



# University of Calgary Resources and Supports

In an emergency, please dial 9-1-1.

## Foothills Campus Resources

### **Office of Resident Affairs and Physician Wellness**

Health/wellness resources, counselling, occupational therapy, peer support programs for residents.

Health Sciences Centre Room G259

3330 Hospital Drive NW

Phone: 403-210-6525

Email: [residentwellness@ucalgary.ca](mailto:residentwellness@ucalgary.ca)

### **Student Advocacy & Wellness Hub (SAWH)**

Counselling, peer support, advocacy support, other health/wellness/education supports. For all CSM students with the exception of residents and fellows.

Health Sciences Centre Room G740

3330 Hospital Drive NW

MD learners: [md.studentaffairs@ucalgary.ca](mailto:md.studentaffairs@ucalgary.ca)

All CSM learners: [sawhub@ucalgary.ca](mailto:sawhub@ucalgary.ca)

Phone: 403-220-3796

### **Directors of Resident Support (DRS)**

Provides CSM residents listening, help with navigating reporting, and referrals to other resources.

## General University Resources

### **Employee & Family Assistance Plan**

Counselling, financial and legal consultation, etc., for University of Calgary employees.

Phone: 1-866-424-0699

### **Mental Health Consultant/Staff Wellness**

Mental health resources for faculty and staff



## University of Calgary Resources and Supports

### **Student Wellness Services**

Counselling, mental health and well-being services for all University of Calgary learners.  
Macewan Student Centre Rm MSC370  
2500 University Drive NW  
Phone: 403-210-9355

### **Sexual Violence Support Advocate**

Provides a variety of supports for University community members impacted by sexual/gendered violence  
Macewan Student Centre Rm MSC 488  
2500 University Drive NW  
Email: [svsa@ucalgary.ca](mailto:svsa@ucalgary.ca)

### **Writing Symbols Lodge**

Academic, personal, and cultural support services and programs to prospective and current First Nations, Métis, and Inuit students  
Macewan Student Centre Rm MSC 390Z  
2500 University Drive NW  
T: 403-220-6034  
E: [writingsymbolslodge@ucalgary.ca](mailto:writingsymbolslodge@ucalgary.ca)



## Community Resources and Supports

If you would prefer to have an off-campus resource or would like to be seen sooner than CSM can offer, please see additional resources available to support you and/or your family's mental health. (Please note: This is not an endorsement of any of these spaces.) Your family doctor may also have access and offer no cost counselling through their clinic or Primary Care Network. Please remember if in an emergency, call 911 or present to your nearest Emergency Department.

### **9-8-8 Suicide Crisis Helpline**

Offers bilingual support for individuals who are dealing with thoughts of suicide or are worried about someone who is struggling.

24-hour call or text line: 988

### **The Distress Centre**

Crisis support:

24-hour Crisis Line: 403-266-4357, 403-543-1967 (hearing impaired)

Online chat: <https://distresscentre.com/crisis-counselling/>

Counselling:

Free counselling with registered social workers for individuals, children/youth, families, couples and groups. In person counselling also available, form completion required:

<https://www.preenrollment.info/form/distresscentrecalgary>

### **Alberta Health Services Urgent Care Mental Health**

Urgent mental health services with no appointment required.

Sheldon M Chumir: 1213 4<sup>th</sup> Street SW, Calgary, AB.

8:00am-10:00pm 7 days a week. 403-955-6200.

South Calgary Health Centre: 31 Sunpark Plaza SE, Calgary, AB.

Mental Health Urgent Care: 8:00am-10:00pm 7 days a week. 403-943-9383

Mental Health Walk-In: 4:00pm-07:00pm Mon-Thurs & 9:00am-12:00pm Friday. 403-943-1500.

### **Alberta Health Services Mental Health Help Line**

24-hour line: 1-877-303-2642

24-hour Addiction Helpline: 1-866-332-2322

Staffed by multidisciplinary team including nurses, psychiatric nurses, social workers, occupational therapists and psychologists.

Provides support, information and referrals for Albertans experiencing mental health concerns.



## Community Resources and Supports

### **[Hope for Wellness Line](#)**

Immediate telephone and online culturally competent counselling for Indigenous peoples across Canada  
24-hour line: 1855-242-3310  
Online chat: <https://www.hopeforwellness.ca>

### **[Calgary Communities Against Sexual Abuse](#)**

Provides support to anyone impacted by sexual violence, including support people, using a trauma specialized approach. Offers free counselling for up to 14 sessions.  
Support line: 403-237-5888 9am-9pm  
Online chat: <https://calgarycasa.com/support-services/counseling/>

### **[Eastside Community Mental Health Services](#)**

Offers immediate no-cost, mental health support from an integrated ethnocultural team via phone, livechat and walk-in. Counselling available in Arabic, Cantonese, Farsi, French, Hindi, Korean, Malayalam, Punjabi, Spanish, Tagalog, Urdu.  
Phone: 403-299-9699 8am-11pm  
Walk in: Tuesdays 11am-7pm, Thursdays 11am-6pm, Saturdays 11am-5pm

### **[YWCA](#)**

Offers individual, group and family counselling with a focus on the prevention and treatment of family violence. Counselling provided on a sliding scale. Also offers shelter services.  
24-hour crisis line: 403-266-0707  
Counselling intake line: 403-536-2844

### **[Jewish Family Service Calgary](#)**

Services open to all individuals needing mental health support. Includes short-term therapy provided by a registered psychologist. Three sessions are free of charge, thereafter a sliding scale is used for up to 10 sessions.  
Mental Health Support Line: 403-287-3511

### **[Canadian Muslim Counselling](#)**

Provides online counselling from holistic, empathetic, and Islamic perspectives. Limited capacity to provide sliding scale services. Multiple languages available.  
Phone: 437-886-6309



## Community Resources and Supports

### **[Kindred \(formerly Catholic Family Service of Calgary\)](#)**

Rapid access counselling for all on an affordable fee model. Counselling is free for families, individuals under 18 and caregivers to individuals under 18. Also has focused programs and services available for families with youth experiencing challenges.

Phone: 403-233-2360

Online: <https://www.kindred.ca/need-help/>

### **Pay what you can afford or sliding scale counselling options:**

**[Calgary Counselling Center](#)**: Registration line 1-833-827-4229, Main line 403-265-4980

**[Carya Calgary](#)**: Registration line 403-205-5244, focused on family and senior (>65) counselling

**[Insight Counselling and Therapy Services](#)**: Registration line 403-210-0334

### **Other support line phone numbers:**

**[Family Violence Info Line](#)**: 403-310-1818 24 hours (Available in 170 languages)

**[Calgary Elder Abuse Resource Hotline](#)**: 403-705-3250 24 hours

**[Calgary Women's Emergency Shelter](#)**: 403-234-7233 (SAFE) 24 hours

**[Alberta Abuse Hotline](#)**: 1-855-443-5722

### **[Not sure what you need?](#)**

You can dial or text 2-1-1 to speak with an Information and Referral specialist or search the online community resource directory at <https://ab.211.ca/>

### **Physician Specific Resources**

#### **[Physician and Family Support Program](#)**

'Provides confidential support and help with personal health issues and enhances the quality of patient care and public safety by promoting health and well-being for the medical profession that cares for all Albertans.' Eligible to physicians, residents and medical students and their immediate family (spouse/partner and dependent children under 25.)

24-hour line: 1-877-767-4637

#### **[WellDoc Alberta](#)**

Offers education and training to peer support teams aimed at enhancing literacy and awareness about physician wellness.