- WHAT TYPE OF INFORMATION IS REQUIRED?
- INTERNATIONAL VISITOR CATEGORIES
- IMPLICATIONS OF NOT FOLLOWING THE PROCESS
- SYSTEM ACCESS
- SIN COLLECTION
- QUESTIONS ?



HR IMMIGRATION SERVICES

Website for Inviting International Visitors: <u>https://live-hr.ucalgary.ca/hr/hiring-managing/recruiting-and-</u> <u>hiring/hiring-foreign-workers/inviting-international-visitor</u>

Contact: https://www.hrimmigration@ucalgary.ca



- We provide expert counsel to the University community on the interpretation of the Immigration Act and its regulations pertaining to the recruitment and retention of non-Canadian employees
- We assess and provide the proper steps to facilitate international visitors entry to Canada
- We mitigate risk to the University by making sure all international visitors and non-Canadian employees have the proper paperwork



INTERNATIONAL STUDENTS

International Students Undergraduate and Graduate

- Any student enrolled at UCalgary for 6 months or more requires a Study Permit (undergraduate/ graduate/ visiting/exchange/ESL)
- Full-time students with valid Study Permits are eligible to work unlimited hours on campus

Visiting Student Researchers Undergraduate and Graduate

- Undergraduate students must be enrolled in the Visiting Student Researcher Program
 To enroll contact Enrolment Services: <u>open.studies@ucalgary.ca</u>
- ✓ Graduate students must be enrolled in the Visiting Student Researcher Program
 To enroll contact Faculty of Graduate Studies: graduate@ucalgary.ca
- Once enrolled, Undergraduate and Graduate Students may contact International Student
 Services: <u>international.advice@ucalgary.ca</u>



IMPORTANT:

ALL VISITING STUDENT RESEARCHER STUDENTS MUST BE IN POSSESSION OF EITHER A STUDY PERMIT, WORK PERMIT, OR A WORK PERMIT EXEMPTION.

IF THEY DO NOT HAVE ANY OF THESE DOCUMENTS, THEY ARE ON OUR CAMPUS ILLEGALLY.

Email INTERNATIONAL STUDENT SERVICES at <u>international.advice@ucalgary.ca</u> for assistance with visiting students .



Permit Required

UCalgary Host completes

Permit not Required

the International Visitor Category Assessment Form and sends it to HR Immigration Services

Step 1

INTERNATIONAL VISITOR PROCESS OVERVIEW

Step 2 - Permit Required

HR Immigration Services defines appropriate visitor category, provides applicable Invitation Letter template, and requests info for payment of Employer Compliance Fee, and other documents.

Step 3 - Permit Required

Host drafts an Invitation Letter, completes a payment form and forwards these together with other required documents to HR Immigration Services to upload to HR SharePoint site.

Step 4 - Permit Required

HR Immigration Services proceeds with payment of the Employer Compliance Fee and submits an Offer of Employment form to Immigration, Refugees and Citizenship Canada through the Employer Portal.

Step 5 - Permit Required

HR Immigration Services provides an Offer of Employment ID Number to the visitor, along with instructions to enter Canada

Step 6 - Permit Required

UCalgary Host collects work permit (and Social Insurance Number, if required), sends to HR Immigration Services for verification, and works with Integrated Service Centre if the visitor requires system access.

Step 2 - Permit not Required

HR Immigration Services defines appropriate visitor category and provides applicable Invitation Letter template to Host.

Step 3 - Permit not Required

Host drafts an official Invitation Letter, delivers to the visitor, and forwards a copy to HR Immigration Services.

Step 4 - Permit not Required

HR Immigration Services uploads the Invitation Letter to HR SharePoint site for record-keeping purposes.

Step 5 - Permit not Required

UCalgary Host works with Integrated Service Centre if the visitor requires system access

*The international visitor category assessment online form is available in our website (<u>https://live-hr.ucalgary.ca/hr/hiring-managing/recruiting-and-hiring/hiring-foreign-</u>workers/international-visitor-assessment)



ROLES

HR Immigration



- Define appropriate visitor category
- Provide applicable Invitation Letter template
- Keep a records of all
 Visitors
- Request other applicable documents:
 - Passport
 - Payment Form
 - Resume
 - Copy of Degree

PI/HOST



- Complete the international visitor category assessment form
- Complete the invitation letter template and arrange signature
- Complete payment form (if required)
- Send invitation letter directly to the visitor when applicable

VISITOR



- Provide a copy of the passport (if required)
- Provide a copy of the immigration document once in Canada :
 - Work Permit
 - **Given Study Permit**
 - Visitor Record

