



**To:** Wave 4 Leadership, Executive Directors, Managers  
**From:** Connect Care Wave 4 Implementation Teams  
**Date:** September 3, 2021  
**Re:** Instructor Led Training Delayed

Given the significantly increasing demands on acute and critical care areas, frontline staff, physicians, programs and services, and the increased health risks our patients and healthcare teams are facing due to COVID-19, Dr. Verna Yiu communicated earlier today, Wave 4 originally planned to launch November 7, 2021 and Wave 5, planned for May 2022, are being delayed.

Connect Care is not being cancelled and is still an organizational priority, but each launch requires significant training and preparation by our frontline teams and at this time, we need to ensure our staff, physicians and leaders are able to focus their efforts on care for patients who need acute and critical care.

**Following this announcement, effective Tuesday, September 7, 2021, all Wave 4 and 5 Instructor Led Training (ILT) is delayed until further notice.**

Managers need to inform staff that scheduled Instructor Led Training is delayed until further notice to avoid staff reporting to their scheduled training unnecessarily.

For those of you who have received calendar invitations for next week's Launch Readiness Assessment (LRA) 60-Day, this event will be postponed until further notice.

Connect Care Wave 4 Implementation Team