
CARELINK INFO SHEET & AGREEMENT

FOR AHS DIABETES CARE PATIENTS

Carelink is a web-based piece of software that allows a person to create an account to upload data from their Medtronic insulin pump. The purpose is to help you and your healthcare providers better manage your diabetes.

The Carelink website is at <https://carelink.medtronic.eu/index.html>
Be sure to select Canada as the country.

Medtronic Insulin pumps & continuous glucose monitors (CGMs) as well as ContourLink blood glucose meters are able to collect information that can be used to monitor your health. This information may be transmitted to Carelink's web based reporting and monitoring tools for your personal use. You can send this information to Carelink from your home or from an AHS Diabetes Program using a Contour Next Link 2.4 meter. Carelink will make the information you transmit available to you in reports that you can access from the internet, **if you so choose**.

Please be aware of the following before transmitting your information:

1. **Online Account:** You will need to create an online account to use Carelink's tools. You are under no obligation to use your true name or any other personal information to identify yourself when you create an account with Carelink.
2. **Storage of Information:** All the information you transmit will be stored on Carelink's cloud based computer servers, currently located in a secure facility located in the United States. Carelink will have electronic access to all the information they receive about you.
3. **Your Agreement with Carelink:** Creating an online account establishes a legal agreement between you and Carelink and by completing your online registration you are acknowledging that you have reviewed and agreed to all of the provisions contained in Carelink's *Terms and Conditions*.
4. **Carelink's Use of Your Information:** Carelink will store and process your personal health information for the following purposes:
 - to provide services to you and to handle your membership on the website
 - for direct marketing by Carelink and their partners
 - for statistical purposes.

Carelink may also de-identify your information and use it for other purposes as described in the Terms and Conditions, such as statistical and/or demographic analysis and clinical research.

5. **Security of Your Information:** Information sent to Carelink is held outside of Canada. Information may not be protected by laws that are comparable to Canadian laws in effect to protect your privacy.

AGREEMENT TO SHARE INFORMATION TRANSMITTED TO CARELINK FROM INSULIN PUMPS, BLOOD GLUCOSE METERS AND CONTINUOUS GLUCOSE MONITORS

If you decide to transmit your device information to Carelink and share your information with the AHS Diabetes Programs, only staff authorized to provide you with health services at AHS will be able to view your information and this will occur only for the purpose of providing you with health services. Please note that **your data is looked at by clinic staff ONLY when they are actively providing services to you, and is not monitored regularly.**

Your use of Carelink is voluntary and will not impact the health services you receive in the AHS Diabetes Programs.

If you choose to proceed and change your mind later, you may stop transmitting your device data at any time and terminate your membership with Carelink. Or, you may choose to revoke your agreement to share your information stored in Carelink, but continue to use the personal portal.

If you agree to share your data with AHS staff at DDC (Diabetes Centre Calgary):

- Input the following Clinic ID code on the Carelink website **93cbe348-5425-4065-84f5-cf5657cea63c**

OR

- Inform your educator of your Carelink username, and ask them to send you an invitation



Collection Notice: Your information is collected by Alberta Health Services for the purpose of providing you with health services under section 27(1)(a) of the *Health Information Act*. If you have any questions about the collection of your information, please ask your Clinic Health Care Provider.