INFORMATION REQUIRED



Assessment form

- Host/PI information
- Visitor's information (name, citizenship, country of residence, education)
- Duration of the visit
- Activities
- Location
- U of C or external financial assistance (e.g. payment, reimbursement if applicable)

Documents for Offer of Employment ID# request

- Invitation letter
- Copy of passport
- Employer Compliance fee payment form



- Provide accurate information to streamline the process
- Plan ahead to allow ample time for immigration process
- Follow the steps to avoid unnecessary delay

Risk Management considerations:

- Waiver
- ✓ General liability coverage
- Health care, hospitalization and repatriation insurance





International Visitors – Work permit not-required (Employer Compliance fee exempt)									
 Business Visitors A person who seeks to engage in international business activities without directly entering the Canadian labour market Foreign academics who come to the University to <u>discuss</u> research matters of mutual interest are eligible to be admitted as business visitors 	Public Speakers - Guest speakers for specific events and commercial speaker or seminar leaders - <u>5-day cap</u>	Short-term Academic Researcher - Visitor has a significant role to play in or value to add to the research project; and - Visitor demonstrates academic excellence or expertise in a field related to the particular work to be undertaken; and - Visit reflects the experience and expertise of the visitor and the role they will play in the project	Short-term High skilled worker - In Canada for a short duration (15 consecutive calendar days or 30 consecutive calendar days); and - Visitor has not used this exemption in the last 6 months or 12 months; and - Visitor will be in a skilled occupation	Self-funded Researcher - Visitor will only use "personal savings" - Conduct research purely for their own research project by using the facilities of a Canadian Institution -They cannot in any way contribute to research projects of the host institute or participate in research groups.					



International Visitors – Work permit not-required

(Employer Compliance fee exempt)

People who are registered under the Indian Act

Immigration and Refugee Protection Act (IRPA)

Subsection 19(1) of IRPA provides that every person registered under the *Indian Act* whether or not that person is a Canadian citizen, has the right to enter and remain in Canada.

Immigration and Refugee Protection Regulations (IRPR)

Section 186(x) of IRPR provides that if a foreign national is a person registered under the *Indian Act*, they are authorized to work in Canada without a permit.

Acceptable documents

Acceptable documents establishing one's status as registered under the terms of the *Indian Act* include the **Certificate of Indian status and the Secure Certificate of Indian status cards.**

Subject to an application process, the Certificate of Indian status and the Secure Certificate of Indian status cards are issued to adults, children and dependent adults listed in the Indian Register which is the official record identifying people who are registered under the *Indian Act*.

Native Americans coming to work in Canada who are **not** registered under the *Indian Act* require a work permit.



International Visitors – Work Permit required

(Employer Compliance fee required)

Visiting Professor/Researcher

- Visitor is coming to Canada for a period of <u>no more than two</u> <u>academic years</u> to take a position with a post-secondary institution, and
 - Retains their position abroad

* This category may also include those on sabbatical who are doing collaborative research with a Canadian post-secondary institution

Research Award Recipients

- The award must be given based on merit and academic excellence
- -The award must be the result of a competitive assessment and review process

Guest Lecturers

- Visitor is invited by a postsecondary institution to give a series of lectures; and
- Occupies a temporary position of a non-continuing nature (which does not comprise a complete academic course) for a period of less than one academic term or semester.



IMPLICATIONS OF NOT FOLLOWING THE PROCESS



- If inspection finds employer non-compliant, the employer could face an administrative monetary penalty, a ban from hiring foreign workers, and in serious cases, a criminal investigation and prosecution.
- A regime of Administrative Monetary Penalties (AMPs) established in the Immigration and Refugee Protection Act came into force on December 1, 2015, designed to promote compliance with the Temporary Foreign Worker Program and International Mobility Program requirements.
- Penalties may be imposed for a range of violations, including non-compliance with recordkeeping requirements and failure to adhere to conditions laid out in offers of employment or letters of invitation (including payment of certain stipends, and failure to provide certain working conditions).
- Where an employer fails to comply with multiple conditions or program requirements, each failure will be treated as a separate violation. As such, penalties under the AMP are cumulative, up to a maximum of 1 million. In addition to penalties, employers may also be barred from hiring foreign workers and have their violations published on a website.

EXAMPLE OF AUDIT



Dear University of Calgary:

This letter refers to your Offer of Employment submitted for each of the foreign nationals identified in Annex A.

University of Calgary has been selected for an inspection under the International Mobility Program (IMP) to verify your organization's compliance with the conditions imposed under section 209.2 of the *Immigration and Refugee Protection Regulations* (IRPR).

