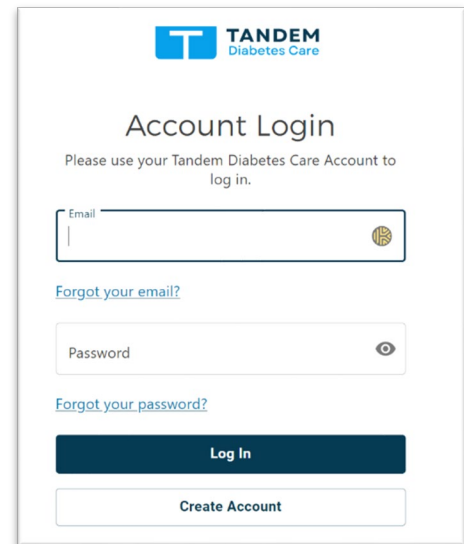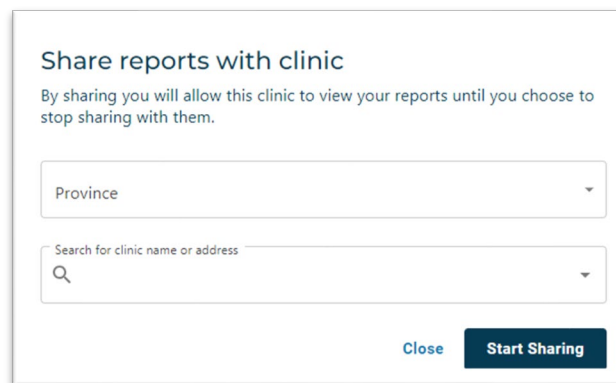## CREATE ACCOUNT

Log in at : **source.tandemdiabetes.com**

1) If you already have a Tandem customer account, login using the same email and password.

2) If you do not have a Tandem Account, click **Create Account,** and follow the prompts. A verification email will be sent to activate your account.

TANDEM
Diabetes Care

Account Login

Please use your Tandem Diabetes Care Account to log in.

Email

Forgot your email?

Password 👁

Forgot your password?

Log In

Create Account

SHARE ACCOUNT

1) Click on the top right corner circle with your initials and select **Account Settings**.
2) Select **Share Reports** then click the button to **Add Clinic**.
3) Narrow your search by selecting your province or start typing in the name of your clinic.
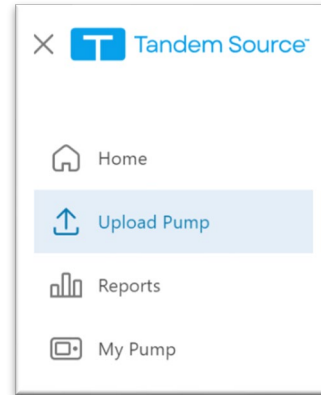4) Select your clinic and verify by the address provided.

Share reports with clinic

By sharing you will allow this clinic to view your reports until you choose to stop sharing with them.

Province ▾

Search for clinic name or address
🔍 ▾

Close **Start Sharing** ⬅

5) Make sure you click on Start Sharing to link your account to your clinic.

TANDEM
Diabetes Care

(833) 509-3598
tandemdiabetes.ca

FOR USE IN
CANADA ONLY 🍁
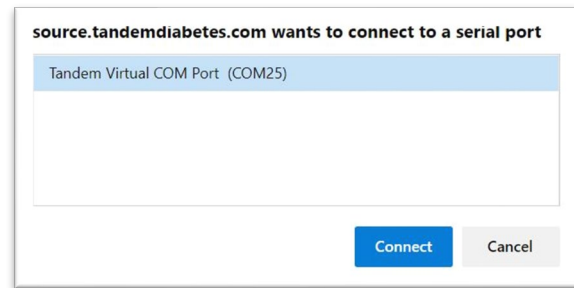
Tandem Source   Your Source for all things Tandem.

UPLOAD PUMP

1) Click **Upload Pump** in the left navigation bar.
2) Plug the pump into the computer using the USB cable provided with the pump.

Tandem Source

- Home
- Upload Pump
- Reports
- My Pump

A pop-up may appear notifying you that source.tandemdiabetes.com wants to connect to a serial port: Click on Tandem Virtual COM Port to highlight and click **Connect**.

source.tandemdiabetes.com wants to connect to a serial port

Tandem Virtual COM Port (COM25)

Connect   Cancel

3) Click **Start Upload** to begin the data upload.
4) The first time you upload you will be prompted to link your pump. Select **Link Pump**.
5) Do not disconnect until you see the check mark confirming data upload is successful.

Pump data can be uploaded via Tandem USB cable