



# CALGARY ZONE PEDIATRIC REFERRAL INFORMATION FOR EMERGENCY, INPATIENT AND URGENT CARE

|   |  |   |   |   |
|---|--|---|---|---|
|  | Pediatric <u>Urgent</u> Follow-Up Clinics<br><br><b>URGENT</b><br>Appointments <b>&lt; 72 hours</b> from discharge   |   | Community Pediatrics<br><u>Acute</u> Consultation Program<br><b>ACUTE</b><br>Appointments in <b>5 – 7 days</b>  | Section of Community Pediatrics<br><br><b>ROUTINE</b><br>Appointment wait time by clinic<br>Routine Appointment with Calgary Zone Pediatrician  |
| <b>LOCATION</b>   | Alberta Children’s Hospital (ACH)  | Peter Lougheed Hospital (PLC)   | Appointment with Pediatrician in Calgary  | Routine Appointment with Calgary Zone Pediatrician  |
| <b>IMPORTANT REFERRAL INFORMATION</b>   | <ul style="list-style-type: none"> <li>Refer in Connect Care: → Amb Ref to Peds→ <b>CGY ACH Peds URGENT FOLLOW-UP</b></li> <li><b>CALL</b> for appointment and fax instructions</li> <li>Schedule ACH Lab appointment for bloodwork <b>at least 1 hour prior</b> to the clinic appointment. Call 1-877-702-4487, ext. 7. Make sure the patient leaves with lab requisition</li> <li><b>Confirm</b> clinic appointment and ACH Lab appointment with family <b>before</b> discharge</li> </ul> <p style="text-align: center;"> <b>Phone:</b> (403) 955-2200<br/>                     (from 0800 – 1600)<br/> <b>Phone:</b> (403) 955-7070<br/>                     (from 1600 – 0800)                 </p> | <ul style="list-style-type: none"> <li>Refer in Connect Care. → Unit 41→ <b>CGY PLC 41 PEDIATRICS</b></li> <li><b>CALL</b> for appointment and fax instructions</li> <li><b>Confirm</b> appointment with family <b>before</b> discharge</li> </ul> <p style="text-align: center;"> <b>Phone:</b> (403) 943-5741 (24hrs/day)                 </p>                          | <ul style="list-style-type: none"> <li>Refer in Connect Care. → Amb Ref to Peds→ <b>CGY ACH COMM PED ACUTE RFL</b></li> <li>Advise patient/family they will usually be called the next business day to schedule an appointment</li> </ul> <p style="text-align: center;"> <b>Phone:</b> (403) 943-9137<br/> <b>Fax:</b> (403) 476-8795                 </p>                           | <ul style="list-style-type: none"> <li>Referral by fax</li> <li><a href="#">Alphabetical list</a> of Pediatrician Clinics, including <b>estimated wait times</b> for new referrals</li> <li><a href="#">Map locations</a> of Pediatrician Clinics</li> <li><a href="#">List by sector/location</a> for the Calgary, Zone Pediatricians</li> </ul> |
| <b>APPOINTMENT INFORMATION</b>  | <ul style="list-style-type: none"> <li>Monday to Friday</li> <li>1300 – 1600 hours</li> <li>Patients seen in ACH ID CLINIC</li> </ul>  | <ul style="list-style-type: none"> <li>Monday to Friday</li> <li>Two appointments: 1300 and 1340 hours</li> <li>Patients seen in PLC Unit 41</li> </ul>   | <ul style="list-style-type: none"> <li>Patient appointment location may be anywhere in Calgary and is determined by appointment availability</li> </ul>   | <div style="text-align: center;"> <br/> <a href="#">Paediatric Clinics in Calgary Zone</a> </div>  |
| <b>PATIENT HANDOUTS</b>   | <ul style="list-style-type: none"> <li><a href="https://cumming.ucalgary.ca/sites/default/files/teams/41/ACH%20Pt%20Handout.pdf">Important info for ACH appointment</a></li> <li><a href="https://cumming.ucalgary.ca/sites/default/files/teams/41/ACH%20Pt%20Handout.pdf">https://cumming.ucalgary.ca/sites/default/files/teams/41/ACH%20Pt%20Handout.pdf</a></li> </ul>  | <ul style="list-style-type: none"> <li><a href="https://cumming.ucalgary.ca/sites/default/files/teams/41/PLC%20Pt%20Handout.pdf">Important info for PLC appointment</a></li> <li><a href="https://cumming.ucalgary.ca/sites/default/files/teams/41/PLC%20Pt%20Handout.pdf">https://cumming.ucalgary.ca/sites/default/files/teams/41/PLC%20Pt%20Handout.pdf</a></li> </ul> | <ul style="list-style-type: none"> <li><a href="https://cumming.ucalgary.ca/sites/default/files/teams/41/CPACP%20Pt%20Handout.pdf">Important info for Community Appointment</a></li> <li><a href="https://cumming.ucalgary.ca/sites/default/files/teams/41/CPACP%20Pt%20Handout.pdf">https://cumming.ucalgary.ca/sites/default/files/teams/41/CPACP%20Pt%20Handout.pdf</a></li> </ul> |   |
| <b>INCLUSION CRITERIA</b>   | <ul style="list-style-type: none"> <li>Pediatric referrals from ED, ACH/PLC Inpatient Units, Urgent Care and ACH ID Clinic</li> <li>Any urgent medical condition requiring follow-up within 72 hours with appointment provided prior to discharge</li> </ul>   | <ul style="list-style-type: none"> <li>Pediatric referrals from ED, ACH/PLC Inpatient Units, Urgent Care and ACH ID Clinic</li> <li>Any urgent medical condition requiring follow-up within 72 hours with appointment provided prior to discharge</li> </ul>  | <ul style="list-style-type: none"> <li>Pediatric referrals from ED, ACH/PLC Inpatient Units, Urgent Care and ACH ID Clinic</li> <li>Acute medical concern that does not require hospitalization or urgent sub-specialty care</li> <li>Sufficiently stable to wait 5 - 7 days for an appointment</li> </ul>  | <ul style="list-style-type: none"> <li>Behavioural and psychological concerns can be seen, <b>but not urgently</b></li> </ul>   |
| <b>EXCLUSION CRITERIA</b>   | Chronic medical, behavioural, developmental or psychiatric condition<br>Child with existing physician who could provide follow-up within the clinic timeframe  |   |   |   |