As part of the inspection process, you are required to provide the information requested in Annex A and documentation requested in Annex B in order to demonstrate your compliance with the following conditions under sections 209.2 of the IRPR:

- Wages (substantially the same as but not less favourable than those set out in the offer of employment);
- Occupation (same as set out in the offer of employment);
- Working conditions (substantially the same as but not less favourable than those set out in the offer of employment);
- Made reasonable efforts to provide a workplace that is free of abuse (within the meaning of paragraph 72.1(6)(a) of the IRPR);



EXAMPLE OF AUDIT (cont'd)

- Actively engaged in the business, in respect of which the offer of employment was made;
- Compliance with the federal and provincial laws that regulate employment, and the recruiting of employees, in the province which the foreign national works;
- Demonstrate that any information they provided under subparagraph 200(1)(c)(ii.1) or section 209.11 was accurate;
- Retain any document that relates to compliance with the conditions set out in paragraph (a).

As per section 209.4 of the IRPR, employers are also required to meet the following conditions, in the context of an inspection:

- Report at any specified time and place to answer questions and provide documents, in accordance with section 209.6 of the IRPR;
- Provide any documents that are required under section 209.7 of the IRPR; and
- Attend any inspection referred to in section 209.8, unless the employer was not notified of it, give all reasonable assistance to the person conducting that inspection and provide that person with any document or information that the person requires.



EXAMPLE OF AUDIT (cont'd)

ANNEX A: INSPECTION INFORMATION REQUEST

Company Name: University of Calgary

Please complete columns D through G for the following foreign worker(s):

(A) Inspection Period From - To	(B) NAME: FAMILY, Given	(C) Date of Birth (YYYY-MM- DD)	(D) Position (Title and NOC)	(E) Total # of hours worked per week	(F) Hourly Wage	(G) First day of work (YYYY- MM-DD) (if applicable, last day of work)
2015-08-25 to 2016-01-14		1989-12-18	Visiting Research Studnet	40 hours	\$0.00	1st day - 2015-08-25



SYSTEM ACCESS

General Associate

- A General Associate is someone who is not a staff member but engages in activities that enable teaching and research at the university. A General Associate will be given basic access to university systems, similar to that of a staff member and <u>their assigned manager can request other system accesses</u> <u>via the university's security provisioning tool</u>.
- There are five (5) General Associate relationship types. The <u>Overview of General Associate and Associate Limited Access Relationships</u> provides you with a quick reference to help you understand the differences and determine the appropriate type to choose.
- If you are uncertain of which type to choose, please consult with your faculty or department's <u>HR Services representative</u> or the <u>Integrated Service Centre</u>.



SYSTEM ACCESS

Associate-Limited Access

- An Associate Limited Access is someone who is not a student or a staff member but requires an association with the university. Unlike the General Associate, this relationship provides only limited access to university systems.
- The creation, extension and ending processes for Associate Limited Access start with obtaining the UCID Request Form from the Integrated Service <u>Centre</u>. All requests require the completion of this form which must be signed by the Department Budget Owner prior to submitting to the Integrated Service Centre.

Integrated Service Centre (ISC)

Email: <u>hr@ucalgary.ca</u> Phone: (403) 220-5932



SIN Collection

SIN COLLECTION – March 19, 2019

Effective March 19, 2019, the university will be implementing a new secure self-serve process to collect Social Insurance Numbers (SIN) and date of birth (as applicable) for employees. The new solution will make it easier for the university to manage SIN in a more consistent and secure manner.

Important: For security reasons, do not collect the SIN from new employees; please update any internal forms and practices accordingly.

- Templates have been updated so that initiators are no longer required to enter the SIN or date of birth. Once completed, initiators will Save and Submit the form without this information. The approval process will then proceed which may include one or more department/project approvers.
- The candidate will receive an email with instructions on how to securely enter their own SIN and date of birth.
- Once the SIN and date of birth have been entered and the TBH is approved, the transaction will be routed back to you for final processing (the same as current process). The search/match function has been moved to the end of the process and should be completed prior to updating person and job data.
- As always, for any international grad students, work/study permits must be submitted to HR Operations (<u>hrops@ucalgary.ca</u>) for processing, prior to hire.

For further assistance:

- ✓ TBH job aids are available at the following link: <u>https://www.ucalgary.ca/training/node/1486</u>
- ✓ Contact the Integrated Service Centre (HR) at <u>hr@ucalgary.ca</u> or 403-220-5932.



- What's your experience with the process?
- What are the challenges?
- What would you change in the process?
- How to capture all visitors?





Questions/Discussion

