

Connect Care Calgary Zone

Drop-In Training Support for CMIO End Users (Drs., NPs, PhDs & Dentists)

Have you taken basic training? Do you have questions about personalization, mobility apps or how to effectively work in Connect Care?

In-person and virtual support is available on specific days during set times for each launch site.

➤ Super User, In-Person, and Virtual Drop-In Help



launchhelp.connect-care.ca

For CMIO Super User schedules, locations and hours of in-person and virtual drop-in sessions, please use the above link or QR code.

➤ Super User Support



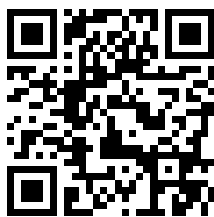
Wearing yellow or orange lanyards, CMIO Super Users are scheduled to support clinical areas from May 28 for up to 4 weeks, as determined by need.

➤ In-Person Drop-In Rooms (PLC and ACH)

- May 16–27, daily support 11:00–19:00
- May 28–30, 24-hour support
- May 31–June 20, daily support 11:00–19:00

For locations/directions, use the top link or QR code.

➤ Virtual Drop-In



- May 16–27, daily support 11:00–19:00
- May 28–June 11, 24-hour support
- June 12–26, daily support 08:00–21:00

To connect to the virtual session, use virtualhelp.connect-care.ca or the QR code to the left.

➤ After-Hours/Urgent Issues

For after-hours/urgent issues (including login issues) or technology-related issues with clinical impacts, call the Solution Centre:

1-877-311-4300

Press 1 for Connect Care

